

Notice of meeting and agenda

The City of Edinburgh Council

10.00 am, Thursday, 30 April 2015

Council Chamber, City Chambers, High Street, Edinburgh

This is a public meeting and members of the public are welcome to attend

Contact

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1. Order of business

- 1.1 Including any notices of motion and any other items of business submitted as urgent for consideration at the meeting.

2. Declaration of interests

- 2.1 Members should declare any financial and non-financial interests they have in the items of business for consideration, identifying the relevant agenda item and the nature of their interest.

3. Deputations

- 3.1 If any

4. Minutes

- 4.1 The City of Edinburgh Council of 12 March 2015 – submitted for approval as a correct record

5. Questions

- 5.1 By Councillor Aldridge – Social Care Assessments – for answer by the Convener of the Health, Social Care and Housing Committee
- 5.2 By Councillor Rose – Illegal Drugs – for answer by the Convener of the Finance and Resources Committee
- 5.3 By Councillor Rose – Voluntary Early Release – for answer by the Convener of the Finance and Resources Committee
- 5.4 By Councillor Rust – Castlebrae High School – for answer by the Convener of the Education, Children and Families Committee
- 5.5 By Councillor Rust – National 5's – for answer by the Convener of the Education, Children and Families Committee
- 5.6 By Councillor Orr – Political Lobbying Firms – for answer by the Leader of the Council
- 5.7 By Councillor Orr – Edinburgh 2014 – Hot Food Licence – for answer by the Convener of the Regulatory Committee
- 5.8 By Councillor Orr – Tron Kirk – for answer by the Convener of the Culture and Sport Committee

6. Leader's Report

- 6.1 Leader's report (circulated)

7. Appointments

- 7.1 Appointment to the Scottish LGPS Scheme Advisory Board – report by the Director of Corporate Governance (circulated)
- 7.2 Pensions Committee Appointment – report by the Director of Corporate Governance (circulated)

8. Reports

- 8.1 Elected Member Remuneration - report by the Director of Corporate Governance (circulated)
- 8.2 Local Government Boundary Commission for Scotland Ward Proposals – Consultation Response – report by the Director of Corporate Governance (circulated)
- 8.3 Health and Social Care Integration Scheme: Consultation Responses – report by the Director of Health and Social Care (circulated)
- 8.4 Request for Prudential Borrowing and Award of Contract for Stair Lighting – Energy Efficiency Proposal - report by the Acting Director of Services for Communities (circulated)
- 8.5 2014 Edinburgh People Survey Headline Results – referral from the Corporate Policy and Strategy Committee (circulated)
- 8.6 Pan Scotland Local Authority Business Loan Fund – referral from the Finance and Resources Committee (circulated)

9. Motions

- 9.1 By Councillor Ricky Henderson – The Willow Service

“Council notes the success of the Willow Service in winning the Gold Award 2015 in the category of tackling inequalities and improving health at the COSLA Excellence Awards for outstanding quality of service.

Council also notes that the Willow Service is not only a partnership of the Council, NHS Lothian and the third sector but that service users are engaged in the design and continuous improvement of the service.

Council thanks all those involved in this ground-breaking work with women who have been marginalised within society - often coming from backgrounds

of trauma and abuse - supporting them into recovery and away from their former lifestyles.

Council gives special congratulations to the service users who have not only moved successfully into recovery but also worked to improve the service and given presentations on their experiences as part of the winning bid.”

9.2 By Councillor Burgess – Shelter Scotland’s “Making Renting Right” Campaign

“This Council:

Welcomes Shelter Scotland's ‘Make Renting Right’ campaign and supports the charity's calls for reform of the private rented sector: in particular, to provide tenants with greater security of tenure, including longer standard tenancies; and measures to improve the predictability and affordability of rents for tenants, including a cap on rent rises, and limiting the frequency of rent rises.”

9.3 By Councillor Rankin – Exploitation of Workers

“This Council condemns the exploitation of workers through the use of zero hours with exclusivity clauses, the payment by workers of employers’ NI contributions, the rolling-up of holidays to deny paid leave and the use of expenses and Performance Related Pay as so-called pay supplements.

This Council recognises that, whilst the practice is particularly prevalent in the construction industry, where blacklisting and the exploitation of bogus self-employment has been a long standing concern of the trade union movement, there is a real danger that the exploitation of workers is spreading to other sectors, including organisations known as ‘umbrella companies’.

This Council is particularly concerned that workers engaged on public sector contracts may be subjected to exploitation.

This Council therefore resolves to:

- Instruct appropriate Council officials to investigate and report back on any use of exploitative practices on Council related contracts;
- Review the terms of all new contracts in which the Council is involved, with a view to securing direct employment, with full employment rights, for workers;
- Communicate the Council’s concerns regarding the use of exploitative contracts to the Scottish Government urging them to introduce measures to render them illegal.”

9.4 By Councillor Rust – Oxfords Neighbourhood Centre

“Council-:

1. Congratulates Oxfangs Neighbourhood Centre (ONC) on its 20th birthday.
2. Notes that ONC was established in 1995 to address the needs of residents in the Oxfangs high rise flats that it particularly focussed on vulnerable and socially isolated members of the community and continues to provide a range of activities to the surrounding area for locals of all ages.
3. Thanks the management committee, staff, volunteers and key partners for their work in making ONC such a success and in particular for their efforts in securing funding and as broad a range of activities as possible.
4. Requests that the Lord Provost recognise this anniversary in an appropriate manner.”

Carol Campbell

Head of Legal, Risk and Compliance

Information about the City of Edinburgh Council meeting

The City of Edinburgh Council consists of 58 Councillors and is elected under proportional representation. The City of Edinburgh Council usually meets once a month and the Lord Provost is the Convener when it meets.

The City of Edinburgh Council usually meets in the Council Chamber in the City Chambers on the High Street in Edinburgh. There is a seated public gallery and the Council meeting is open to all members of the public.

Further information

If you have any questions about the agenda or meeting arrangements, please contact Allan McCartney, Committee Services, City of Edinburgh Council, Business Centre 2.1, Waverley Court, 4 East Market Street, Edinburgh EH8 8BG, Tel 0131 529 4246, e-mail allan.mccartney@edinburgh.gov.uk.

A copy of the agenda and papers for this meeting will be available for inspection prior to the meeting at the main reception office, City Chambers, High Street, Edinburgh.

The agenda, minutes and public reports for this meeting and all the main Council committees can be viewed online by going to www.edinburgh.gov.uk/cpol.

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The City of Edinburgh Council

Edinburgh, Thursday 12 March 2015

Present:-

LORD PROVOST

The Right Honourable Donald Wilson

COUNCILLORS

Elaine Aitken
Robert C Aldridge
Norma Austin Hart
Nigel Bagshaw
Jeremy R Balfour
Gavin Barrie
Angela Blacklock
Chas Booth
Mike Bridgman
Deidre Brock
Steve Burgess
Andrew Burns
Ronald Cairns
Steve Cardownie
Maggie Chapman
Maureen M Child
Nick Cook
Gavin Corbett
Cammy Day
Denis C Dixon
Karen Doran
Paul G Edie
Catherine Fullerton
Nick Gardner
Paul Godzik
Joan Griffiths
Ricky Henderson

Dominic R C Heslop
Lesley Hinds
Sandy Howat
Allan G Jackson
Karen Keil
Richard Lewis
Alex Lunn
Melanie Main
Mark McInnes
Adam McVey
Eric Milligan
Joanna Mowat
Gordon J Munro
Jim Orr
Lindsay Paterson
Ian Perry
Alasdair Rankin
Vicki Redpath
Cameron Rose
Frank Ross
Jason G Rust
Alastair Shields
Stefan Tymkewycz
David Walker
Iain Whyte
Norman Work

1. Motion by Councillor Mowat – Local Development Plan

a) Deputation – Friends of Curriemuirend Park

The deputation expressed concerns at the problems Curriemuirend Park was having due to the delay in the progress of Local Development Plan 2. They indicated that this had held up any proposed initiatives they had for the park such as tree planting and were also unable to involve local schools in their projects due to the uncertainty over the park's future.

They stressed that they would have preferred an outcome to the Local Development Plan in February rather than now having to wait until May 2015.

b) Motion by Councillor Mowat

The following motion by Councillor Mowat was submitted in terms of Standing Order 16:

“Council notes:

1. that the proposed City of Edinburgh Local Plan has not been brought forward for consideration of the unresolved issues and authorisation of the submission of the second proposed plan to Scottish Ministers for examination;
2. that the current Edinburgh City Local Plan was adopted on 28 January 2010 making it 5 years old, this plan was prepared with the end date of 2015;
3. that there have been a number of planning appeals determined in the Council's favour on the ground that a plan was being brought forward and progressing according to the Council's proposed LDP schedule;
4. that there are a number of contentious sites in the plan for which planning applications are being submitted;
5. that further delay in determining the plan reduces the Government's and the public's confidence in the Council's ability to take planning decisions for the City and that this exposes the City and her communities to “planning by appeal” which is undemocratic and abnegates the Council's responsibility;

and in light of this unacceptable delay to the determination of the Local Plan calls for:

an emergency meeting of the Planning Committee to be held within 14 days to allow the Committee to consider:

- i. the summary of Unresolved Issues for submission to examination;
- ii. whether to authorise the submission of the Second Proposed Plan to Scottish Ministers for examination along with the representations themselves and background documents including an Environmental

- Report Addendum and a Report of Conformity showing participation measures undertaken;
- iii. an updated Development Plan Scheme so that it can be circulated to everyone who submitted representations.”

Motion

To approve the motion by Councillor Mowat

- moved by Councillor Mowat, seconded by Councillor Heslop

Amendment

1. To note that the current Edinburgh City Local Plan was first adopted in early 2010; and was envisaged to have a potential end date during 2015.
2. To further note that the Planning Committee meeting, of 19th June 2014 formally instructed a wide range of actions to be undertaken; in relation to the eventual determination of the second proposed plan (LDP2).
3. To additionally note that, subsequent to the 19th June meeting, the Cammo site was appealed to the Scottish Government Reporter and it was now their decision (not the Council’s decision) that would determine the final planning outcome of that specific site.
4. To acknowledge that there was still a need to formally examine the remaining unresolved issues, and ultimately reach an eventual determination of the second proposed plan (LDP2), as soon as practicable.
5. To further acknowledge the crucial importance of creating a spatial strategy that allowed the Planning Committee to manage the projected growth for the city and for the wider South East of Scotland Region.
6. To also note that in order to take an absolutely final decision on the proposed housing sites in the Local Development Plan, Council needed to have complete certainty on the sites that remained in the Plan and to consider all of the representations made with regard to the proposed housing sites in the Plan and alternative sites which had been suggested. Thereafter it would be possible to respond to some of the local objections concerning the potential loss of greenbelt.
7. To finally note however, that the Plan did ultimately need to ‘add up’, and would involve the release of sufficient additional land to accommodate the construction of at least 8,484 new homes.
8. To therefore agree, for all the reasons above, to aim to complete its consideration of the second proposed Local Development Plan (LDP2) at the scheduled Planning Committee meeting on 14th May 2015.

Should the Minister determine the outstanding appeal prior to the 14th May 2015 then a Special Planning Committee meeting be called.

- moved by Councillor Perry, seconded by Councillor Dixon

Voting

The voting was as follows:

For the motion	-	14 votes
For the amendment	-	40 votes

Decision

To approve the amendment by Councillor Perry.

2. Minutes

Decision

To approve the minutes of the Council of 5 and 12 February 2015 as correct records.

3. Questions

The questions put by members to this meeting, written answers and supplementary questions and answers are contained in Appendix 1 to this minute.

4. Leader's Report

The Leader presented his report to the Council. The Leader commented on:

- Councillor Cardownie – Appreciation for help and support
- Councillor Howat – Congratulations on appointment as Leader of the SNP Group
- Sue Bruce, Chief Executive – Appreciation
- EDI Staff – Congratulations
- Thanks to Jim Paris, City Officer for service and support

The following questions/comments were made:

Councillor Rose	-	Thanks to Councillor Cardownie for work as Depute Leader
	-	Councillor Howat – best wishes for new role
	-	Sue Bruce, Chief Executive – appreciation for work done
	-	Putting the city at the centre of the Scottish constitutional debate

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| Councillor Burgess | <ul style="list-style-type: none"> - Changes to SNP Leadership – acknowledgement - Sue Bruce, Chief Executive – Forthcoming retirement - City Deal – Investment in new infrastructure |
| Councillor Rust | <ul style="list-style-type: none"> - Future leadership of the Council |
| Councillor Gardner | <ul style="list-style-type: none"> - Racism, hate crime, Islamaphobia, Anti-Semitism – Event on 21 March 2015 |
| Councillor Edie | <ul style="list-style-type: none"> - Racism, hate crimes, Islamaphobia, Anti-Semitism – Event on 21 March 2015 - Sue Bruce, Chief Executive – appreciation for work done - Thanks to Councillor Cardownie - Councillor Howat – best wishes for new role - Funding Neighbourhood Partnerships |
| Councillor Redpath | <ul style="list-style-type: none"> - Fashion Week – encourage to support young talent |
| Councillor Tymkewycz | <ul style="list-style-type: none"> - Nadiya Savchenko, former service personnel held captive in Moscow |
| Councillor Fullerton | <ul style="list-style-type: none"> - Positive feedback from Education Scotland on Edinburgh’s education services |
| Councillor Cardownie | <ul style="list-style-type: none"> - Jim Paris, City Officer - retirement - Dave McKay – campaign to celebrate his life in an appropriate way - Role of SNP Group within Capital Coalition |
| Lord Provost | <ul style="list-style-type: none"> - Jim Paris, City Officer - Participation in the London Marathon |
| Councillor Orr | <ul style="list-style-type: none"> - 250th Anniversary of the birth of Thomas Muir |
| Councillor Main | <ul style="list-style-type: none"> - Elderly residents with complex needs awaiting Social Work assessments |
| Councillor Cairns | <ul style="list-style-type: none"> - Thanks for money raised for hospital |
| Councillor Work | <ul style="list-style-type: none"> - Congratulations to the Scottish Youth Parliament |

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| Councillor Shields | - Thanks to young members of the South Side Community Centre for hospitality and engagement with QA Forum |
| Councillor Howat | - Thanks for members support
- Thanks to Councillor Cardownie
- Sue Bruce, Chief Executive – forthcoming retirement
- Success of Coalition – joint aims |

5. Pensions Committee Appointments

As part of the implementation of governance changes required to accommodate the new arrangements for the Local Government Pension Scheme the Council was asked to appoint two non-councillor members to the Pensions Committee.

Decision

- 1) To approve the appointment of Darren May and John Anzani as members of the Pensions Committee, being nominated from the employer and member groups respectively.
- 2) To note that the new Pension Board would be established on 1 April 2015 with 5 trade union representatives and 5 employer representatives.

(Reference - report by the Director of Corporate Governance, submitted)

6. Appointment to the Board of the Village Pub Theatre

Details were provided on an invitation for the Council to appoint a representative for the first time to the Board of the Village Pub Theatre, which was an evolving community-led theatre project based at the Village, South Fort Street.

Decision

To appoint Councillor Brock to the Board of the Village Pub Theatre.

(Reference – report by the Director of Corporate Governance, submitted.)

7. Edinburgh Prison Visiting Committee Appointment

The Council had previously been advised of the Scottish Government's intention to transfer the responsibility for voluntary Visiting Committees to a new prison monitoring service. Current indications were that this would now take place in late summer 2015 although there might also be a three-month handover to the new agency.

Due to recent resignations the numbers in Edinburgh had fallen and given the approaching transfer of responsibilities it had been agreed that public advertisement for replacement members would not be appropriate. Instead soundings had been

made of neighbouring Visiting Committee members to establish whether they would be prepared to assist Edinburgh.

Decision

- 1) To agree the appointment of Mr Robyn Murray as a member of the Edinburgh Prison Visiting Committee until the Visiting Committee's replacement by a prison monitoring system and subject to the usual checks.
- 2) To continue the terms of office of the remaining Edinburgh appointed members of the Visiting Committee for a similar period.
- 3) To note that Edinburgh's appointments to the Visiting Committee would therefore comprise:-
 - Gregor McNie
 - Marie McQuillan
 - Robyn Murray
 - Mickey Piper
 - Fergus West

(References – Act of Council No 6 of 27 June 2013; report by the Director of Corporate Governance, submitted.)

8. Appointments to Committees etc

Changes to Committee membership etc had been proposed by the Capital Coalition.

Decision

- 1) To appoint Councillor Howat as Depute Leader of the Council.
- 2) To make the following further appointments:
 - Corporate Policy and Strategy Committee - Councillor Howat to replace Councillor Cardownie as a Committee member and as Vice-Convenor
 - Planning Committee and Development Management Sub-Committee - Councillor Dixon to replace Councillor Howat as Vice-Convenor
 - Festival and Events Champion - Councillor Lewis to replace Councillor Cardownie
 - Transport and Environment Committee - Councillor Bill Henderson to replace Councillor Lunn
 - Regulatory Committee/Licensing Sub-Committee - Councillor Lunn to replace Councillor Bill Henderson.

9. Health and Social Care Integration Scheme – Final for Submission

The Corporate Policy and Strategy Committee had approved the Draft Integration Scheme between NHS Lothian and the City of Edinburgh Council, in line with the requirements of the Public Bodies (Joint Working) (Scotland) Act, for the purposes of public consultation.

The Final Integration Scheme, which outlined the consultation process and responses; a summary of the changes to the Draft Integration Scheme; and the Final Integration Scheme for submission to the Scottish Government, was presented.

Decision

- 1) To note the responses to the consultation and the approach taken due to the timescale for submission.
- 2) To note the requirement to review the terms of reference and membership of some Council Committees and other governance arrangements in light of the creation of the Integration Joint Board and the Scottish Government expectations about its operational role.
- 3) To approve the Final Integration Scheme for submission to the Scottish Government.
- 4) To agree that any minor changes required by the Scottish Government following submission to secure approval be delegated to the Council's Chief Executive in consultation with the Leader of the Council.
- 5) To add to Paragraph 6.3.5 of the Final Submission, a new subsection:
“(f) Head of Housing”.
- 6) To add in Paragraph 6.3.6 of the Final submission after “home care” the word “housing”.

(References – Corporate Policy and Strategy Committee 20 January 2015 (item 6); report by the Chief Executive, submitted)

Declaration of Interests

Councillor Ricky Henderson declared a financial interest in the above item as a Non-Executive Director of NHS Lothian.

Councillor Edie declared a financial interest in the above item as Chair of the Care Inspectorate and left the meeting during the Council's consideration.

10. Succession Planning - Chief Executive

Details were provided on the process for the search and appointment of a successor Chief Executive which included indicative timescales for the process.

Decision

- 1) To note the report by the Chief Executive.
- 2) To agree that a further report be brought forward to the Corporate Policy and Strategy Committee on 24 March 2015.

(Reference – report by the Chief Executive, submitted)

11 Annual Treasury Strategy 2015-16 – referral from the Corporate Policy and Strategy Committee

The Corporate Policy and Strategy Committee had referred a report on the proposed Treasury Management Strategy for the Council for 2015/16 which included an annual Investment Strategy and Debt Management Strategy, for approval

Decision

To approve the Treasury Management Strategy for 2015/16.

(References – Corporate Policy and Strategy Committee 24 February 2015 (item 6); referral report from the Corporate Policy and Strategy Committee, submitted)

12. Integrated Children's Services – referral from the Education, Children and Families Committee

The Education, Children and Families Committee had referred a report on the progress of the Integration of Children's Services in Edinburgh and the proposed model of governance for the process from April 2015 onwards, for approval.

Decision

- 1) To approve the arrangements for the Integrated Children's Services Board as set out in Appendix 1 to the report by the Director of Children and Families.
- 2) To appoint Councillors Fullerton, Godzik and Jackson as members of the Integrated Children's Services Board.

(References – Education, Children and Families Committee 3 March 2015 (item 14); referral report from the Education, Children and Families Committee, submitted)

Declaration of Interests

Councillor Edie declared a financial interest in the above item as Chair of the Care Inspectorate and left the meeting during the Council's consideration.

13. 6VT Youth Cafe – Motion by Councillor Godzik

The following motion by Councillor Godzik was submitted in terms of Standing Order 16:

“The Council notes that 2015 will be the 21st anniversary of 6VT, and recognises that in those 21 years the organisation has supported thousands of vulnerable children and young people, and their families. Also that the organisation will be moving to new premises this year and asks the Lord Provost to mark both the move and the 21st Anniversary of 6VT in an appropriate manner.”

Decision

To approve the motion by Councillor Godzik.

14. Scottish Youth Parliament Campaign – POVERTY: See It Change It – Motion by the Lord Provost

The following motion by the Lord Provost was submitted in terms of Standing Order 16:

“Council notes the Scottish Youth Parliament’s **POVERTY: See It Change It** campaign which aims to raise awareness of child and youth poverty in Scotland and to combat the stigma associated with it.

The campaign calls on elected members to support its aims and principles and to commit to tackling child and youth poverty in Scotland. Council believes that poverty is unacceptable in Scotland and pledges to do all that it can to make the aims of the campaign a reality.”

Decision

To approve the motion by the Lord Provost with the adjustment to replace the word “notes” in the first paragraph with “is delighted”.

15. Fossil Fuel Divestment – Motion by Councillor Booth

The following motion by Councillor Booth was submitted in terms of Standing Order 16:

“This Council:

1. Notes the recent decision by the City of Oslo to partially divest from fossil fuel investments, and further notes that Oslo joins a growing number of cities and institutions around the world, including Oxford City Council, Dunedin City Council in New Zealand and the University of Glasgow, to agree to partially or completely divest from fossil fuels;
2. Notes the report to Corporate Policy and Strategy Committee on 3 December 2013 on Lothian Pension Fund Engagement Activities which set out the current arrangement for reviewing the social and environmental impact of the three Local Government Pension Funds under the Council’s administration

which concludes that the fiduciary duty must be paramount in all decision making around the funds;

3. Notes that recent studies, including by Impax Asset Management, have found that fossil fuel-based funds may underperform funds which exclude fossil fuels, and further notes reports including from business leadership think-tank Ceres which identify substantial unreported risks in fossil fuel funds, which suggest the fiduciary duty may be best served by divestment from fossil fuels;
4. Notes recent clarification from Cabinet Secretary for Finance John Swinney MSP that local authorities may decide that fulfilment of their Public Bodies Duties under the Climate Change (Scotland) Act 2009 requires them to reduce the carbon emissions associated with their funds and investments;
5. Calls for a report to Corporate Policy and Strategy Committee within three cycles setting out the feasibility, costs and benefits of introducing a partial or complete fossil fuel divestment strategy for the three Local Government Pension Funds under the Council's administration."

Decision

To approve the following adjusted motion:

"This Council:

1. Notes the recent decision by the City of Oslo to partially divest from fossil fuel investments, and further notes that Oslo joins a growing number of cities and institutions around the world, including Oxford City Council, Dunedin City Council in New Zealand and the University of Glasgow, to agree to partially or completely divest from fossil fuels;
2. Notes the report to Corporate Policy and Strategy Committee on 3 December 2013 on Lothian Pension Fund Engagement Activities which set out the current arrangement for reviewing the social and environmental impact of the three Local Government Pension Funds under the Council's administration which concludes that the fiduciary duty must be paramount in all decision making around the funds;
3. Notes that recent studies, including by Impax Asset Management, have found that fossil fuel-based funds may underperform funds which exclude fossil fuels, and further notes reports including from business leadership think-tank Ceres which identify substantial unreported risks in fossil fuel funds, which suggest the fiduciary duty may be best served by divestment from fossil fuels;
4. Notes recent clarification from Cabinet Secretary for Finance John Swinney MSP that local authorities may decide that fulfilment of their Public Bodies Duties under the Climate Change (Scotland) Act 2009 requires them to reduce the carbon emissions associated with their funds and investments;

5. Calls for a report to Corporate Policy and Strategy Committee within three cycles setting out the feasibility, costs and benefits of introducing a partial or complete fossil fuel divestment strategy.
6. Asks the Convener of the Pensions Committee to request a report, on the potential impact to the fund of divesting in fossil fuels, to be brought forward to that Committee in the next quarter.
7. Instructs the Head of Finance to review these proposals in the context of the Council's ethical investment policy.”

Appendix 1

(As referred to in Act of Council No 3 of 12 March 2015)

QUESTION NO 1

By Councillor Balfour for answer by the Convener of the Finance and Resources Committee at a meeting of the Council on 12 March 2015

Question (1) What consultants have been hired in the last 5 years?

Answer (1) 2009/10 -103
2010/11-170
2011/12 -170
2012/13 – 133
2013/14 – 131

The name/s of each consultant/consultancy are contained in the reports to:

Finance and Resources Committee:- August 2010, September 2011 and September 2012;

Finance and Budget Committee:- September 2013;

Finance and Resources Committee:- September 2014;

2014/15 – the name/s of consultants used will be included in the report to Finance and Resources Committee in September 2015.

Question (2) What have each been employed to do?

Answer (2) Project details for each consultant/consultancy are contained in the reports to:

Finance and Resources Committee:- August 2010, September 2011 and September 2012;

Finance and Budget Committee:- September 2013;

Finance and Resources Committee:- September 2014;

2014/15 – project details for each consultant/ consultancy used will be included in the report to Finance and Resources Committee in September 2015.

Question (3) What have each been paid?

Answer (3) Details of payments to each consultant/consultancy are contained in the reports to:

Finance and Resources Committee:- August 2010, September 2011 and September 2012;

Finance and Budget Committee:- September 2013;

Finance and Resources Committee:- September 2014;

2014/15 – details of payments to consultants will be included in the report to Finance and Resources Committee in September 2015.

Question (4) Is there a measure of their success ie demonstrable evidence of successful outcomes?

Answer (4) Consultancy management and performance monitoring duties have to date been undertaken by the relevant commissioning service.

Since 2012/13 the impact of each consultancy appointment on service delivery and/or outcomes has been included in the reports to the Finance and Resources/ Budget Committee.

QUESTION NO 2

By Councillor Balfour for answer by the Convener of the Finance and Resources Committee at a meeting of the Council on 12 March 2015

Question (1) In the last 12 months how much has each Convener billed to the internal catering service for refreshments, tea/coffee, biscuits and other foods?

Answer (1) The management information we currently have does not allow us to disaggregate between Conveners and Political parties however, the overall expected spend this financial year is £37,000 against a budget of approx £32,000. This figure includes other costs for example, food for Council meetings.

Question (2) In the last 12 months how much has each Political party billed to the internal catering service for refreshments, tea/coffee, biscuits and other foods?

Answer (2) The cost of internal catering is not broken down into political parties as it is all coded to one catering budget at this point in time.

Question (3) In the last 12 months how much has been billed to the internal catering service for refreshments, tea/coffee, biscuits and other foods for external meetings organised and attended by Councillors?

Answer (3) The catering costs associated with external lets are not recorded in the manner requested. As with questions 1 and 2, there is a catering budget to which all charges are made.

Question (4) In the last 12 months how much has each Director, including the Chief Executive billed to the internal catering service for refreshments, tea/coffee, biscuits and other foods?

Answer

- (4) In the last 12 months the spend for internal catering for the Chief Executive and Directors is as follows:

Chief Executive	£7,419.54
Director of Corporate Governance	£633.50
Director of Children and Families	£1,168.75
Director of Economic Development	£576.45
Director of Health and Social Care	£209.45
Director of Services for Communities (This includes £659.50 for long service awards which is charged to the Directorate's budget)	£1,032.55

Supplementary Question

I have two brief supplementaries. The first one, the Administration likes to talk about being open and accountable and transparent and yet in these figures none of that happens – there is simply one figure for every Councillor and for every Group. I wonder whether in the spirit of open transparency whether the Convener would agree that starting from the new financial year there should be different groups so that the people of Edinburgh can know exactly what is being spent by who.

The second question Convener is, it has been brought to my attention that some meetings which are open to the public where people come in and give of their time free of charge, they are no longer being served tea and coffee at this meeting. This seems to me slightly rude and would he agree with me that where there is a meeting where we are asking people to come and give of their own time without charge, they should be at least offered a jammy dodger and a coffee.

**Supplementary
Answer**

I thank Councillor Balfour for his question and for the supplementaries. Yes I am very happy to consider, in fact I intend to instruct officers to come up with a much better set of figures than are currently available. I think it's something that I've raised before in this Chamber, it's about the quality of management information in some areas of the Council's activities and I think there is scope for improvement and I'm keen that we make those improvements wherever that's possible and that no doubt as we go forward under Organise to Deliver and so on that's something we'll continue to bear in mind.

On your other question about those people coming in to give of their own free time to get involved in activities of the Council's, on the Council's side or indeed where the Council may be operating externally, I'm very happy to take that forward. I think particularly when you have people from the voluntary sector, and we know how much we value the work they do, I'm happy to consider that we do provide them with at least that minimum level of hospitality.

QUESTION NO 3

By Councillor Mowat for answer by the Convener of the Finance and Resources Committee at a meeting of the Council on 12 March 2015

Question (1) How many agency staff are employed by the Council?
Please show by division

Answer

(1)

Service area	Number of agency workers on assignment
Children and Families	
Resources	1
Schools and Community Services	3
Support to Children and Young People	34
Children and Families Total	38
Corporate Governance	
Communications	1
Corporate Programme Office	1
Customer Services	106
Finance	12
Property Conservation	13
Corporate Governance Total	133
Economic Development	
Economic Development Total	2
Health and Social Care	
Older People and Disability Services	355
Chief Social Worker Division	12
Health and Social Care Total	367
Services for Communities	
Community Safety	28
Corporate Property	38
Environment	89
Housing and Regeneration	32
Transport	49
Services for Communities Total	236
COUNCIL TOTAL	776

Question (2) What is the cost of these staff to date?

Answer (2) Current year agency expenditure, to the end of January 2015, is £16.35m.

Question (3) How many are performing core functions?

Answer (3) A definition of the term 'core functions' is necessary to respond to this question. However, if the definition of 'core functions' is front-line service delivery then there are 600 agency workers identified in the answer to Q1 who are assigned to job roles with customer or public facing elements.

Question (4) How much greater is this cost to employing staff directly?

Answer (4) A number of factors determine whether directly recruiting to a post is more or less costly than engaging a temporary agency worker. These include pension scheme membership, agency assignment length and the type of role.

Question (5) Please provide details of contract lengths?

Answer (5) The length of current assignments are summarised below:

0-3 months	3-6 months	6-12 months	Over 12 months
404	152	86	134

Note:

- Assignments covering ad-hoc shifts are included within the 0-3 months banding.

Item no 5.1

QUESTION NO 1

By Councillor Aldridge for answer by the Convener of the Health, Social Care and Housing Committee at a meeting of the Council on 30 April 2015

Question **(1)** What are the numbers of people on waiting lists for social care assessments throughout the city? Please provide the information broken down by client group and geographical area.

Answer

Question **(2)** What is the average waiting time for assessment since 2012? Please provide the information broken down by client group and geographical area.

Answer

Question **(3)** What has been the longest waiting time for an assessment since April 2012? Please provide the information broken down by client group and geographical area.

Item no 5.2

QUESTION NO 2

**By Councillor Rose for answer by the
Convener of the Finance and
Resources Committee at a meeting
of the Council on 30 April 2015**

Question (1) How many employees have been found under the influence of, or in possession of, illegal drugs during work hours for each of the last three years (up to 31.3.15)?

Answer

Question (2) How many (if any) have been reported to Police Scotland?

Answer

Question (3) What other action has resulted from such cases?

Answer

Item no 5.3

QUESTION NO 3

By Councillor Rose for answer by the Convener of the Finance and Resources Committee at a meeting of the Council on 30 April 2015

Question (1) Could the number of employees who have left Edinburgh Council in each of the last three years under Voluntary Early Release Arrangements, voluntary or compulsory redundancy or Voluntary Severance, be updated to the end of March 2015?

Answer

Question (2) How many of these, over the three years, were the subject of disciplinary action or contemplated disciplinary action?

Answer

Item no 5.4

QUESTION NO 4

By Councillor Rust for answer by the Convener of the Education, Children and Families Committee at a meeting of the Council on 30 April 2015

Question (1) In respect of the various changes to the senior management team at Castlebrae Community High School during the past five years, who appointed the senior management team?

Answer

Question (2) Were full recruitment and selection procedures followed?

Answer

Item no 5.5

QUESTION NO 5

By Councillor Rust for answer by the Convener of the Education, Children and Families Committee at a meeting of the Council on 30 April 2015

National 5's

Question (1) In respect of the National 5 timetable, which schools cap the number of subjects which may be taken in one session to six subjects?

Answer

Question (2) Which of these schools offer the ability to undertake additional courses under extra-curricular arrangements?

Answer

Question (3) Which schools offer an option of more than six subjects and if so, how many do they offer?

Answer

Question (4) What consultation was undertaken in each school to reach the decision on subject availability?

Answer

Item no 5.6

QUESTION NO 6

By Councillor Orr for answer by the Convener of the Council Leader at a meeting of the Council on 30 April 2015

Since May 2012 to the present day, what contact has there been senior Capital Coalition councillors and any current or former employees or representatives of either of the following two political lobbying firms: "Connections International Planning and Development Company" (which is understood to have been run by a former City of Edinburgh councillor) and "Scottish Political Solutions". Specifically:

Question (1) How many formal or informal meetings have been held, on what dates and at what locations, and what was being lobbied for at each meeting or what was the business or other purpose of the meeting?

Answer

Question (2) How extensive have exchanges been by email, phone or text message and what was being lobbied for or what were the reasons for the exchanges?

Answer

Question (3) What gifts or hospitality of any value or description (if any) have been received by the senior councillors, and what other councillor colleagues were present or involved on each occasion?

Answer

Item no 5.7

QUESTION NO 7

**By Councillor Orr for answer by the
Convener of the Regulatory
Committee at a meeting of the
Council on 30 April 2015**

Question

Which individual, organisation or company was the ultimate beneficiary of the license approved by the Licensing Sub-Committee for "Edinburgh 2014" under item 6.1.2 (application for a street trading license for hot food) on 23rd May 2014 and what was the estimated financial value of the license under the improved conditions for this license finally agreed on 20th June 2014?

Answer

Item no 5.8

QUESTION NO 8

**By Councillor Orr for answer by the
Convener of the Culture and Sport
Committee at a meeting of the
Council on 30 April 2015**

Question

Can the Festivals and Events Champion summarise the nature of the involvement of any former employees or representatives of lobbying firm Connections International Planning and Development Company in the running of the Tron Kirk as a venue in 2013 and 2014 and the involvement of any of their family members, and (if appropriate) also confirm that any financial interest was disclosed to the Edinburgh International Jazz and Blues Festival Board (and so minuted) when the decision was made to use the Tron Kirk as a main hub for the 2013 and 2014 festivals?

Answer



April 2015

Residents get some satisfaction



The results of our annual residents' survey continue to offer encouragement and reassurance that, broadly speaking, residents believe we are managing their city well.

According to the [2014 Edinburgh People survey](#), the largest of its kind in the UK, over three-quarters of residents are satisfied with the way we are managing neighbourhoods. Nine in ten, meanwhile, are satisfied with Edinburgh as a place to live, with two-thirds expressing satisfaction with the Council's management of the city overall.

That said, given a backdrop of falling budgets and greater demand for our services, it is hardly surprising that some are performing less well – particularly those areas, such as refuse collection and recycling, currently undergoing significant changes to delivery.

But through this survey, and our extensive budget consultation, we are listening to what residents are telling us – and acting on their feedback.

Mikaeel Kular case review

Last January, we had to face the outcome that everyone dreaded, namely that Mikaeel Kular had not been found safe and well. It was a tragic situation and, although over a year has now passed, our thoughts are with his family and friends still struggling to come to terms with the circumstances surrounding his death.

We shouldn't forget the incredible show of community spirit in North Edinburgh following Mikaeel's disappearance, with hundreds of volunteers giving up their time to join the search. It was extremely moving and inspiring to see the community pull together like that and I know that spirit remains strong today.

While the independent case review, a summary of which was published this week, is clear that Mikaeel's death could not have been foreseen, it is vital that all agencies involved read and digest everything in the report.

City Deal for Edinburgh

I am delighted to be working with our five neighbouring local authorities to [pursue a deal](#) for the Edinburgh and South East Scotland City Region.

In creating this fund, and unlocking billions of pounds of potential infrastructure investment, we want to build on our strengths whilst tackling persistent pockets of inequality and other constraints that threaten to hold the region back.

We have written collectively to the UK and Scottish Governments seeking their agreement to develop a more detailed proposition, which we hope to finalise by the end of the year.

Election countdown

With less than a fortnight to go until the General Election, preparations are well underway to ensure the process is as smooth and efficient as possible across [Edinburgh's five Westminster constituencies](#).

As 67,000 postal votes hit residents' doormats earlier this week, around 900 presiding officers and their assistants were receiving the training required to run the city's 145 polling places, open for voting between 7am and 10pm on 7 May.

As per the Referendum last September, the eyes of the UK (if not necessarily the world this time!) will be on Scotland, and Edinburgh, and we want to ensure that, once again, we give them the best possible view. Media interest is already hotting up and I have no doubt that our new count venue, the [Edinburgh International Conference Centre](#), will allow us to do just that.

Awards success

Congratulations to the staff of [Willow](#) – a ground breaking partnership that provides support to women in the criminal justice system – on being awarded the prestigious [COSLA Gold Award](#) for tackling inequalities and improving health.

A background of offending can permanently stigmatise people and Willow is doing vital work to help reduce reoffending and help service users build better futures.

Meanwhile, the Council's Commercial Excellence programme collected an award for innovation, improvement and best practice at the recent [CIPFA awards](#). The fact that the judging panel included the Auditor General demonstrates just how far the procurement team has come over the last two years.

Marathon Man

And finally an appeal on behalf of our Lord Provost, Donald Wilson, who is running the London Marathon this Sunday, 26 April. This will be his first ever marathon, having only taken up running last year.

Donald is running in order to raise funds for two local and very worthwhile charities, both of which are very close to his heart: The [One City Trust](#) and [Jamie Skinner Foundation](#). Please support him and these worthy causes by [giving what you can](#).

Having run my last (ever!) marathon a year ago, I can assure you he deserves every penny!

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The City of Edinburgh Council

10.00am, Thursday, 30 April 2015

Appointment to the Scottish LGPS Scheme Advisory Board

Item number	7.1
Report number	
Executive/routine	
Wards	All

Executive summary

Council is asked to appoint Councillor Alasdair Rankin, as Convener of the Pensions Committee, to the Scheme Advisory Board for the Scottish Local Government Pension Scheme.

Links

Coalition pledges

Council outcomes [CO26](#)

Single Outcome Agreement

Pensions Committee Appointments

Recommendations

- 1.1 Council is asked to approve the appointment of Councillor Alasdair Rankin, as Convener of the Pensions Committee, to the Scheme Advisory Board for the Scottish Local Government Pension Scheme.

Background

- 2.1 Further to the paper to Council on 5 February 2015 noting new governance arrangements for the Local Government Pension Scheme (LGPS) in Scotland, a Scheme Advisory Board was established for the scheme with effect from 1 April 2015.
- 2.2 The Scheme Advisory Board is responsible for advising Scottish Ministers on the operation of the LGPS in Scotland and any changes required to the scheme. It will also advise the councils who administer the individual LGPS funds and their Pension Boards. The Scheme Advisory Board is expected to meet quarterly.
- 2.3 The Scheme Advisory Board is made up of 7 trade union representatives and 7 employer representatives, including 5 Scottish council representatives appointed via COSLA.

Main report

- 3.1 COSLA's Resources & Capacity group recently agreed the following councillor nominations to the Scheme Advisory Board:
 - Alasdair Rankin, City of Edinburgh Council
 - Stewart Cree, Moray Council
 - Jim Goodfellow, East Lothian Council
 - John Mitchell, Scottish Borders Council
 - Ian Macalpine, East Renfrewshire Council.
- 3.2 Therefore Council is asked to appoint Councillor Alasdair Rankin, as Convener of the Pensions Committee, to the Scottish LGPS Scheme Advisory Board.

Measures of success

- 4.1 The interests of pension funds are served by ensuring governance arrangements remain open, transparent and continue to actively seek full participation from key stakeholder representatives.

Financial impact

5.1 There are no direct financial implications arising from this report.

Risk, policy, compliance and governance impact

6.1 The Scheme Advisory Board is an important addition to the governance of the LGPS in Scotland.

Equalities impact

7.1 There are no adverse equalities impacts arising from this report.

Sustainability impact

8.1 There is no sustainability impact arising from this report.

Consultation and engagement

9.1 The Pensions Committee and Consultative Panel of Lothian Pension Fund were informed of Councillor Rankin's nomination to the Scheme Advisory Board at their meeting on 25 March.

Background reading / external references

Not applicable.

Alastair Maclean

Director of Corporate Governance

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Links

Coalition pledges

Council outcomes CO26 - The Council engages with stakeholders and works in partnerships to improve services and deliver agreed objectives.

Single Outcome Agreement

Appendices None

10.00am, Thursday, 30 April 2015

Pensions Committee Appointment

Item number	7.2
Report number	
Executive/routine	
Wards	All

Executive summary

Council is asked to appoint a non-councillor member to the Pensions Committee. The appointment is being made after having sought nominations from the employer bodies within the pension funds.

Links

Coalition pledges

Council outcomes [CO26](#)

Single Outcome Agreement

Pensions Committee Appointment

Recommendations

- 1.1 Council is asked to:
 - 1.1.1 Approve the appointment of Richard Lamont, Rewards Manager from VisitScotland as a member of the Pensions Committee, being nominated from the employers participating in the Lothian Pension Fund.

Background

- 2.1 The Pensions Committee is appointed under Section 57 of the Local Government (Scotland) Act 1973 to exercise all functions of the pension funds administered by the City of Edinburgh Council within the terms of the legislation.
- 2.2 The Pensions Committee is made up of 5 City of Edinburgh elected members and 2 external members offered to pension fund stakeholders, one employer representative and one member representative.
- 2.3 External members were introduced onto the Pensions Committee for the first time in November 2012.
- 2.4 The nomination process to place members on to the Pensions Committee took place from 23 December 2014 to 14 February 2015. As reported to Council in March 2015, the two candidates that applied for the roles, one employer representative and one member representative, were the existing external members of the Pension Committee. At that meeting Council appointed the following members to the Pensions Committee:
 - Darren May, HR Manager, Scottish Water (employer representative).
 - John Anzani, Business Advisor, HR, Midlothian Council (member representative).

Main report

- 3.1 Since the Council meeting in March 2015, an application for the Pensions Committee from Richard Lamont, Rewards Manager from VisitScotland has come to light. This is due to administrative oversight. Further, Darren May has withdrawn his application for the Pensions Committee.

- 3.2 Therefore Council is asked to appoint Richard Lamont to the Pensions Committee as employer representative. Richard Lamont will replace Darren May.
- 3.3 John Anzani will continue as the member representative on the Pensions Committee.
- 3.4 The Employer and Member Representatives will serve a maximum term of two consecutive years, whereupon they will either stand down or require to submit themselves as a candidate for a further election.

Measures of success

- 4.1 The interests of pension funds are served by ensuring the pension fund's governance arrangements remain open, transparent and continue to actively seek full participation from key stakeholder representatives.

Financial impact

- 5.1 There are no direct financial implications arising from this report.

Risk, policy, compliance and governance impact

- 6.1 The appointment of external members to the Pension Committee ensures continued effective governance of the pension funds.

Equalities impact

- 7.1 There are no adverse equalities impacts arising from this report.

Sustainability impact

- 8.1 There is no sustainability impact arising from this report.

Consultation and engagement

- 9.1 Approval by the City of Edinburgh Council will ensure the Lothian Pension Fund continues to engage and consult with partners and stakeholders.

Background reading / external references

Not applicable.

Alastair Maclean

Director of Corporate Governance

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Links

Coalition pledges

Council outcomes CO26 - The Council engages with stakeholders and works in partnerships to improve services and deliver agreed objectives.

Single Outcome Agreement

Appendices None

The City of Edinburgh Council

10.00am, Thursday, 30 April 2015

Elected Member Remuneration

Item number	8.1
Report number	
Executive/routine	
Wards	All

Executive summary

The Scottish Parliament has agreed an increase of 1% in remuneration for councillors in 2015/16. The increase applies from 1 April 2015.

Links

Coalition pledges	n/a
Council outcomes	n/a
Single Outcome Agreement	n/a

Elected Member Remuneration

Recommendation

- 1.1 To note the increase in elected member remuneration set out in appendix one to this report.

Main report

- 2.1 Legislation uplifting councillors' remuneration by 1% for 2015/16 came into effect from 1 April 2015. This is a similar increase to the previous two years.
- 2.2 The impact on senior councillors is detailed in the appendix.

Measures of success

- 3.1 Not applicable.

Financial impact

- 4.1 The level of pay award agreed is in line with long-term financial plan assumptions and has already been reflected in the resource allocations for the Corporate Governance Directorate.
- 4.2 The Council is required to set remuneration for senior councillors within the limits set by the Scottish Local Authorities Remuneration Committee (SLARC) and this proposal is within the prescribed limits for the City of Edinburgh Council.

Risk, policy, compliance and governance impact

- 5.1 Not applicable.

Equalities impact

- 6.1 Not applicable.

Sustainability impact

- 7.1 Not applicable.

Consultation and engagement

- 8.1 Not applicable.

Background reading / external references

Scottish Government Statutory Instrument SS1/2015/7

Alastair D Maclean

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Links

Coalition pledges

Council outcomes

**Single Outcome
Agreement**

Appendices

Elected Members Remuneration 2015/16

Appendix

Elected Members Remuneration Grading 2015-16

Post	%	1% inc from 01/04/2015
Leader of the Council	SSI 415	£50,180
Lord Provost	SSI 415	£37,635
Senior Councillors		
Depute Leader of the Council	75%	£37,635
Depute Convener	50%	£25,090
Convener - Culture & Sport	65%	£32,617
Convener - Economy	65%	£32,617
Convener - Education, Children & Families	65%	£32,617
Convener - Finance & Resources	65%	£32,617
Convener - Health, Social Care & Housing	65%	£32,617
Convener - Planning Committee	65%	£32,617
Convener - Regulatory Committee	65%	£32,617
Convener - Transport & Environment	65%	£32,617
Convener - Communities & Neighbourhood	45%	£22,581
Convener - Licensing Board	60%	£30,108
Convener - Governance, Risk & Best Value	50%	£25,090
Convener - Police & Fire Scrutiny	40%	£20,072
Convener - Petitions Committee	0%	
Vice Convener - Finance & Resources	45%	£22,581
Vice Convener - Education, Children & Families	45%	£22,581
Vice Convener - Health, Social Care & Housing Committee	45%	£22,581
Vice Convener - Culture & Sport	45%	£22,581
Vice Convener - Planning Committee	45%	£22,581
Vice Convener - Regulatory Committee	45%	£22,581
Vice Convener - Economy	45%	£22,581
Vice Convener - Transport & Environment	45%	£22,581
Opposition Group Leader (Conservative)	50%	£25,090
Opposition Group Leader (Green)	50%	£25,090
Opposition Group Leader (Lib Dem)	0%	
Total Senior Councillors' Roles		£652,340
Joint Boards		
Convener of Lothian Valuation Joint Board	SSI 415	£20,909

10.00am, Thursday, 30 April 2015

Local Government Boundary Commission for Scotland Ward Proposals – Consultation Response

Item number	8.2
Report number	
Executive/routine	
Wards	City wide

Executive summary

The Local Government Boundary Commission for Scotland issued its proposals for reconfiguration of wards on 19 March 2015 and requested comments from the Council as part of a two month consultation period.

This report outlines the proposals and provides an overview of matters for inclusion in the Council's response.

Links

Coalition pledges
Council outcomes
Single Outcome Agreement

Local Government Boundary Commission for Scotland Ward Proposals – Consultation Response

Recommendations

- 1.1 To write to the Local Government Boundary Commission for Scotland outlining the Council's response as outlined in this report and request that the Commission:
 - 1.1.1 reviews its proposals in light of the significant changes in actual and forecast electorate data before it develops its final recommendations for submission to Scottish Ministers;
 - 1.1.2 reviews its proposals for ward boundaries as outlined in paragraph 3.8 of this report;
 - 1.1.3 changes the name of Ward 16 Liberton/Gilmerton to Gilmerton, if proposals are agreed; and
 - 1.1.4 notes City of Edinburgh Council's concerns that any slippage in the Review schedule could have significant impact on the implementation of changes to electoral arrangements for the Local Government election in May 2017.
- 1.2 To note that the next stage of the review is expected to commence in July 2015 and there will be consultation with the public on ward boundary proposals.

Background

- 2.1 The Local Government Boundary Commission for Scotland (the Commission) commenced its Fifth Reviews of Local Government Electoral Arrangements (the Review) in February 2014 with publication of proposals for councillor numbers.
- 2.2 The Commission's proposal was to increase councillor numbers for the City of Edinburgh Council area from 58 to 63.
- 2.3 Council agreed its response to the Commission's proposal for the City of Edinburgh at its meeting on 25 March 2014 and the Chief Executive wrote to the Commission outlining the Council's response on 26 March 2014.
- 2.4 A 12 week public consultation period followed after which the Commission considered all responses received and agreed councillor numbers.

Main report

- 3.1 The Boundary Commission wrote to the Chief Executive on 19 March 2015 presenting an electoral arrangement for 63 councillors representing 5 3-member wards and 12 4-member wards, increasing councillor numbers for the area by 5.
- 3.2 The Commission has stated its proposals and objectives to:
 - 3.2.1 improve overall forecast parity;
 - 3.2.2 increase the number of councillors by 1 in each of wards 1, 2, 11, 14 and 17;
 - 3.2.3 address forecast disparities in wards 1 and 11;
 - 3.2.4 re-name ward 10 to Morningside but make no changes to other ward names;
 - 3.2.5 make changes to ward boundaries throughout the council area to reflect the change in councillor numbers and to align with “natural communities”.
- 3.3 Consultation with councils on the Commission’s proposals for ward boundaries closes on 19 May 2015 to be followed by a 12 week public consultation from July to October 2015. The Council proposes to respond to the Commission on the following key areas:
 - 3.3.1 electorate data;
 - 3.3.2 Polling District structure;
 - 3.3.3 Ward boundaries; and
 - 3.3.4 Timescales.

Electorate Data

- 3.4 The electorate data to support this review was taken from the electoral registers as at 1 September 2013. There was a surge in new electors being registered in the lead in to the Scottish Independence Referendum in September 2014. This growth in the electorate is not taken into account in the analysis of the Boundary Commission. The electorate of February 2015 suggests a total electorate in Edinburgh of 371,000, the forecast for 2019 used by the Commission is only 364,000.
- 3.5 Where any major revision to boundaries is considered it is most beneficial if this is based on accurate and recent electorate figures. In these particular circumstances it would be helpful if the Commission reviewed the current proposals in line with the significant changes in actual and forecast electoral data prior to development and submission of final proposals to Scottish Ministers.

Polling District Structure

- 3.6 The Council is required to subdivide each ward into polling districts with a polling place identified for each district. It is not clear that the revised ward proposals take account of the subdivision into polling districts. Administering an electoral event under new boundaries would be facilitated if existing districts were maintained as the basic building blocks, allowing current polling places to be retained, within revised ward boundaries. The identification of and access to polling places is becoming increasingly challenging and this would be very helpful in ensuring the provision of high quality accessible polling places for the voter.

Ward Boundary Changes

- 3.7 Revisions to the Ward boundaries may affect logistical arrangements for the delivery of electoral events within the city. For example, there may be implications for the location and provision of polling places. The Elections team have reviewed the proposals to assess what impact they would have on electoral administration. The Council's concern is to ensure that arrangements are being made in the interest of the voters to facilitate and support participation in the democratic process.
- 3.8 An analysis of the material has identified a number of areas of concern or where further consideration might be helpful. In particular, the following proposals, which will impact significantly on polling place arrangements:

3.8.1 Ward 2: Spylaw and Clovenstone;

3.8.2 Ward 4: Western Harbour;

3.8.3 Ward 14/17: North Cairntow; and

3.8.4 Ward 15/14: Forckenford.

Ward Names

- 3.9 The Commission has proposed changing the name of Ward 10 from Meadows/Morningside to Morningside following the removal of the Meadows to Ward 11 City Centre.
- 3.10 The Commission has proposed moving Liberton from Ward 16 Liberton/Gilmerton to Ward 15 Southside/Newington. For consistency it is suggested that the name of Ward 16 could also be adjusted to Gilmerton if this proposal is agreed.

Timescale

- 3.11 The Commission's timetable for the Review is driven by the requirement to report to Scottish Ministers for approval before the Scottish Parliament Election in May 2016.
- 3.12 There is concern that, should the timetable slip and this essential deadline be missed, there will not be enough time to implement the changes required to introduce new electoral arrangements in time for the Local Government Election in May 2017.

Measures of success

- 4.1 Not applicable.

Financial impact

- 5.1 Potential increase in costs to support additional councillors.
- 5.2 Additional costs associated with reviewing and changing polling places following changes to ward boundaries.

Risk, policy, compliance and governance impact

- 6.1 There are risks for the Council if the Review timetable slips and there is insufficient time to implement the required changes.

Equalities impact

- 7.1 Changes to ward boundaries could disadvantage some sections of communities if changes to polling places impact their ability to cast their vote.

Sustainability impact

- 8.1 There is no direct sustainability impact as a result of the report.

Consultation and engagement

- 9.1 The Returning Officer has been consulted on electoral implications of the proposals.
- 9.2 Political groups have been consulted and feedback provided by Group Leaders.

9.3 Political groups will be able to respond directly through the public consultation process in line with their political party arrangements.

Background reading/external references

[Item 7.4 - Boundary Commission for Scotland - Publication of Proposals for Councillor Numbers - Proposed Consultation Response](#)

Alastair Maclean

Director of Corporate Governance

Kirsty-Louise Campbell, Governance Manager

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Links

Coalition pledges

Council outcomes

Single Outcome Agreement

Appendices

Local Government Boundary Commission for Scotland, Fifth Review of Electoral Arrangements, City of Edinburgh Council Area, Proposals for wards – March 2015

Local Government Boundary Commission for Scotland

Fifth Reviews of Electoral Arrangements

City of Edinburgh Council Area
Proposals for wards



March 2015

Local Government Boundary Commission for Scotland
Thistle House
91 Haymarket Terrace
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Membership of the Commission

Chairman: Mr Ronnie Hinds
Deputy Chairman: Mr William Magee
Commissioners: Mr Roland Bean
Prof. Ailsa Henderson
Dr Susan Walker

Secretary to the Commission: Dr Hugh Buchanan (to October 2014)
Ms Isabel Drummond-Murray (from October 2014)

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Our proposals for wards in Scotland	2
Consultation on our proposals for wards	2
Proposals for wards in City of Edinburgh council area	4

Introduction

1. The Local Government Boundary Commission for Scotland is an independent, non-political body whose purpose is to make recommendations for local government administrative and electoral boundaries in Scotland.
2. We are tasked by the Local Government (Scotland) Act 1973 to undertake reviews of local government electoral arrangements in Scotland. These reviews are our fifth periodic reviews of local government electoral arrangements in Scotland since we were first established in 1973. We intend to submit a report containing our recommendations for electoral arrangements for each council area in Scotland to the Scottish Ministers by May 2016, in time for implementation for the next local government elections in May 2017.
3. This booklet contains a summary of our proposals for Scotland as a whole and our proposals for wards in City of Edinburgh council area, and information on how to participate in our consultation with councils from 19 March to 19 May 2015.

The reviews

4. In 2011 we consulted the public on our methodology for determining councillor numbers. The results of that consultation can be found on our website www.lgbc-scotland.gov.uk
5. We formally began the current reviews on 21 February 2014. We consulted councils and the public on our proposals for councillor numbers for each council between February 2014 and August 2014. We have now considered all the submissions received during these consultations. We have reached a decision on councillor numbers and the associated ward designs and are now presenting our proposals for wards for further consultation. The meeting papers that informed our deliberations and the minutes of our meetings are referenced on page 4. Details of how to participate in the consultation are given below.
6. For each electoral ward, we make recommendations about its boundary, its name and the number of councillors to represent the ward (legislation restricts this to either 3 or 4 councillors).
7. When reviewing electoral arrangements the legislation requires us to take account of the following factors:
 - the interests of effective and convenient local government;
 - within each council, that each councillor should represent the same number of electors as nearly as may be;
 - local ties which would be broken by making a particular boundary;
 - the desirability of fixing boundaries that are easily identifiable; and
 - special geographical considerations.
8. For further information on the policies and procedures we have adopted to underpin these reviews and the legal requirements for ward design, please refer to our *Guidance Booklet*, which is available on our website http://www.lgbc-scotland.gov.uk/reviews/5th_electoral/resources.asp or on request.

Our proposals for wards in Scotland

9. We developed our proposals using electorate data from 1 September 2013. The number of electors registered in each council electoral ward on that date can be found on our website. In developing our proposals for wards, we have had regard to the likely changes in the number of electors by considering forecast electorate counts in 2019. The methodology we have used to forecast electorates can be found on our website. Whilst the dataset does not include 16 and 17 year olds, we have considered the impact their inclusion on the electoral register would have and are content that this would not affect our proposals.
10. Our proposals use population size to set councillor numbers. In keeping with past reviews we have created categories of similar councils to set ratios of councillors to electors. In doing so, we have used population distribution and levels of deprivation to group councils together. Population size, however, remains the biggest determinant of councillor numbers and the design of wards.
11. We consulted on proposals for councillor numbers in 2014. In 5 council areas, we have changed the number of councillors proposed for the area from our original proposals for councillor numbers because it allows us to take better account of the factors in the legislation during ward design. Overall, our proposals provide for 1,217 councillors representing 351 wards in Scotland: a decrease of 6 councillors and 2 wards from existing electoral arrangements.
12. Our proposals for wards include unchanged electoral arrangements in 2 council areas and minor changes in 2 other council areas.
13. Nationally, over 96% of proposed wards are forecast to be within 10% of parity for the council area. At present 17% of existing wards are 10% or more from parity. Only 2 proposed wards are forecast to be more than 15% from parity, compared to 19 existing wards.
14. Our proposals improve parity between councillors in terms of the number of electors they represent (the forecast average variation from a council area's parity per councillor improves from 6.0% for existing wards to 4.6% for proposed wards).
15. In general we have sought to construct wards from complete local sub-geographies such as community council areas. In our proposals for wards almost 80% of community council areas are wholly within wards. In a few council areas, we have adopted ward designs that recognise other locally-significant boundaries such as community planning areas, neighbourhoods or natural communities.

Consultation on our proposals for wards

16. The legislation provides that we must first of all consult on our proposals with councils. This consultation on our proposals for wards runs from 19 March 2015 until 19 May 2015. After consideration of responses to this consultation with councils, we intend to conduct a 12-week public consultation on our proposals for wards between July and October 2015. Depending on the outcome of the consultation, we may further develop and consult on our proposals later in 2015. We expect to submit our reports containing our final recommendations to the Scottish Ministers by May 2016.
17. Further copies of this booklet are available on request.

18. We welcome all comments on our proposals to help inform our deliberations. Comments can be made in the following ways:

in writing to:	Local Government Boundary Commission for Scotland Thistle House 91 Haymarket Terrace Edinburgh EH12 5HD
by email to:	comments@scottishboundaries.gov.uk

19. All comments we receive in response to this consultation will be available to view on our website in due course. For further information, please visit our website.
20. Where comments contain objections to our proposals, it would be helpful if they could be accompanied by alternative proposals that take account of statutory requirements and consider the consequences on the council area as a whole.

Proposals for wards in City of Edinburgh council area

21. The maps on the following pages illustrate our proposals for wards in City of Edinburgh council area. We present an electoral arrangement for 63 councillors representing 5 3-member wards and 12 4-member wards, increasing councillor numbers in the area by 5.

22. Our proposals for the council area:

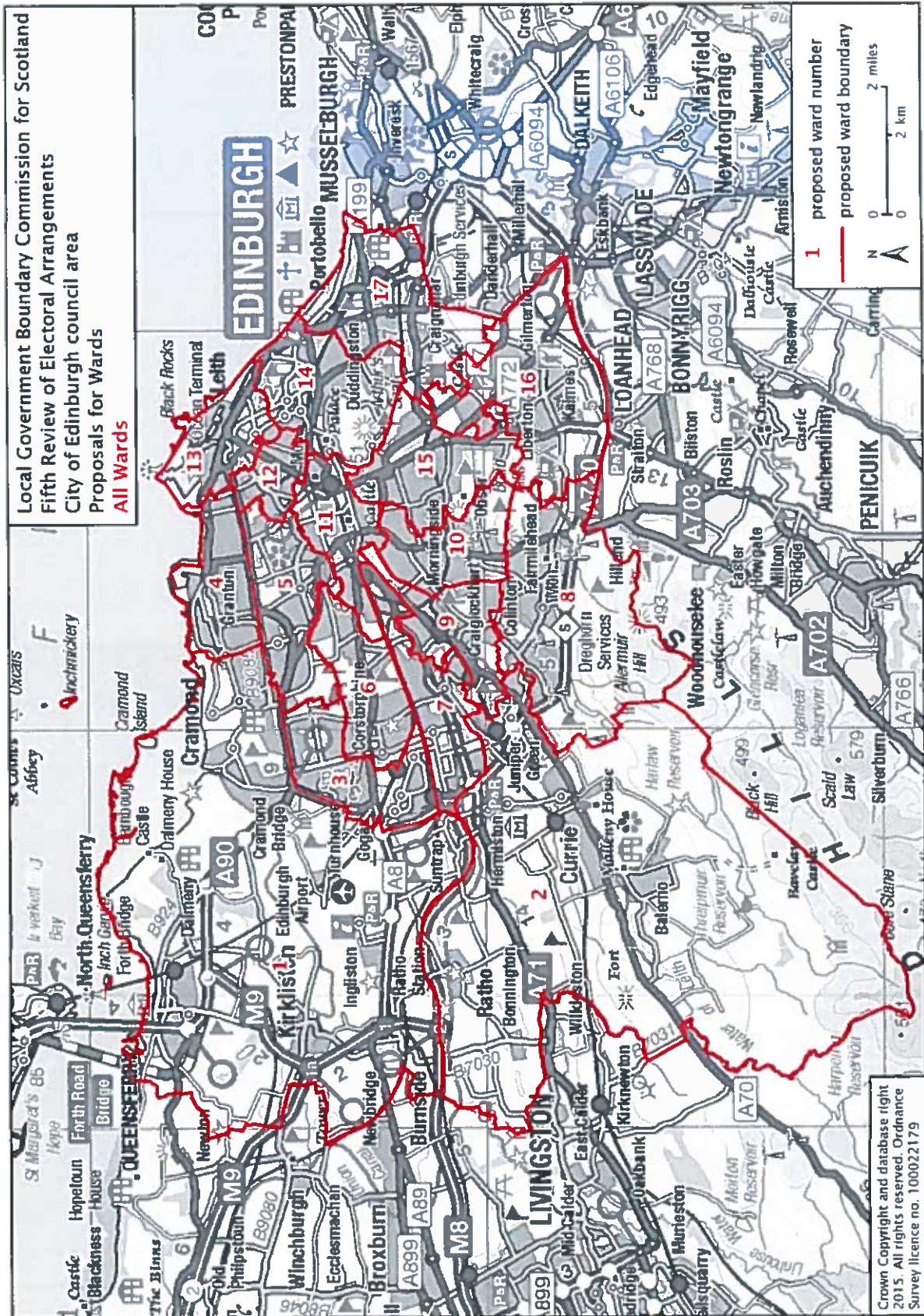
- improve overall forecast parity;
- increase the number of councillors by 1 in each of wards 1, 2, 11, 14 and 17;
- address forecast disparities in wards 1 and 11;
- re-name ward 10 to *Morningside* but make no changes to other ward names; and
- make changes to ward boundaries throughout the council area to reflect the change in councillor numbers and to align with "natural communities" (a local geography used by City of Edinburgh Council).

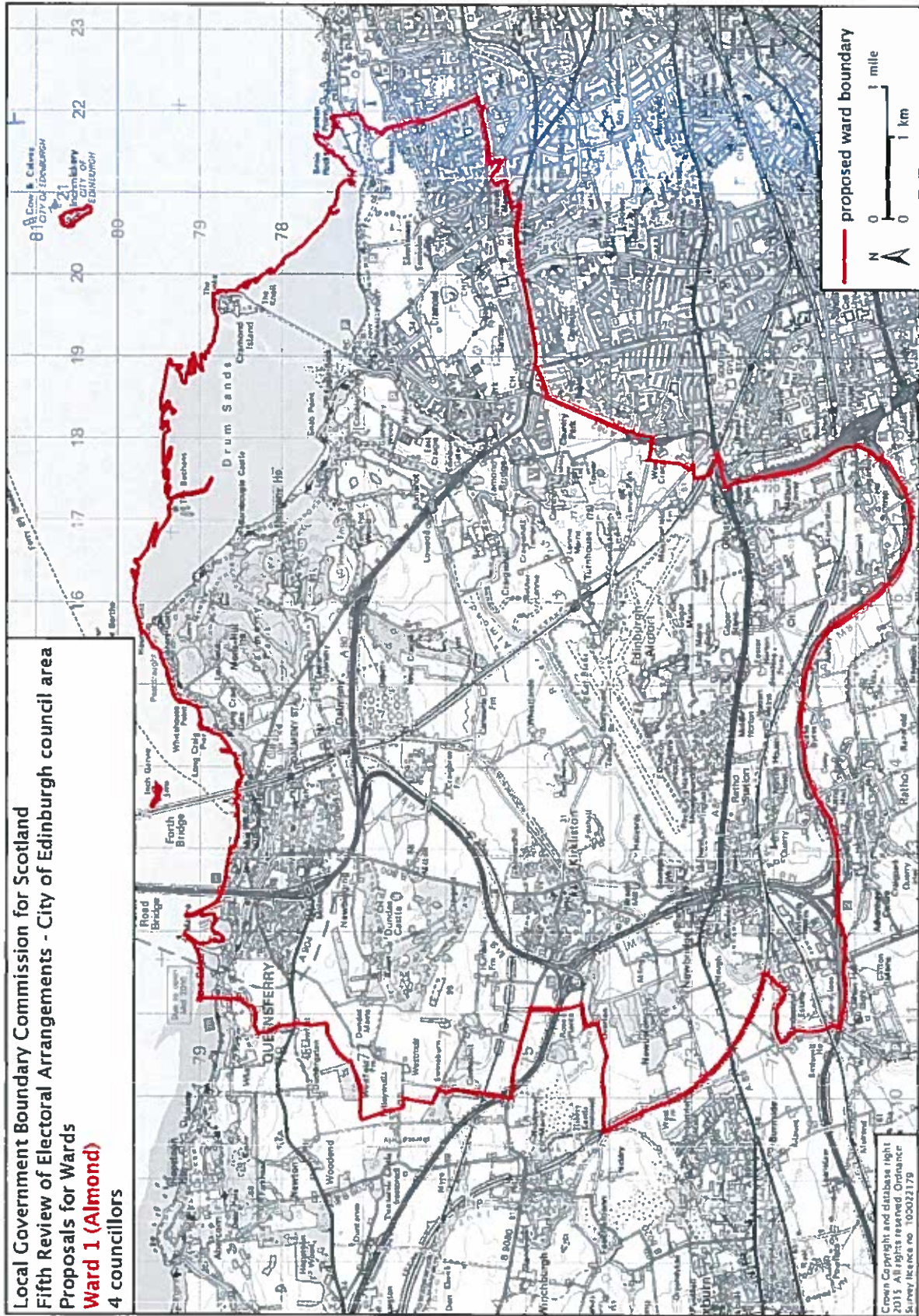
23. We discussed the proposals for City of Edinburgh council area at our meeting of 13 January 2015 (see LGBCS Paper 2265/15). We decided on our proposals at our meetings of 3 February 2015 and 3 March 2015 (see LGBCS Paper 2276/15).

24. Table 1 below details the electorates and associated variation from parity of the proposed wards:

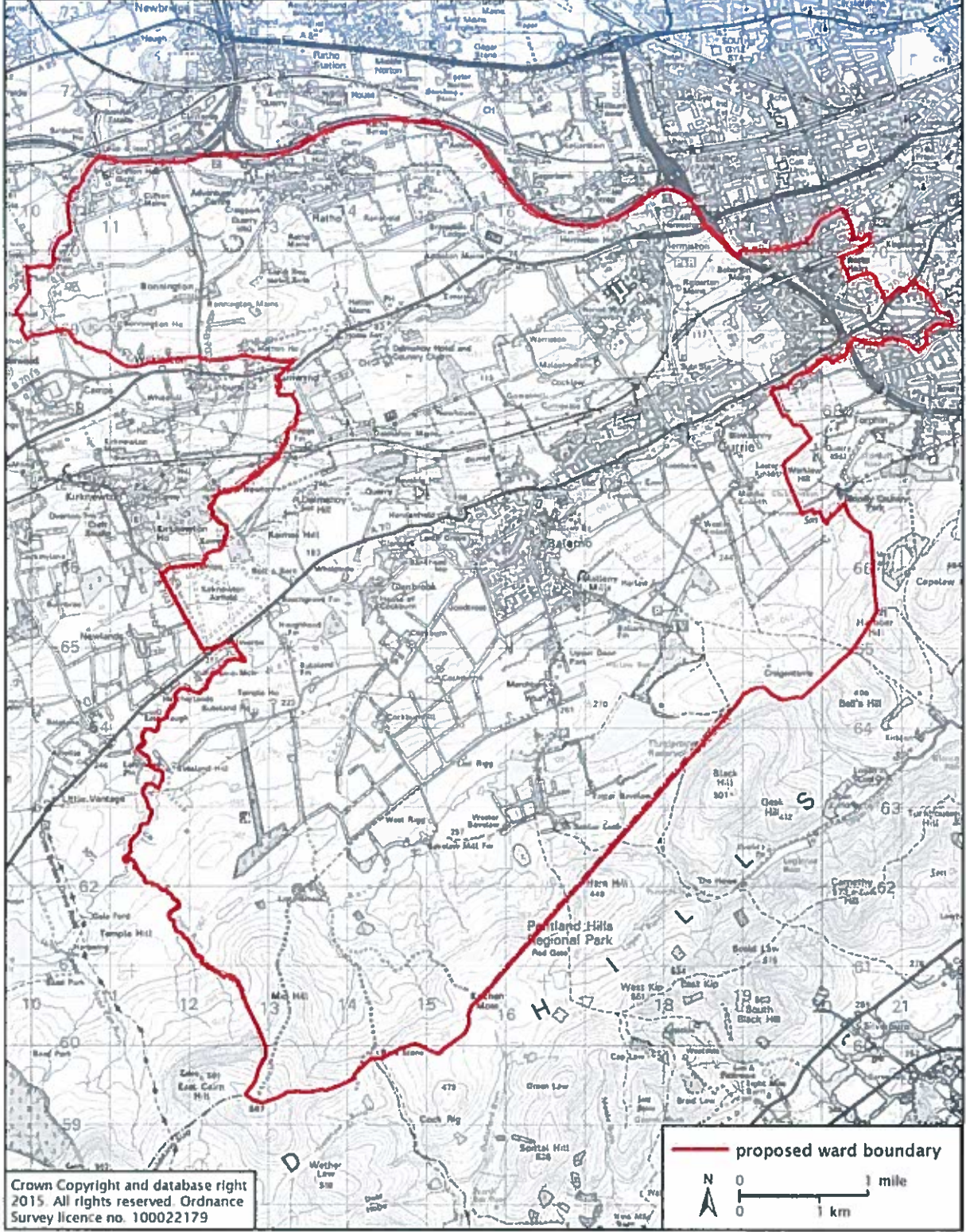
ward no.	ward name	cllrs	electorate Sept 13	actual variation from parity	forecast electorate 2019	forecast variation from parity
1	Almond	4	22,758	4%	25,109	9%
2	Pentland Hills	4	20,931	-5%	22,054	-5%
3	Drum Brae / Gyle	3	17,159	4%	17,794	3%
4	Forth	4	21,210	-3%	22,736	-2%
5	Inverleith	4	23,242	6%	23,791	3%
6	Corstorphine / Murrayfield	3	17,316	5%	17,515	1%
7	Sighthill / Gorgie	4	21,555	-2%	22,590	-2%
8	Colinton / Fairmilehead	3	17,883	9%	18,476	6%
9	Fountainbridge / Craiglockhart	3	16,243	-1%	17,693	2%
10	Morningside	4	22,239	1%	22,627	-2%
11	City Centre	4	19,571	-11%	21,817	-6%
12	Leith Walk	4	23,205	6%	24,799	7%
13	Leith	3	15,557	-5%	16,472	-5%
14	Craigtinny / Duddingston	4	21,242	-3%	21,751	-6%
15	Southside / Newington	4	23,831	9%	24,787	7%
16	Liberton / Gilmerton	4	21,520	-2%	23,099	0%
17	Portobello / Craigmillar	4	19,939	-9%	21,325	-8%
Totals		63	345,401	5%	364,435	4%

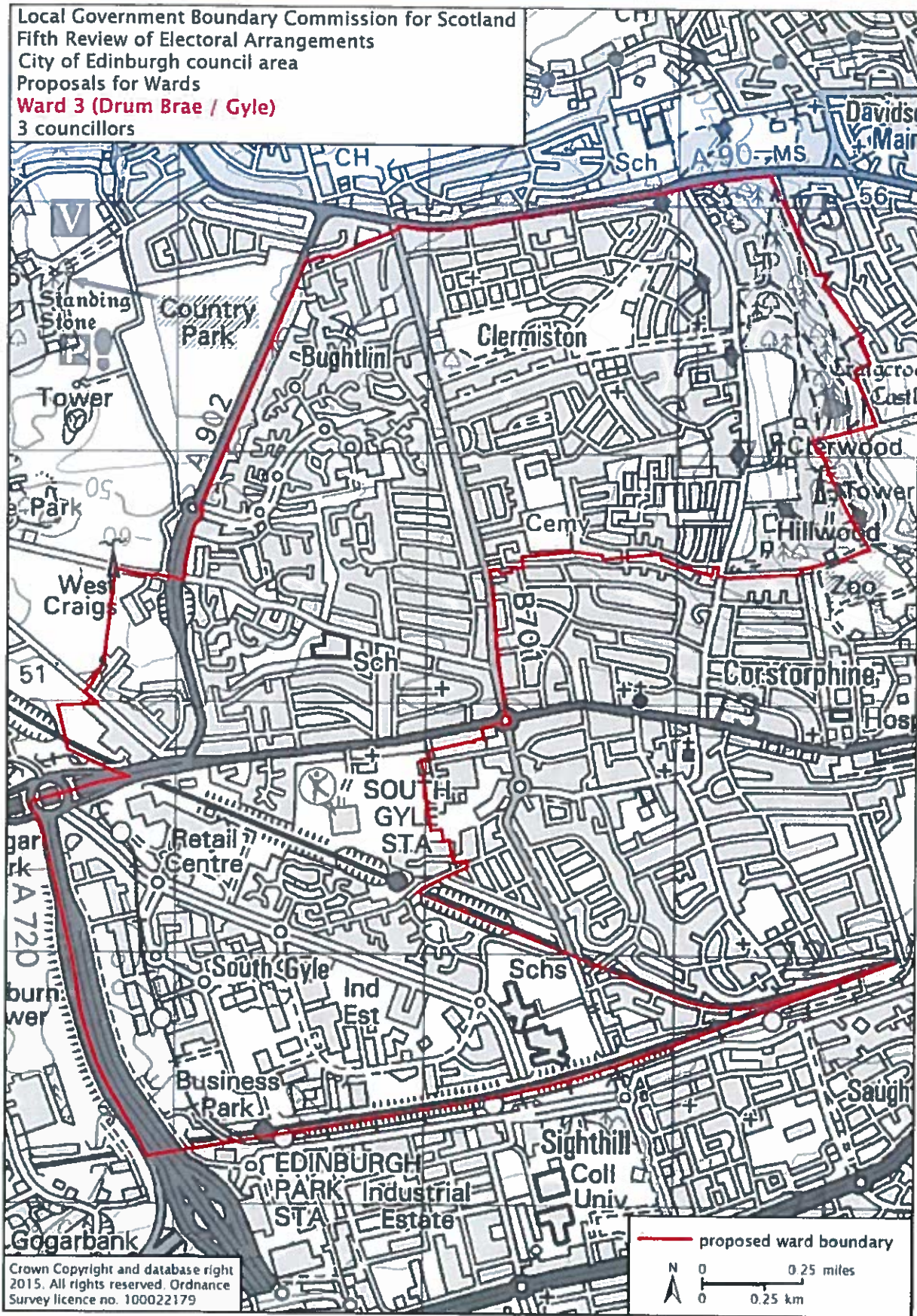
Table 1 - proposed wards' electorate counts.

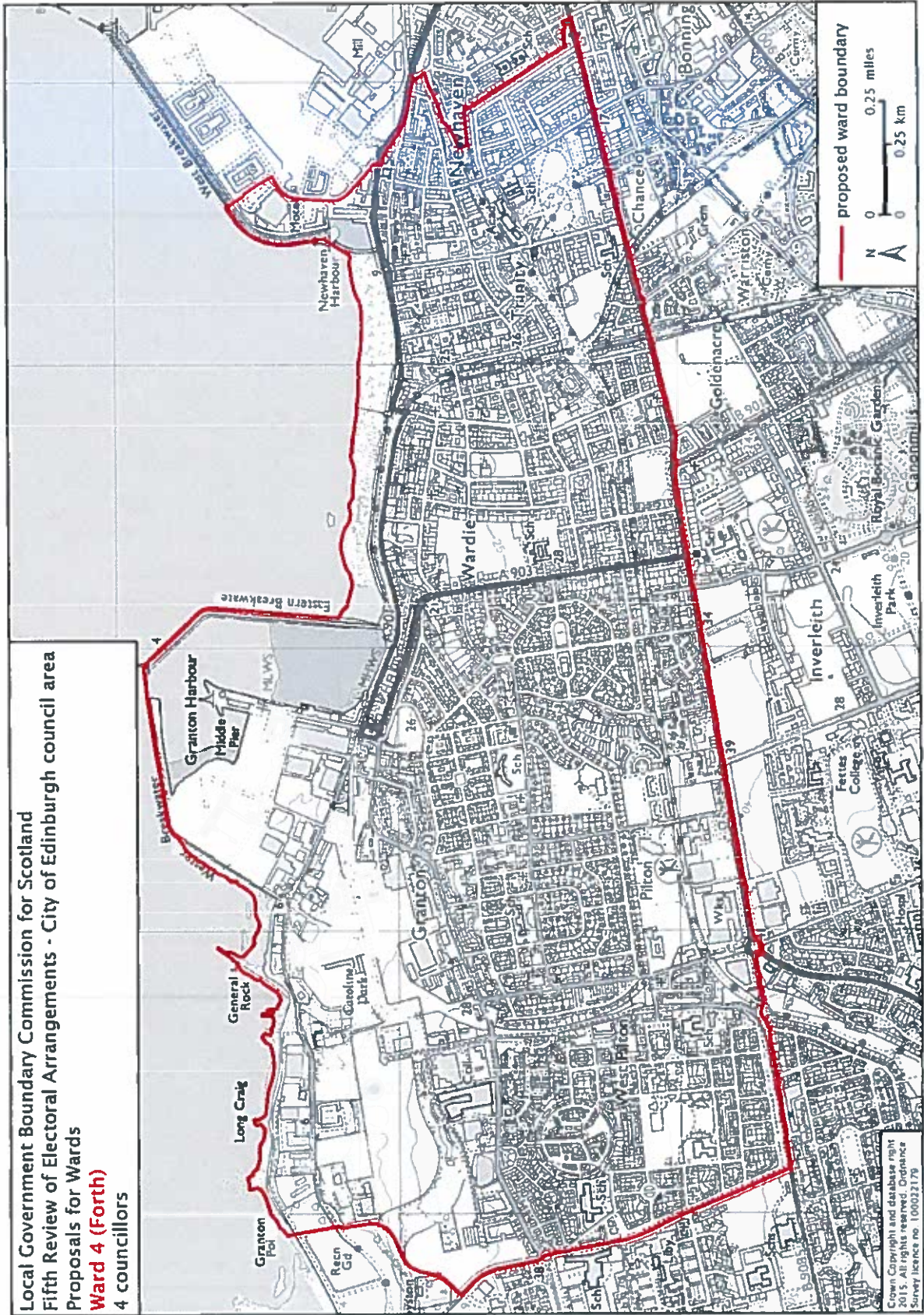


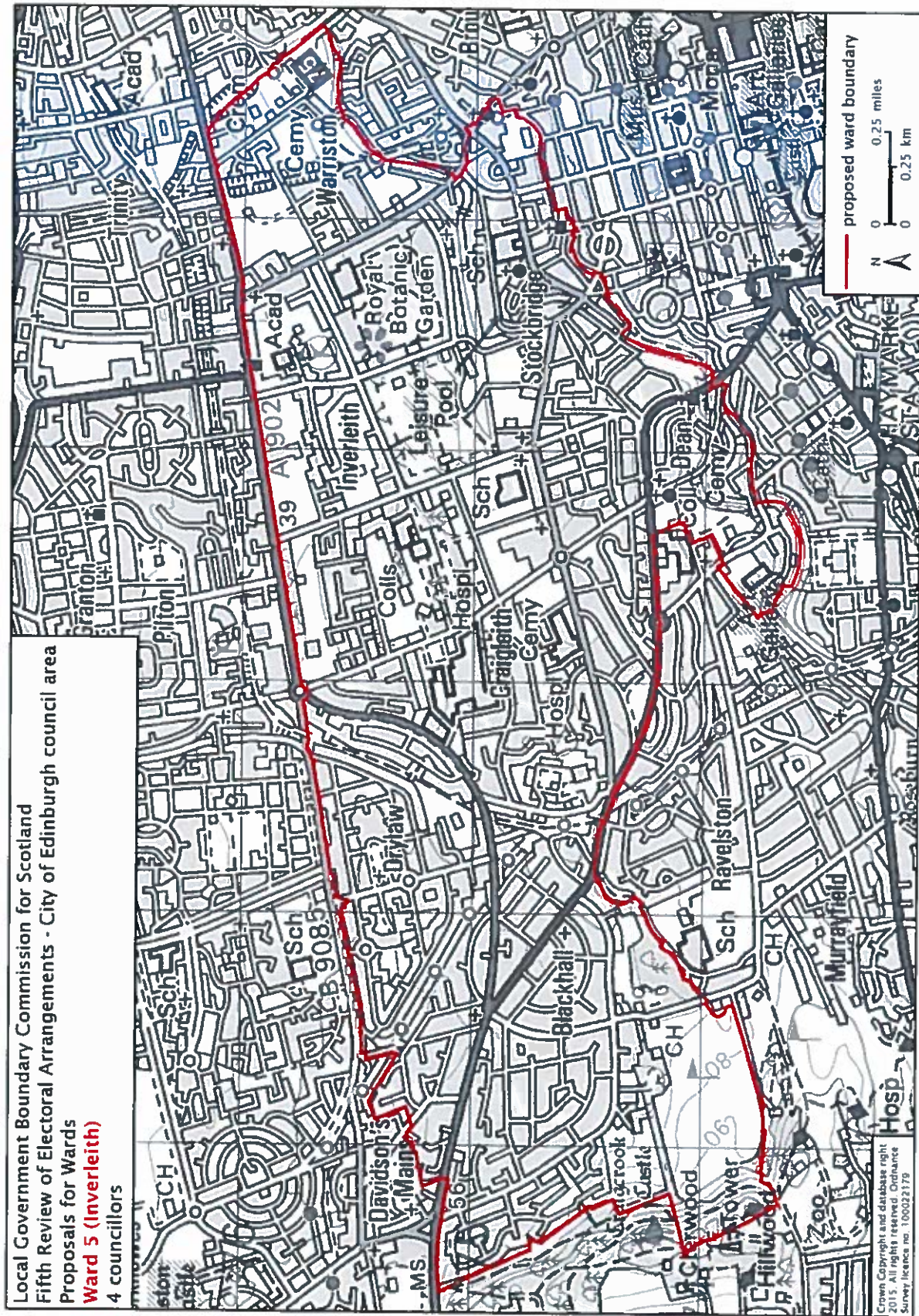


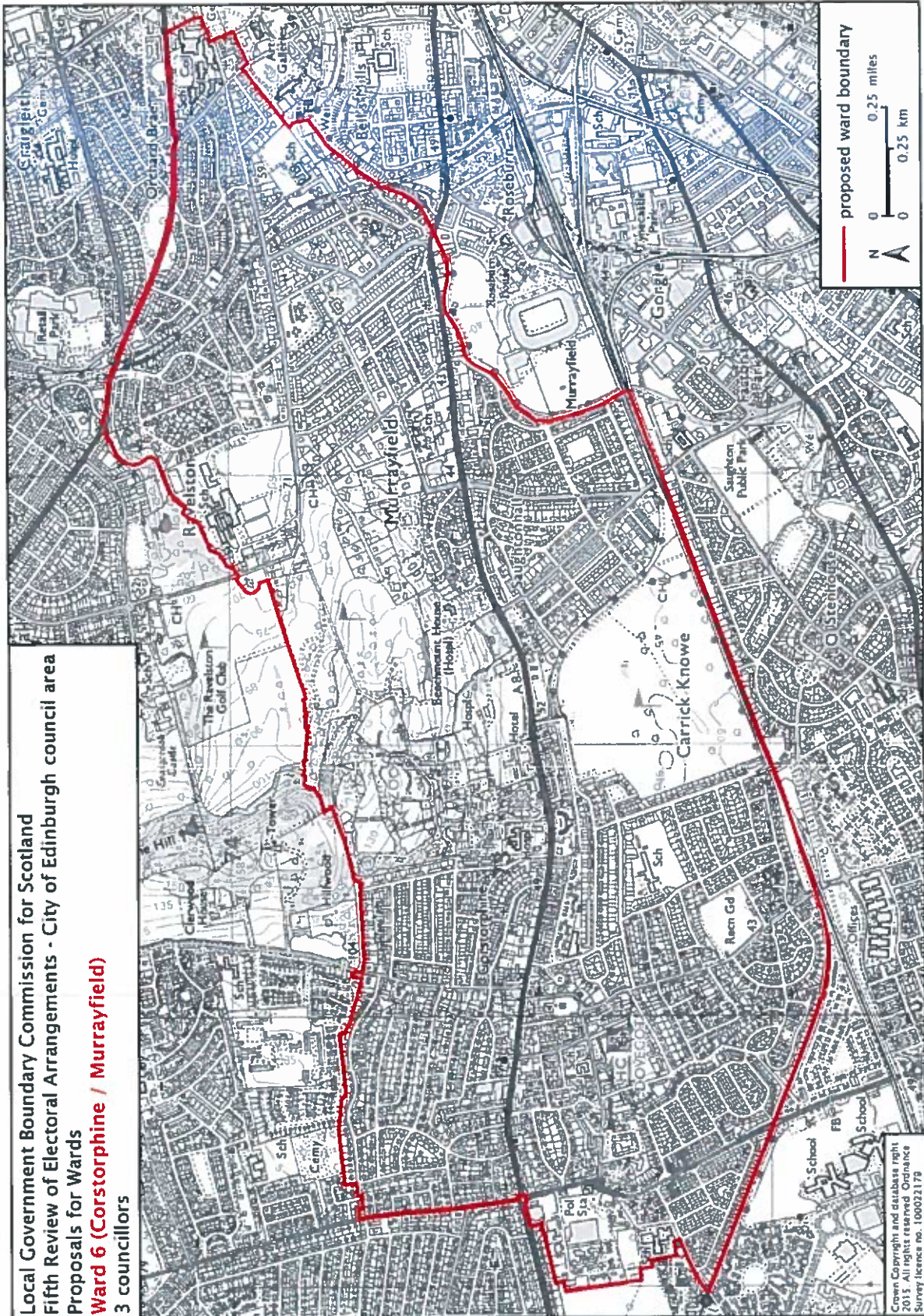
Local Government Boundary Commission for Scotland
Fifth Review of Electoral Arrangements
City of Edinburgh council area
Proposals for Wards
Ward 2 (Pentland Hills)
4 councillors

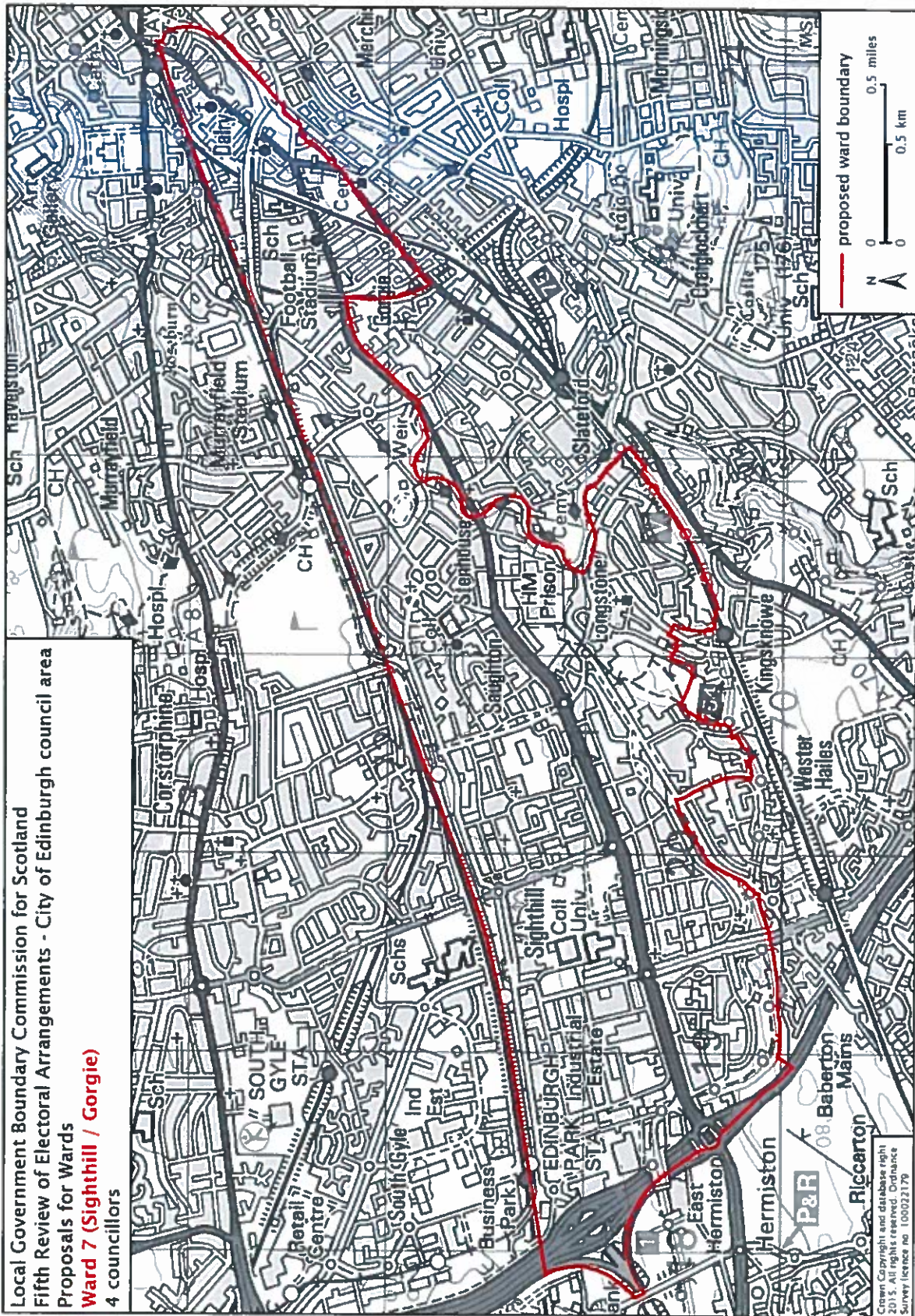


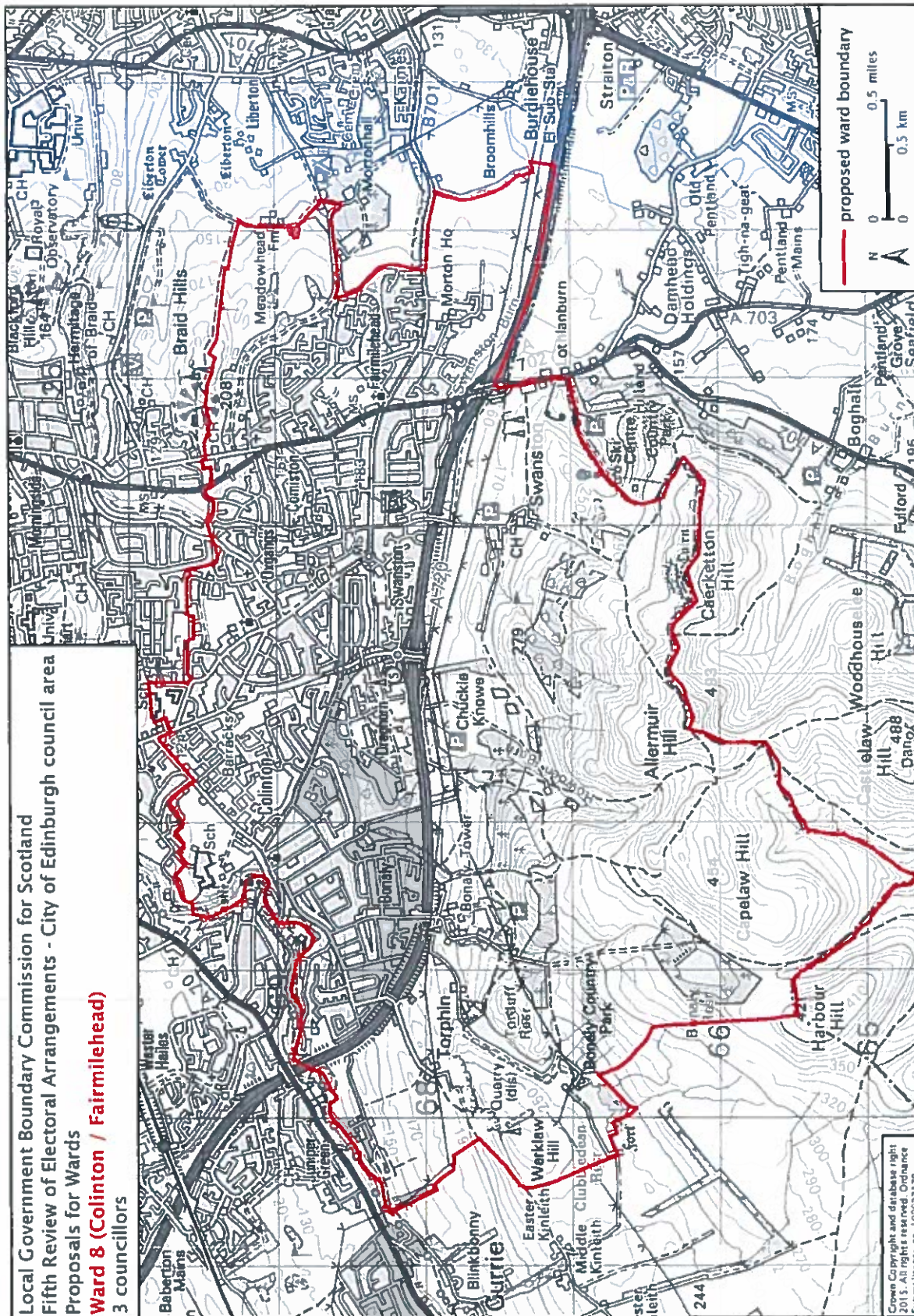


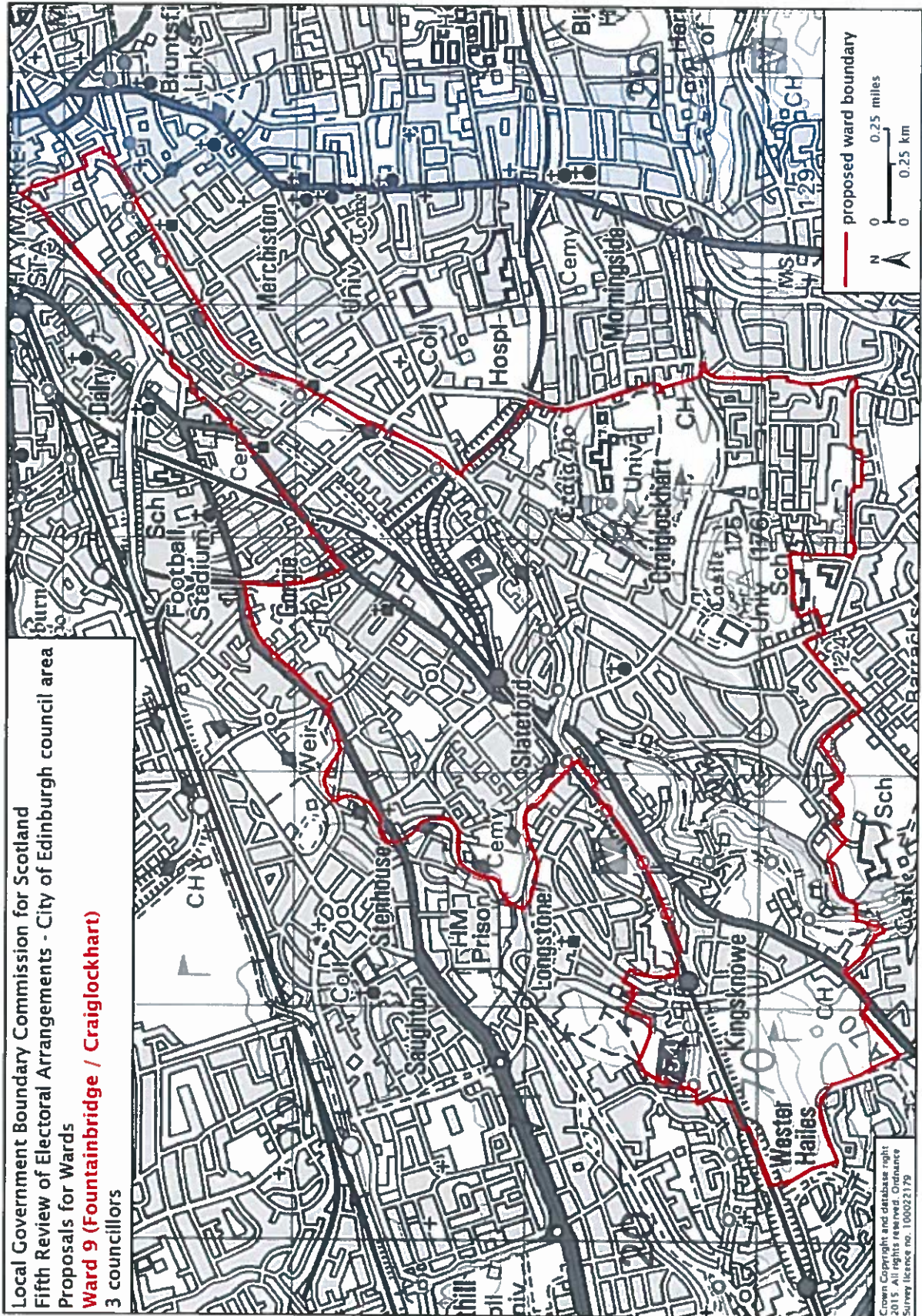




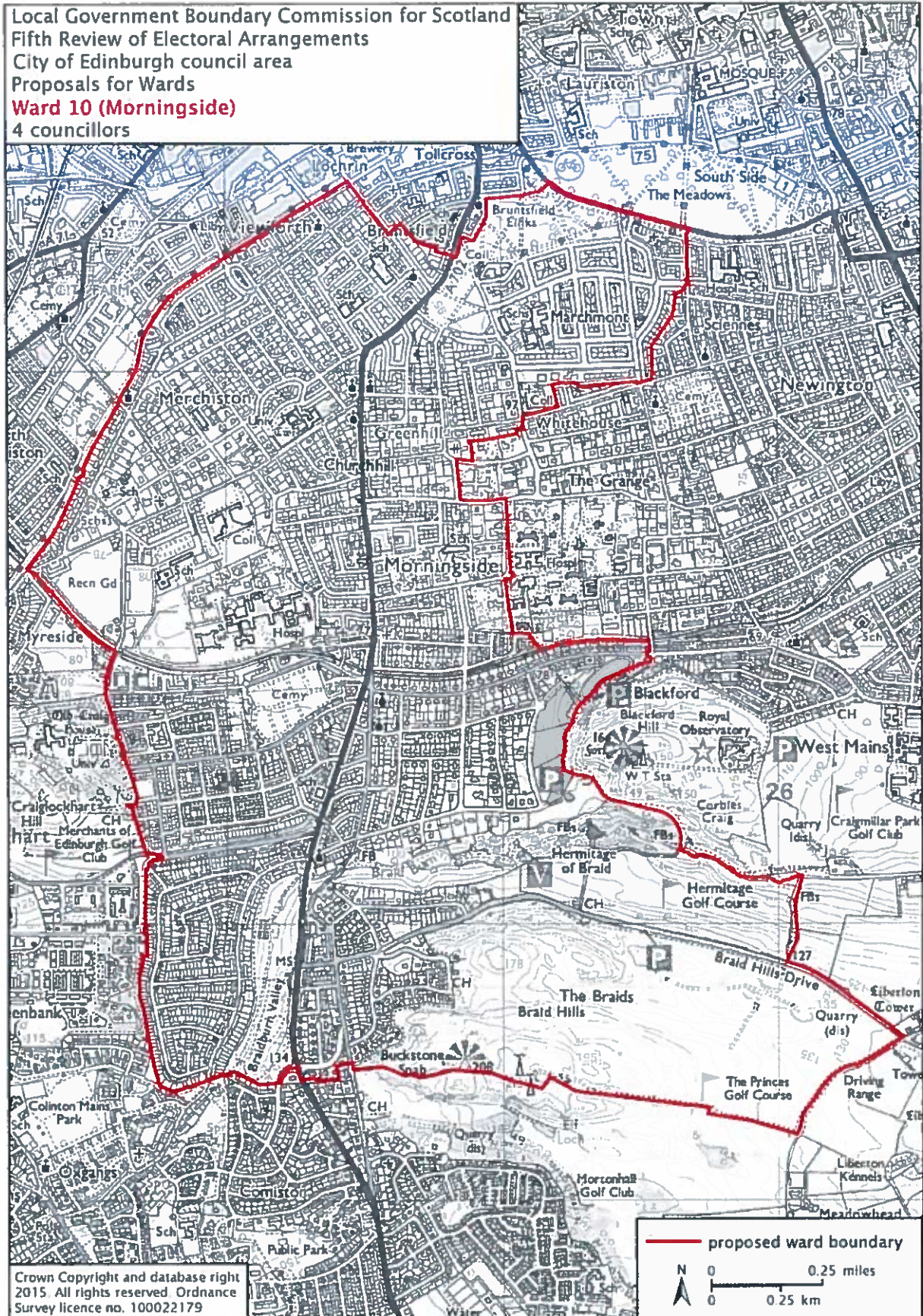


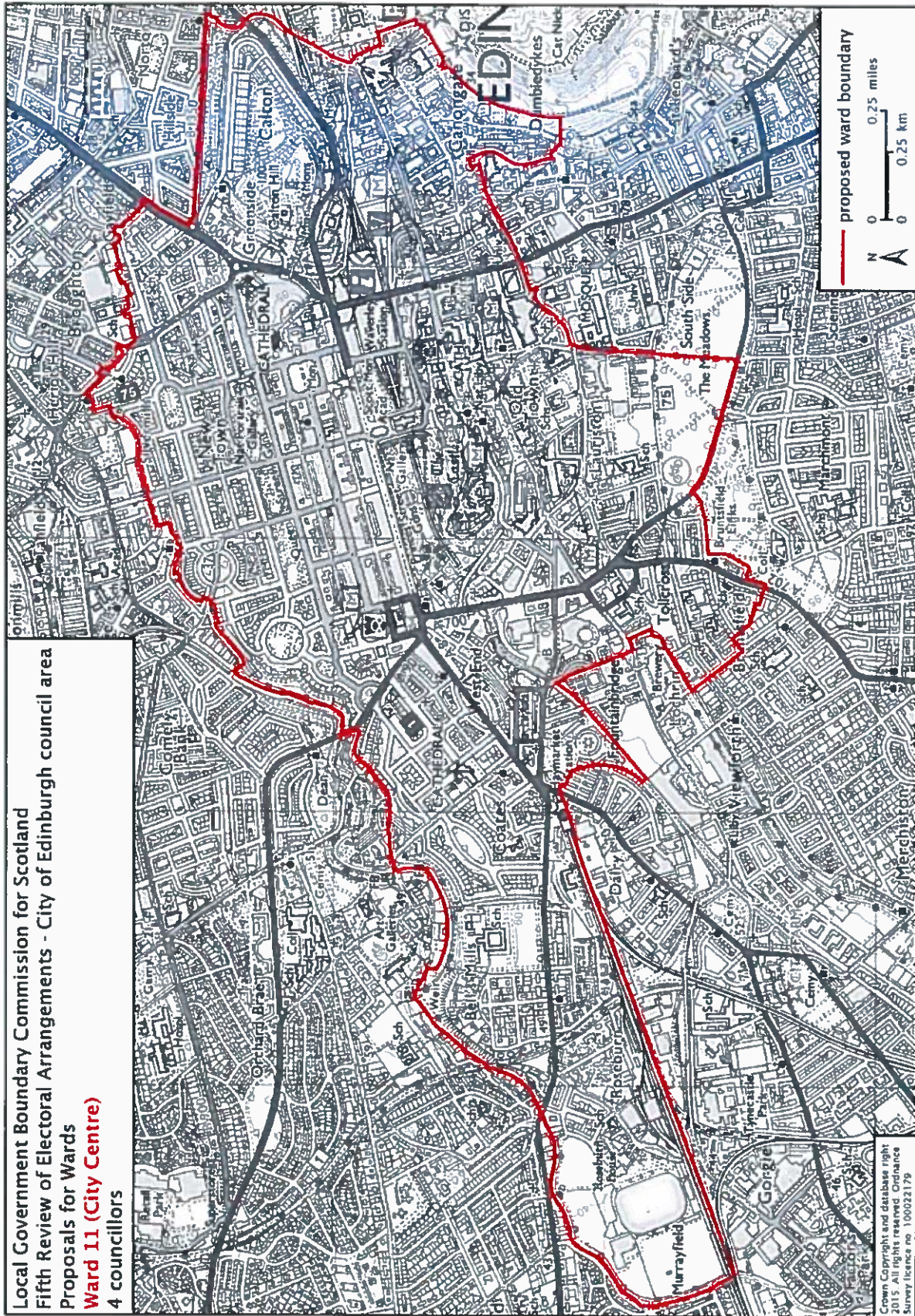


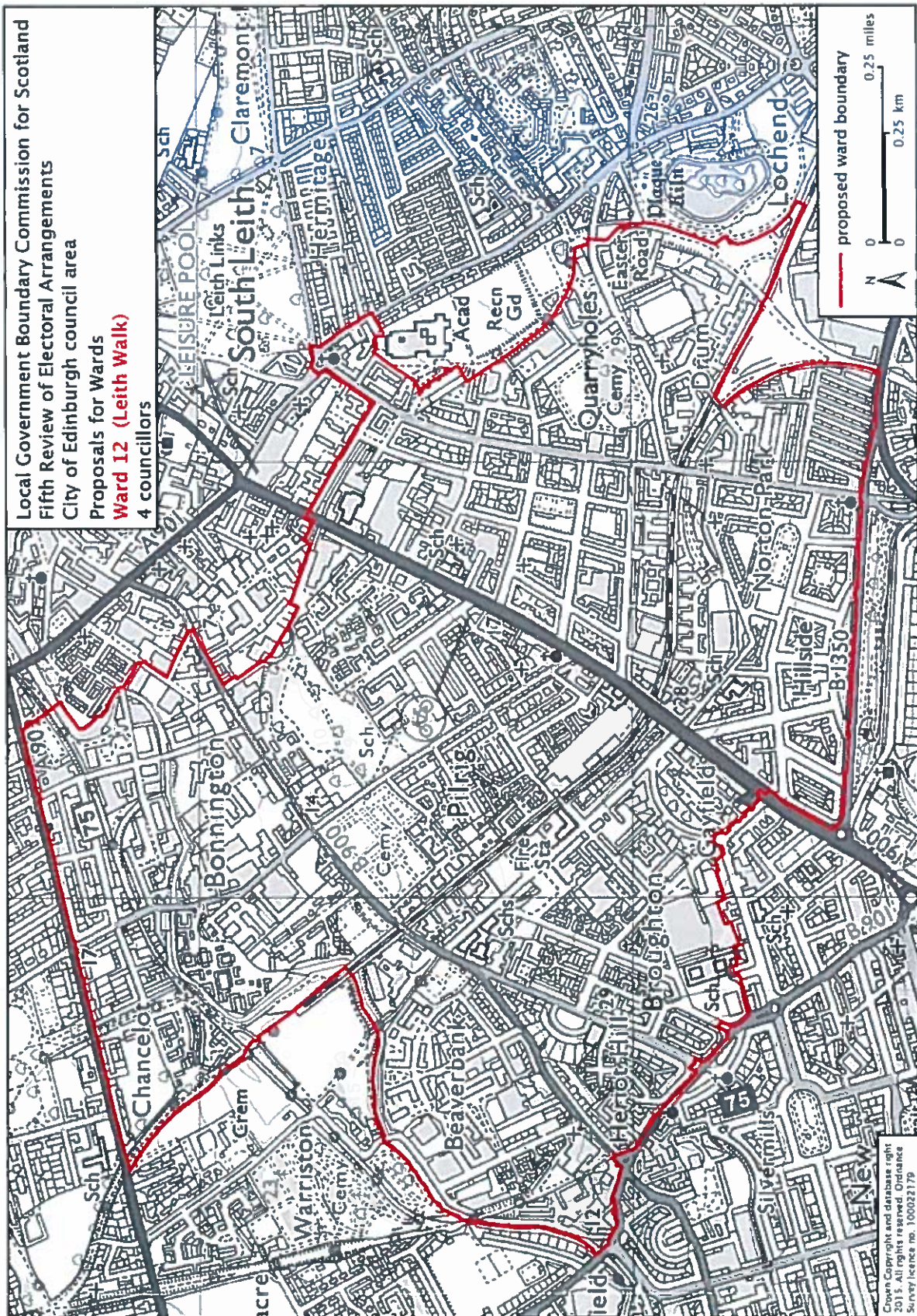


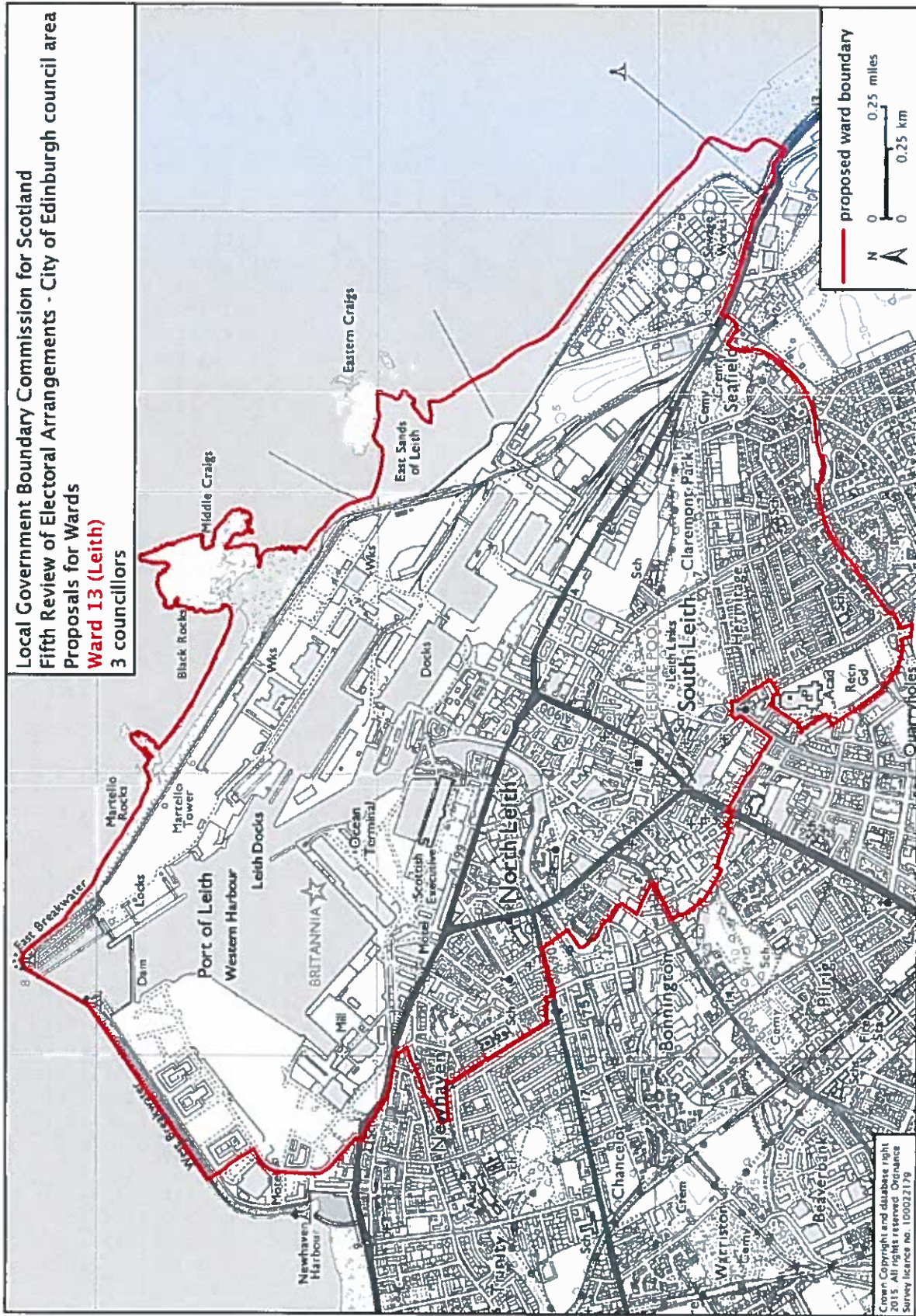


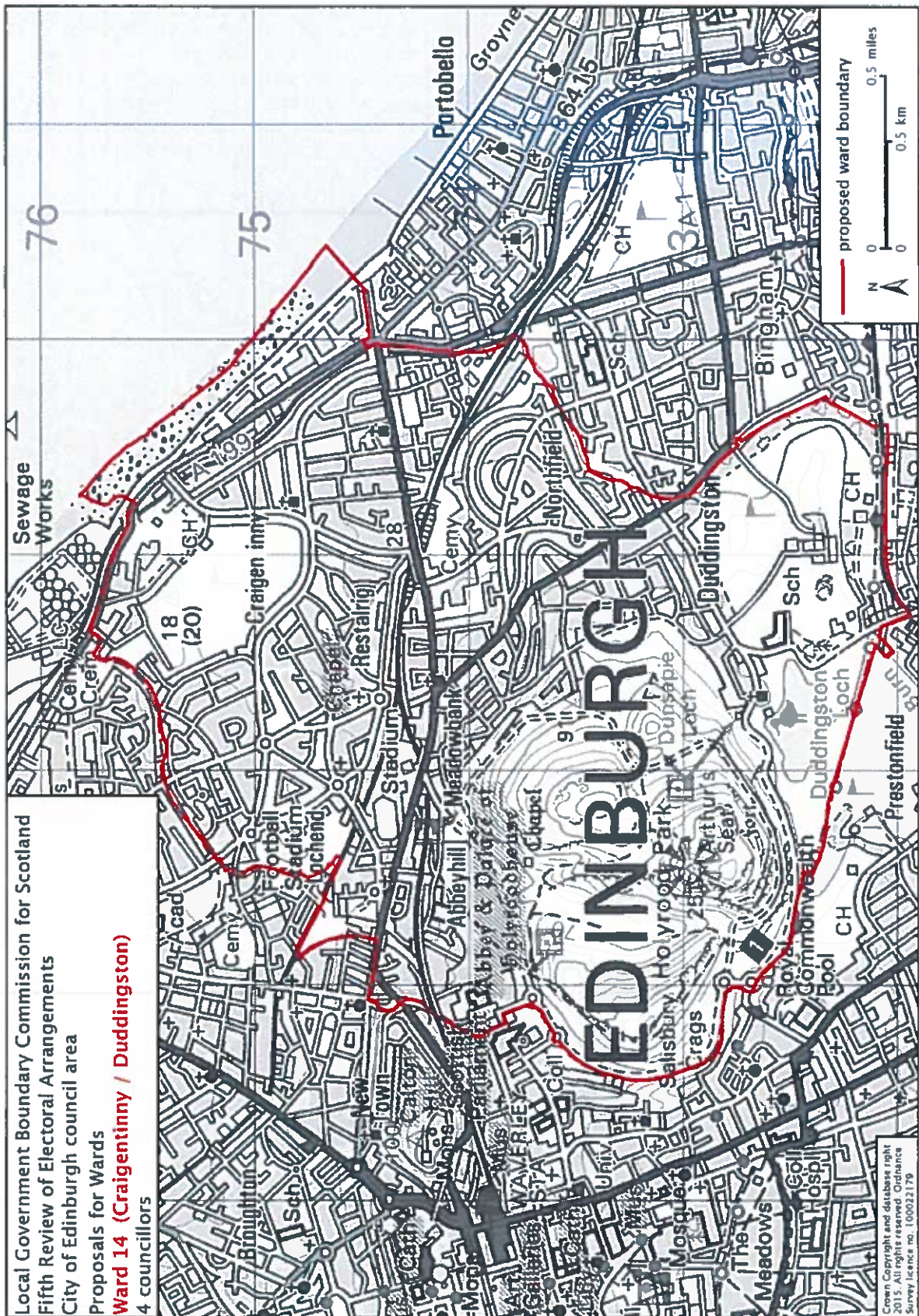
Local Government Boundary Commission for Scotland
Fifth Review of Electoral Arrangements
City of Edinburgh council area
Proposals for Wards
Ward 10 (Morningside)
4 councillors

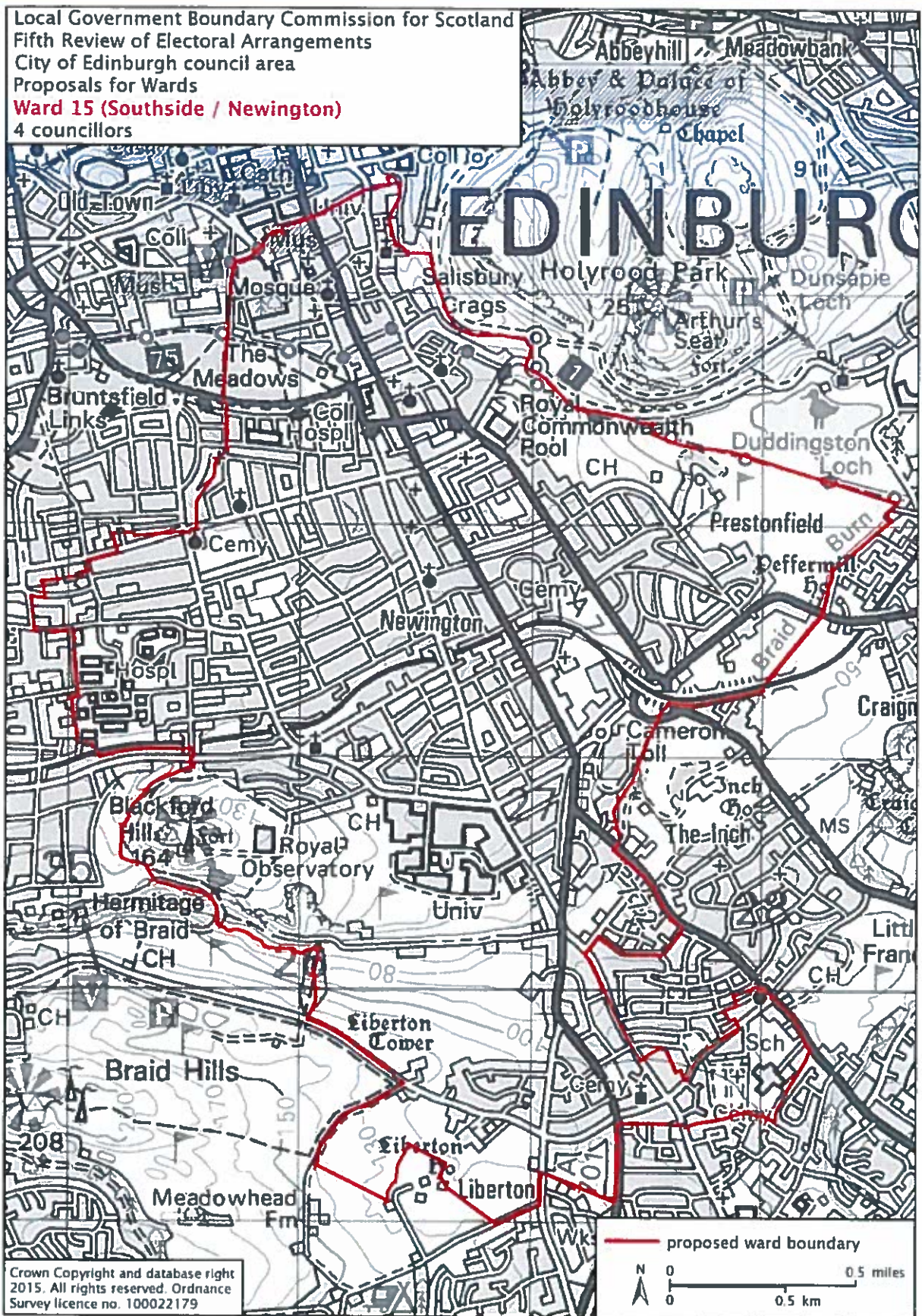


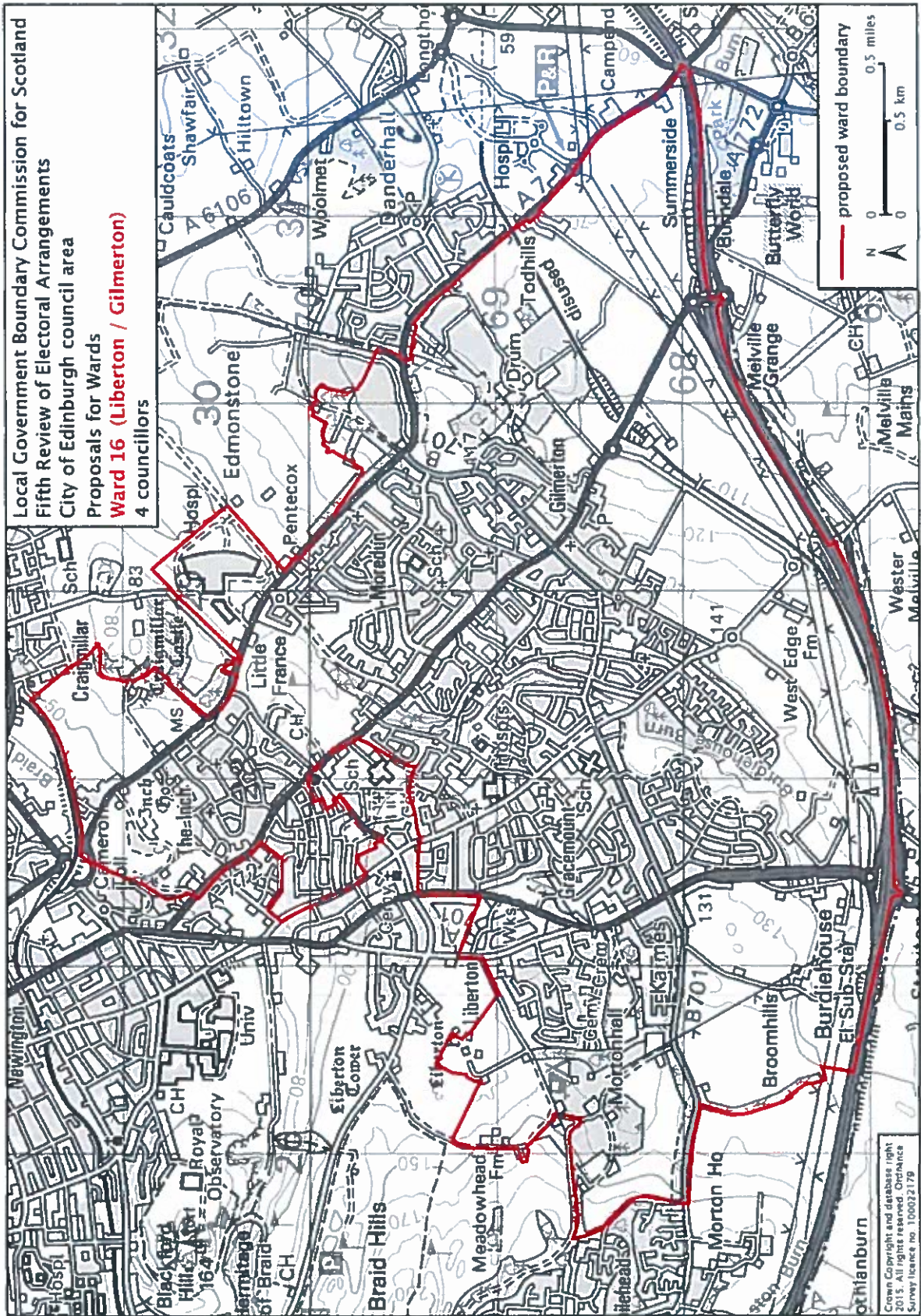




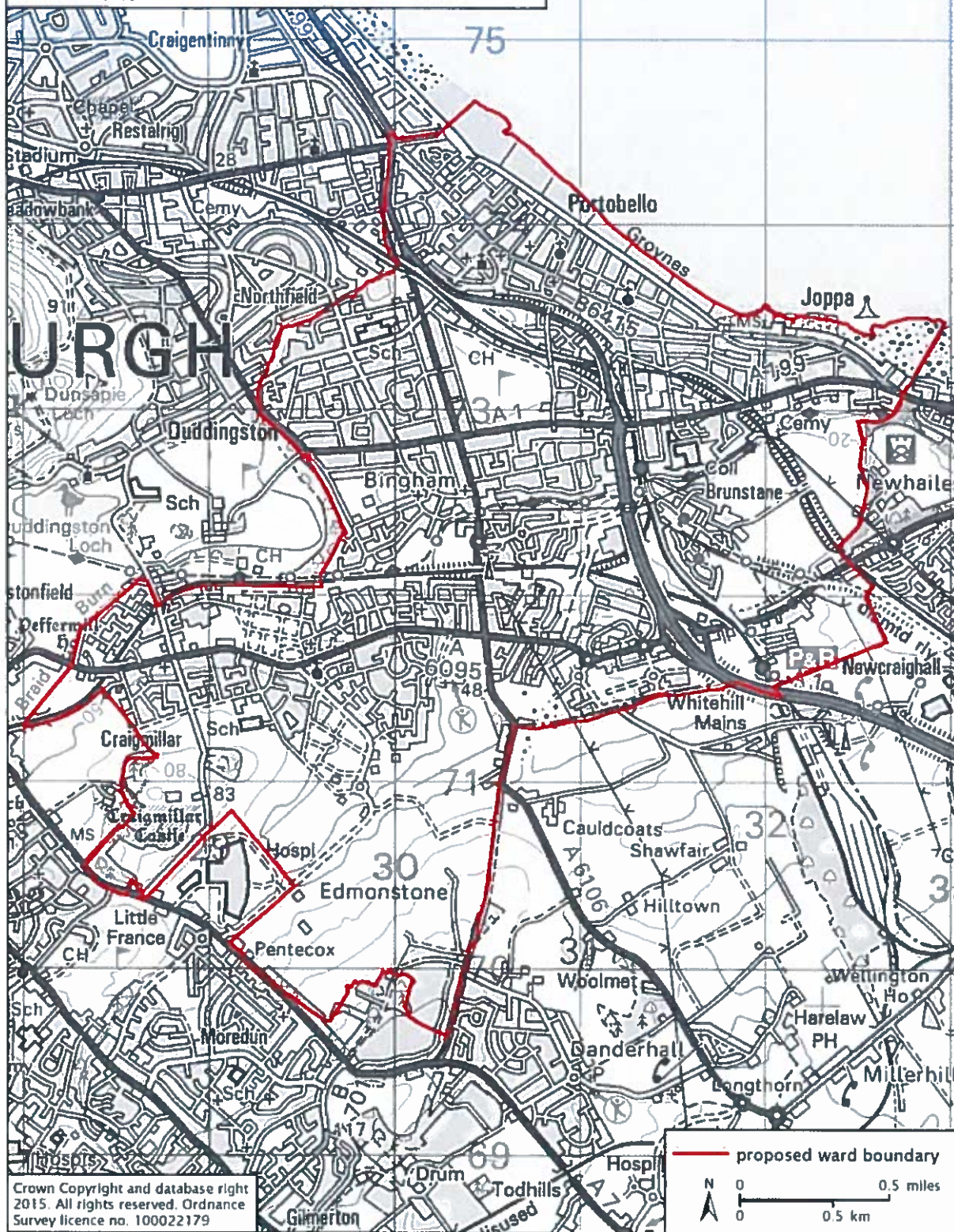








Local Government Boundary Commission for Scotland
Fifth Review of Electoral Arrangements
City of Edinburgh council area
Proposals for Wards
Ward 17 (Portobello / Craigmillar)
4 councillors





10am, Thursday, 30 April 2015

Health and Social Care Integration Scheme: Consultation responses

Item number	8.3
Report number	
Executive/routine	
Wards	All

Executive summary

The report presents a summary of the responses received to the public consultation on the Draft Integration Scheme between NHS Lothian and the City of Edinburgh Council in line with the requirements of the Public Bodies (Joint Working) (Scotland) Act 2014.

It outlines:

- The consultation process and responses;
- A summary of the responses received;
- A reminder of the Stage 1 analysis and changes made to the Integration Scheme prior to submission to Scottish Government; and
- The NHS and Council response to the remainder of responses (Stage 2 analysis).

Links

Coalition pledges	P12 and P43
Council outcomes	CO10, CO11, CO12, CO13, Co14, Co15
Single Outcome Agreement	SO2

Health and Social Care Integration Scheme: Consultation responses

Recommendations

- 1.1 Note the responses to the consultation and the approach taken due to the timescale for submission.
- 1.2 Note the summary of responses received and the feedback from the Council and NHS Lothian.
- 1.3 Note that changes were made to the Integration Scheme prior to submission to Scottish Government.
- 1.4 Note that the remainder of the comments and suggestions will be forwarded to the shadow IJB and shadow Strategic Planning Group for action.

Background

- 2.1 The report presents a summary of the responses to the public consultation on the Draft Integration Scheme between NHS Lothian and the City of Edinburgh Council in line with the requirements of the Public Bodies (Joint Working) (Scotland) Act. It outlines the consultation process, a summary of the responses received and the consideration given to these responses by NHS Lothian and the Council.

Main report

Public Bodies (Joint Working) (Scotland) Act

- 3.1 The Public Bodies (Joint Working) (Scotland) Act 2014 requires NHS Lothian and the Council to establish a new Integration Authority for the Edinburgh area.
- 3.2 The Integration Scheme is the document which sets out how the Integration Authority will be established. The Scottish Government requires that:
 - a Draft Scheme is prepared and agreed by NHS Lothian and City of Edinburgh Council;
 - the Draft Scheme is consulted upon publicly;
 - the Draft Scheme is amended, as appropriate, from the consultation;and

- a Final Scheme is submitted to Scottish Government for approval by 31 March 2015.

Consultation Process

- 3.3 The Draft Integration Scheme was approved for consultation by Policy and Strategy Committee on 20 February 2015. The timescale for the consultation was five weeks. The short period was due to a delay to the planned consultation timetable triggered by a lack of clarity around the late release of Scottish Government guidance in December 2014.
- 3.4 The consultation process followed the Council's 'Consulting Edinburgh' framework and the Draft Scheme was made available to a very wide range of individuals and organisations. A list of those to be consulted was provided in Annex 4 of the Draft Scheme. (This was not exhaustive). A Consultation and Communications Plan was prepared in support of the work.
- 3.5 It was a challenge to make the consultation meaningful for respondents, as many of the elements of the Draft Scheme are specified in legislation or regulations and therefore cannot be altered, irrespective of consultation comments.
- 3.6 A summary of the Integration Scheme was prepared which identified areas where it was within 'the control' of the Council and NHS Lothian to make local changes and also asked a number of questions related to other elements of integration which will be useful for those developing the IJB.
- 3.7 The Draft Integration Scheme was submitted to Scottish Government for informal guidance on improving the content of the Scheme during the consultation period.
- 3.8 In order to maximise the time available for the consultation, the period between the close of the consultation and the deadlines for Council and NHS Board meetings was reduced to less than one week. This has necessitated a two stage approach to handling responses.

Consultation Responses and Feedback

- 3.9 Responses to the consultation were accepted up to 1pm on 23 February.
- 3.10 There were 23 responses to the consultation. Eleven on behalf of organisations and twelve from individuals.
- 3.11 Due to the tight 'turn-around' time all submissions were reviewed on the basis of a 2 stage process. Stage 1 responses: matters material to the content, or submission of the Integration Scheme and Stage 2 responses: matters affecting other elements of integration.
- 3.12 Matters material to the content or submission of the Integration Scheme (Stage 1 responses), were collated and presented to the Integration Joint Chief Officers Oversight Group for review on 23 February. This included legal input from the Council's external solicitors.

- 3.13 Stage 1 matters were reviewed by the Group and changes were accepted / rejected based on joint decision and legal advice. The Integration Scheme was updated with the accepted changes and approved by NHS Lothian on 4 March 2015 and 12 March by City of Edinburgh Council.
- 3.14 Matters affecting other elements of integration (Stage 2 responses) have since been collated and are presented to Council in this report.
- 3.15 Appendix 1 provides a summary of stage 1 and stage 2 consultations responses and the feedback and rationale from the Council and NHS Lothian.
- 3.16 The main themes emerging from the overall consultation were:
- The need for strong representation from a range of stakeholders on the IJB and Strategic Planning Groups and for a truly collaborative approach which the IJBs will need to consider, once established. Sections of the Scheme were refined to better reflect the spirit of these comments;
 - Some support for the approach to use existing structures for clinical and care governance structures, but also the need to consider an integrated approach to clinical and care governance. This section of the Scheme was refined to respond to the consultation process;
 - Support for the delegation of additional functions, but some concerns about the impact on the relationship with functions that will not be delegated which the IJBs will need to manage, once established; e.g. criminal justice. This is a reality of the statute and will need to be managed carefully.
 - Difficulty in understanding a complex legal document and some complaints on the short length of the consultation which was driven by the national process. This point is acknowledged.
- 3.17 Matters identified in the Stage 2 analysis are mostly matters for the new IJB and Strategic Planning Group to consider. They will be reported to the IJB once established and to the shadow Strategic Planning Group shortly.

Final Integration Scheme

- 3.18 The Final Integration Scheme was submitted to Scottish Government on 16th March 2015. It contained the amendments agreed from the Stage 1 analysis of responses.
- 3.19 Scottish Government has advised that the process to approve the Integration Schemes will take 12 weeks. During this period Scottish Government will review the schemes and liaise with partnerships to obtain information or clarity. The Cabinet Secretary will sign-off the Integration Scheme at week 8 and then the Order will be laid in Parliament for 28 days. After this the IJB can be legally constituted.

Measures of success

- 4.1 The Scottish Government has issued final National Outcomes for the delivery of integrated Health and Social Care as part of the final Regulations. These are as expected.
- 4.2 The Strategic (Commissioning) Plan work stream is tasked with planning for the delivery of these outcomes for the services in scope. The Programme Sub Group on Performance and Quality is tasked with establishing local outcomes for measuring the success of the new Integrated Joint Board (Shadow Health and Social Care Partnership) in relation to the national outcomes. A joint baseline has been developed and work is continuing on a joint framework for the future.

Financial impact

- 5.1 It is estimated that the Integration Joint Board will encompass a combined budget of around £590 million; c£200 million of Council funds, c£300million of NHS Lothian funds, and an early estimate of acute related 'set-aside' funds of c£90 million.
- 5.2 The resources for the functions in scope will be delegated to the IJB for governance, planning and resourcing purposes. The Strategic Plan will identify how the resources are to be spent to deliver on the national outcomes and how the balance of care will be shifted from institutional to community-based settings.
- 5.3 The plan is to prepare an integrated budget to commence from 1 April 2016.

Risk, policy, compliance and governance impact

- 6.1 A detailed risk log is maintained for the integration programme and reported through the status reporting process to the Shadow Health and Social Care Partnership (the shadow IJB) and through the Council's CPO Major Projects reporting procedure.
- 6.2 Risks with and organisational impact are also recorded on Council Corporate Management Team, Health and Social Care and NHS Lothian risk registers.

Equalities impact

- 7.1 The integration of health and social care services aims to overcome some of the current 'disconnects' within and between existing health and social care services for adults, to improve pathways of care, and to improve outcomes.
- 7.2 Furthermore, the intention is to improve access to the most appropriate health treatments and care. This is in line with the human right to health.

- 7.3 A combined EqHRIA procedure between NHS Lothian and Health and social Care Services has been developed. This will be used for all EqHR impact assessments as required across the joint service once the Integrated Joint Board is fully established.
- 7.4 An impact assessment of all four Lothian Draft Schemes was completed on February 10th by representatives from NHS Lothian the four Local Authorities in Lothian. The impact assessment will be published on the NHS Lothian website.

Sustainability impact

- 8.1 The proposals in this report will help achieve a sustainable Edinburgh because:
- joint health and social care resources will be used more effectively to meet and manage the demand for health and care services
 - they will promote personal wellbeing of older people and other adults in needs of health and social care services; and
 - they will promote social inclusion of and care for a range of vulnerable individuals.

Consultation and engagement

- 9.1 Consultation and engagement form a key work stream in the programme. A number of events have taken place and mechanisms are being established to ensure the Shadow Health and Social Care Partnership is engaging at all levels. This includes the recruitment of service users and carers as members of the Shadow Health and Social Care Partnership with the express purpose of bringing their own perspective to the discussions. A comprehensive engagement programme is also underway to engage with a range of staff and practitioners across health and social care services.
- 9.2 This report provides a summary of responses to the consultation on the Draft Integration Scheme and the feedback from the Council and NHS Lothian.
- 9.3 Finally, the Strategic Commissioning Plan process will adopt a co-production approach to developments to ensure timely and productive engagement with key stakeholders. Work is well-advanced for the establishment of the shadow Strategic Planning Group.

Background reading/external references

[Finance and Resources Committee – 19 March 2015, Health and Social Care Integration - Update](#)

[City of Edinburgh Council - 12 March 2015, Final Integration Scheme](#)

[Finance and Resources Committee – 3 February 2015, Draft Integration Scheme for Consultation](#)

[Health, Social Care and Housing Committee - 27 January 2015, Draft Integration Scheme for Consultation](#)

[Corporate Policy and Strategy Committee – 20 January 2015, Draft Integration Scheme for Consultation](#)

[Finance and Resources Committee – 15 January 2015, Health and Social Care Integration - Update](#)

[Finance and Resources Committee – 27 November 2014, Health and Social Care Integration - Update](#)

[Finance and Resources Committee – 30 October 2014, Health and Social Care Integration - Update](#)

[Finance and Resources Committee – 30 September 2014, Health and Social Care Integration - Update](#)

[Finance and Resources Committee – 28 August 2014, Health and Social Care Integration - Update](#)

[Corporate Policy and Strategy Committee- 5 August 2014, Health and Social Care Integration – Options Analysis of Integration Models.](#)

[Corporate Policy and Strategy Committee- 5 August 2014, Response to Draft Regulations relating to the Public Bodies \(Joint Working\) \(Scotland\) Act 2014.](#)

[Finance and Resources Committee – 30 July 2014, Health and Social Care Integration Update](#)

See reports above for earlier reporting.

Peter Gabbitas

Director of Health and Social Care

Contact: Susanne Harrison, Integration Programme Manager

E-mail: susanne.harrison@edinburgh.gov.uk | Tel: 0131 469 3982

Links

Coalition pledges Ensuring Edinburgh and its residents are well cared for.

Council outcomes Health and Wellbeing are improved in Edinburgh and there is a

high quality of care and protection for those who need it.

Single Outcome Agreement Appendices

Edinburgh's citizens experience improved health and wellbeing, with reduced inequalities in health

Appendix 1: Summary of Consultation Responses and Feedback from Council and NHS Lothian

Appendix 1 Summary of Consultation responses on the Edinburgh Draft Integration Scheme for Consultation (v2.7) and Feedback from Council and NHS Lothian

Please note: Total Responses received – 23: 11 Organisations and 12 Individuals.

Summary of matters raised by Responders	NHS Lothian and Council Feedback and Rationale
<p>Preamble - Aims and Vision</p>	
<ol style="list-style-type: none"> 1. Some concerns expressed about role of Councillors in health services and about the cost involved in a new body. 2. Reference need to be made to sustainable development. 3. Several organisations support the aims and vision. 4. Expand the planning principles to include a stated commitment to fair treatment of staff and commitments to the protection and development of public services, adequately resourced and free at the point of need. 5. A need for more service user focussed outcomes with a focus on social model of care and the Integration scheme needs to be underpinned by principles of human rights, independent living and citizenship. 6. Bullet Point c) Could it be reworded to ‘working collaboratively a shared vision will be embedded within staff teams via joint development and training, putting the needs of people we work with first’. 7. Bullet point d) could something be added about efficiencies in terms of coordination of care. 8. Could this reference ‘very best practice’ in terms of delivering on consultation, partnership working and working with communities. Does IJB have an ambition to be an exemplar? 9. Need to translate into integrated approach at point of delivery to individuals. 	<ol style="list-style-type: none"> 1. The role of Councillors in the provision of health services comes about through the models available to create the Integration Authority and as such Scottish Government consider this model acceptable. The costs involved will be kept to a minimum and will be covered by making changes to existing processes which this will replace. 2. Guidance was to keep the Scheme short and concise. While we recognise the importance of sustainable development and its role in supporting healthy lives it was decided not to include in the Scheme. The comments will be shared with the Strategic Planning Group. 3. This is welcomed. 4. We are not able to change the Integration Planning Principles as these are set down in statute. We have amended the statement of ambition/vision slightly instead. It is not within the power of the Council to sign up to a commitment to ‘the protection and development of public services adequately resourced and free at the point of need’. Matters such as charging for certain services and the local government/NHS financial settlements constrain the Council and NHS Lothian. 5. Scheme amended. 6. Scheme amended. 7. Scheme amended. 8. Scheme amended. 9. Noted.

Section 1 - Parties and Definitions	
<ol style="list-style-type: none"> 1. Define sustainable development 2. Term 'Authority' gives the wrong message. Can a different name be used? 	<ol style="list-style-type: none"> 1. See point 2. Above 2. While, in law, the body will be the Integration Authority it is likely that it will be named the Health and Social Care Partnership.
Section 2 - Model to be implemented	
<p>Weaknesses</p> <ol style="list-style-type: none"> 1. Additional bureaucracy. There should be one IJB for NHS and all four Council areas. 2. Exclusion of some hospital functions may be problematic. 3. Need to better express role of third and independent sectors and ensure how views from these diverse sectors can be captured. 4. Concern about Council having such a large influence over NHS money and about the cost of the IJB itself. 5. Need to bring in independent, third sectors and communities. 6. More professional membership is required. 7. Commitment to consult the public. <p>Strengths</p> <ol style="list-style-type: none"> 8. Strengths include – working in tandem, 50/50 approach. 9. Chief Officer Role. 10. Opportunity for open discussions and transparency. 11. Need to build on good practice and learn from 'failures'. 12. Need to communicate a common purpose between all Board members from the start to avoid the potential weakness of a division between an equally weighted group of decision-makers. 13. Transparency will be key to making this work, across good practice, 'failures', risks and devolution of budgets. 14. Need to ensure good training for members. 	<p>Weaknesses</p> <ol style="list-style-type: none"> 1. NHS Lothian Board and the four Councils in the Lothian area made decisions on their preferred model in 2014. The decision for Edinburgh was taken in public in August 2014 (Council Committee and NHSL Board meeting) following a detailed analysis of the options. It is not intended to revisit the decision at the moment. 2. We are constrained by the requirements of the Public Bodies Act on the functions that can be delegated. 3. The IJB will have a non-voting role for Third Sector representative. It is for the IJB, once established, to decide how it wishes to develop this and any other non-voting roles. The third sector will also be represented in the Strategic planning group and the representative will have a role to engage with their wider constituency. 4. Noted, however the requirement is now in statute and must be delivered. The IJB will be made up of equal number of Councillors and NHS Board members and a number of existing committees and arrangements will be dissolved or reviewed to avoid duplication and additional costs. Councillors are elected representatives of their communities. 5. IJB will consider its wider membership once established. 6. The IJB must have non-voting roles for three NHS professional members. 7. Noted and will be shared with IJB. <p>Strengths</p> <ol style="list-style-type: none"> 8. Noted and will be shared with IJB. 9. Noted and will be shared with IJB. 10. Noted and will be shared with IJB.

	<ul style="list-style-type: none"> 11. Noted and will be shared with IJB. 12. Noted and will be shared with IJB. 13. Noted and will be shared with IJB. 14. Noted and will be shared with IJB.
Section 3 Local Governance Arrangements	
<ul style="list-style-type: none"> 1. Concerns about Councillors influence health services; the balance of voting membership just NHS and Council; that there are no voting representatives for Trade Unions. 2. Need to improve the presences of Third Sector and service user /carer representatives. 3. How will the wider public be able to influence the IJB? 	<ul style="list-style-type: none"> 1. The membership and voting rights of representatives are set down in the legislation. Voting representation must be an equal number of councillors and NHS Board members. 2. The IJB will have a non-voting role for Third Sector representative. It is for the IJB, once established, to decide how it wishes to develop this and any other non-voting roles. 3. It is expected that the meetings will be held in public. The IJB will determine its standing orders for operation and this comment will be forwarded to them once established.
Representativeness across different groups - IJB Membership	
<ul style="list-style-type: none"> 1. The balance of NHS and Social Care professionals should be improved in the non-voting arrangements of the IJB – specifically OTs. Is clarification required on how the voice of OT and other Council therapy professionals are communicated? More professional membership is required of such an important committee. 2. The arrangements for clinical engagement are medical and nursing dominated. ACF would seek assurance on mechanisms to engage ALL professional groups including other independent practitioners, dentists, community pharmacy, ophthalmologists 3. Third sector role is referred to only in passing. Whilst this is a reflection of SG/Act requirement for Scheme it is an opportunity to weave in much of the partnership working that everybody says they want to see into the formal document. 4. How will the public (in its widest sense) have a statutory right to influence the IJB? Are IJB meetings to be public or held in public? 	<ul style="list-style-type: none"> 1. The integration Scheme guidance and the regulations specify what must be included in the section about membership. The IJB itself will have the power to broaden representativeness across professional groups within its membership and to establish additional professional governance mechanisms, once it is established. These comments will be shared with the IJB for future consideration. 2. See point 1 above. 3. A Third sector representative, a service user and carer representative are all required on the IJB as specified in the regulations. The guidance for the Scheme does not require us to provide detail of this. It will be up to the IJB to develop this representation within its own membership. The comments will be forwarded to the IJB for consideration in these matters. 4. The legislation prescribes the voting arrangements. The IJB will develop its own standing orders. Given the approaches currently within the

<p>5. Many concerns expressed that the presence of the Third Sector and service/carer reps in leadership positions on the IJB and in the Strategic Plan process is not strong enough. (Changeworks, ECIL, individuals).</p> <p>6. Suggestion of one third NHS, one third Council and one third from third sector voting arrangements</p>	<p>Council and NHS Lothian, it is likely that these meetings will be held in public. The IJB will also develop an Engagement Strategy. The comments will be forwarded to the IJB for consideration in these matters.</p> <p>5. The Scottish Government have set down in regulations the requirements. The IJB will consider how it may wish to extend this once it is formally established. The comments will be forwarded to IJB. The details of the Strategic Plan Group are not included in the Integration Scheme. Further information on the wide representation being developed. The comments will be forwarded to the IJB for consideration in relation to the Strategic Plan.</p> <p>6. The legislation and regulations prescribe voting arrangements and third sector non-voting membership. The IJB will consider its wider membership once established but cannot alter voting arrangements.</p>
<p><i>Section 4 - Delegation of Functions</i></p>	
<p>1. Please advise on position re children’s services.</p> <p>2. An opportunity has been missed to delegate under 18s functions.</p> <p>3. Housing functions should be included as joint working across housing and health can reduce hospital admissions, speed up hospital discharge and help address health inequalities.</p> <p>4. Opportunity missed to delegate Criminal Justice functions and NHS prisons health care arrangements and the potential to move to rehabilitation based approaches.</p>	<p>1. The Council and NHS Lothian are entering into voluntary arrangements for the integrated management of Children’s Services in Edinburgh. A number of reports have been to the Council Children’s and Families Committee outlining the approach and a consultation has been undertaken recently. Where it makes sense for NHS Lothian to do so they have included services for those under 18, i.e. when part of ‘cradle to grave’ services such as General Practice.</p> <p>2. See point 1 above.</p> <p>3. Housing functions required by the Act have been delegated and the Strategic Planning Group will be strengthened by inclusion of a Housing representative.</p> <p>4. The recent changes to Criminal Justice governance and the extent of partnership working beyond health functions were deciding factors for retaining Criminal Justice functions within the Council for the time being. NHS Lothian decided, during the consultation period, to delegate prison healthcare in Lothian to the Edinburgh IJB.</p>

Section 5 Local Arrangements to Support the Preparation of the Strategic Plan	
<ol style="list-style-type: none"> 1. Effective support is required. 2. Listening to other views, local understanding of needs and priorities including representation from third sector and housing at city wide and local level. Specific proposal for increasing third sector representation on SPG to 5, one each for localities and 1 for city-wide. 3. Many small and detailed amendments on Draft Scheme. 4. Marie Curie made a direct offer of assistance in the re-design of palliative care. 5. Should be informed by local understanding of needs and priorities within communities. 6. Clear mechanism for professional input and feedback to Strategic Plan. 7. There must be clear mechanisms for all professions to have feedback considered. The existence of a Professional Advisory Committee on the shadow arrangements has facilitated this wider engagement. The Scheme should go further in describing the opportunity for an integrated professional group in the new formal arrangements. 8. Real joint approaches required at every level of the planning process. 9. Acknowledge that it is a difficult process and that hard decisions will be required. 10. How will the relationships of the IJB with the other IJBs enhance or undermine the overall integration work. A divided approach across 4 local authorities may create confusion. 11. The way community participants are to be consulted is insufficiently clear. There is a need to listen to the community. 12. Welcome engagement of professionals in the development of Strategic Plan and Area Clinical Forum (ACF) offer support in this. 13. ACF offer some key principles for professional leadership and would welcome further engagement and discussion. 	<ol style="list-style-type: none"> 1. Noted. A working group is to be established to determine how this will be best supported from the range of staff available. 2. The Third sector, independent and housing sector are all represented on (amongst many others) the Strategic Planning Group. Work will start soon as to how these representatives will engage with their wider constituencies in order to bring shared views to the table. 3. Amendments proposed were accepted. 4. Noted. This will be shared with Strategic Planning Steering Group. 5. Noted and will be shared with the IJB. 6. The Professional Advisory Committee Chair and Vice Chair have been asked to nominate representatives to the Strategic planning group for professional input. The representative will have a role to engage and represent a wider health and care constituency. 7. Details of this were not required in the Scheme. The IJB will have the power to broaden representativeness across professional groups within its membership and to establish additional professional governance mechanisms, once it is established. These comments will be shared with the IJB for future consideration. 8. Noted and will be shared with IJB. 9. Noted and will be shared with IJB. 10. The IJBs will need to determine how they will communicate and cooperate. Comment noted and will be shared with the IJB. 11. Noted. Plans are in development to engage with local communities, local fora and local practitioners. The Strategic planning group will lead on this. 12. Noted and will be forwarded to Strategic Planning Group. 13. Noted and will be shared with the IJB.

<p>Section 6 Local Operational Delivery</p>	
<ol style="list-style-type: none"> 1. Robust monitoring and evaluation is required. 2. Need to work with Third and Housing Sectors. 3. Balancing needs across four local authority areas will be challenging and a joint approach between the Council will be required. 4. It may be worth noting that there should be no duplication across governance and the IJB is the final arbiter. 5. Should para 6.1.3 also include other stakeholder info? 6. Should the performance core group have a collaborative approach with wider membership? 7. Working Group on Prof, Tech Admin services – Should this include wider membership? 8. It would be helpful to clarify how performance information will be handled and where in the performance management system information of a confidential nature may be handled – e.g. CHP performance management group receiving prescribing information with caveats re commercially sensitive data. 9. Balancing the ambitions for four council areas in joint arrangements with NHS Lothian will be complex. A joint approach from the start with Councils will need to be taken to avoid risks and ensure a better collaborative approach to change. 10. Need substantive locality structures which will be difficult if we are to make cuts to management budgets. 	<ol style="list-style-type: none"> 1. Noted. This will be forwarded to the group addressing performance. 2. Noted see point 2 above. 3. It is proposed that the new chief officers will meet regularly to ensure a balanced and sustainable approach. 4. Noted and the remits of existing committees will be reviewed to avoid duplication wherever possible. 5. The Scheme is an agreement between the NHS and Council and cannot commit on behalf of other agencies. 6. Noted and accepted. 7. The guidance around the Professional, Technical and Administrative services is clear that it is for the Council and NHS Board to determine the support arrangements to the IJB (as all relevant staff are employed by these two organisations). 8. Noted. However comment does not require an amendment to the Scheme. It will be picked up in Standing Orders and governance arrangements of the IJB which will be developed once the body is established. 9. Noted and will be shared with IJB. 10. Noted and will be shared with the IJB.
<p>Section 7 Clinical and Care Governance – General</p>	
<ol style="list-style-type: none"> 1. It would be helpful to agree a principle re health and care governance that although there may be some duplication initially, that within an agreed timescale and plan, that this duplication will be reduced. 2. It may be worth being explicit that there should be no duplication and that if an existing group /structure is retained there must be a clear rationale for doing so – to avoid the assumption that everything is 	<ol style="list-style-type: none"> 1. The point about duplication is a real concern in these new arrangements. The IJB does not employ any staff and so can rely on existing mechanisms, and it may also establish additional mechanisms. Revision have been made to the Integration Scheme to note this complexity, to make provision for the role of the IJB in existing governance arrangements and to review existing arrangements in the

<p>'business as usual'.</p> <ol style="list-style-type: none"> 3. Existing Committees – assumed includes NHS Lothian Pharmacy Senior management Team, Area Drug and Therapeutic Committee (ADTC) and sub committees and the Lothian Area Pharmaceutical Committee (LAPC). 4. Clarification required on non-medical health professional roles will have a route to direct IJB representation through the medical representatives. 5. Please correct the info on professional registration for OTs. (This is now amended in V1 of Final Scheme). 6. Clinical and social care governance should work together rather than be separate. 7. The opportunity for an integrated professional group would be welcomed – The Integration Scheme could go further in defining this 8. Strong professional leadership is vital to support uni-professional and multi-professional working. 9. Support for an open and transparent process for making the professional appointments to the IJB. 10. There is a need for clarity regarding management and leadership responsibilities within teams is paramount and difference between the two clearly acknowledged. 11. How will OT standards be overseen and how will OT views be communicated into the Strategic Plan. Unison proposes that a non-voting seat on the IJB be filled by a senior occupational therapist, and that the H&SC senior occupational therapy group be added to the list of senior professionals in 7.3.5. 12. Need to ask patients and carers throughout their experience about the quality of their care. 13. Policies and governance will need to be re-written /reviewed where integration of services means separate policies are confusing or unhelpful 	<p>Council and NHS Lothian in order to minimise bureaucracy.</p> <ol style="list-style-type: none"> 2. See above 3. All existing NHS Lothian Board and Council Committees that have a role in clinical and care governance are included within the existing arrangements and / or will be reviewed to ensure they provide appropriate support to the IJBs in Lothian. Officer/management groups may change depending on the management arrangements which flow from the IJB directions. 4. Noted and will be shared with IJB. 5. The reference to OT registration has been amended in the Scheme. 6. The IJB has the option to establish an integrated professional clinical and care governance group. This is referenced within the Scheme, It will be the IB decision on whether and how this is taken forward and as such the Council and NHS are not allowed comment further in the Scheme. The comments will be forwarded to the IJB once established. 7. See 6 above 8. Noted and will be shared with IJB. 9. Noted and will be shared with IJB. 10. Noted and will be shared with IJB and Chief Officer 11. The IJB will determine its own non-voting membership and arrangements for representation in the Strategic Planning Group. The comments will be forwarded to the IJB once established. There will be professional social care representatives with a remit to engage a wider constituency of professions which will need to include OTs. Point to the shared with SP Group. 12. Noted and will be shared with IJB 13. Noted and will be shared with IJB
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Section 8 Chief Officer	
<ol style="list-style-type: none"> 1. Should be a new appointment and open competition. 2. The role should be broader than it seems and should lead the IJB forward with the Chair. A position which is not embedded in either partner would be better. 3. The Chief Finance Officer role should be independent from significant ties to either party. 4. Should understand the needs of the Edinburgh community. 5. Needs to ensure transparency and engage personally with communities. 	<ol style="list-style-type: none"> 1. A Joint Director has been in place in Edinburgh. It is likely this role will be continued 2. The role is set out in statute and guidance, but will develop over time as required by the IJB 3. Noted. The consequences of this are likely to be additional costs which must be considered carefully. 4. Noted and will be shared with the IJB. 5. Noted and will be shared with the IJB.
Section 9 Workforce	
<ol style="list-style-type: none"> 1. There is a risk of losing specialist knowledge and skills if you integrate teams without ensuring full clarity of role. 2. Staff training to respect roles but ensure integrated approaches. Home care should be the same kind of health service as in hospital for matters such as changing dressings etc). 3. Reconsider the four days on four days off patters for home care and bring into line with hospital shift patterns. 4. Joint training with a solution focus. 5. Improve understanding of roles and responsibilities to improve trust and joint working. 6. Map what is already working. 7. Coordinated referral mechanism for all services. 	<ol style="list-style-type: none"> 1. Noted and will be forwarded to Human Resources Group. 2. Noted and will be forwarded to Human Resources Group. 3. Noted and will be forwarded to Strategic Planning Group. 4. Noted and will be forwarded to Human Resources Group. 5. Noted and will be shared with the IJB.
Section 10 Finance	
<ol style="list-style-type: none"> 1. Request that the paragraphs on set-aside are made explicit with respect to the expected apportionments changing over time as the balance of care shifts. 2. Section 10.4 of v2.7 process for addressing variance re prescribing budget. It is unlikely that any prescribing savings will be fortuitous as 	<ol style="list-style-type: none"> 1. The Council and NHS Lothian cannot explicitly note that there will be a shift in the balance of care in the set-aside budgets as this will become the remit and decision of the IJB once established. 2. This point is true. The prescribing budget will be determined on a health board basis and then will be delegated to each IJB according to the

<p>they are mostly driven by local Prescribing Action Plan. The wording of this section could effectively see the IJB retain all prescribing under spends as a consequence of local delivery to the detriment of other Lothian IJBs despite the overall prescribing budget being determined on a health board population basis. The current approach is a risk sharing one across all 4 CHPs.</p> <ol style="list-style-type: none"> 3. There is a need to clarify language around Internal Audit and Financial Audit. 4. The IJB recognise there is a huge opportunity to engage with localities in the planning of set-aside resources and that this should be maximised. 5. IJB is supportive of dialogue with other IJBs to ensure sustainability of 'set-aside' resources and would welcome discussion on how the Chairs could come together 	<p>agree budget process. Under and overspends will be managed through the budget setting process and redetermination arrangements between NHSL and IJB as outlined in Sections 10.2.3 and 10.5 of the Draft Scheme.</p> <ol style="list-style-type: none"> 3. The section on internal audit has been removed from the Scheme on the advice of the Scottish Government. It will be an IJB role and remit to establish its own internal audit arrangements and this cannot be specified by the Council of NHS Lothian. This should aid clarification. 4. Noted. 5. Noted.
Section 11 Participation and Engagement	
<ol style="list-style-type: none"> 1. Need to be clear about how we consult the public 2. Importance of improving participation and engagement rather than relying on existing. 3. Need to include lay people in participation. 4. Need to engage with more than Community Councils and 'usual suspects'. 5. Consider drop in events, roving reporters in cafes, shops and community spaces and engage with advocacy groups. 6. PPF are listed but these are now abolished. Need to make clearer how community participants will be consulted. 7. Is an enabling reference required in the Scheme for collaboration, consultation/involvement to underpin the very best practice in relation to how the IJB performs its functions? Participation should also extend to monitoring and evaluation arrangements /measures/KPIs. 8. Need to provide information leaflets and use television. 9. Recruit a health rep onto community councils. 10. Creation of fora that feed into the IJB. 	<ol style="list-style-type: none"> 1. Noted and will be shared with IJB. 2. Amendments have been made to this section of the Scheme and to the Annex to reflect these comments. <ol style="list-style-type: none"> 1. Noted and will be shared with the IJB. 2. Noted and will be shared with the IJB. 3. Noted and will be shared with the IJB. 4. Noted. The new arrangements are likely to be through Neighbourhood partnerships and associated groupings focusing on health. These arrangements are in development. 5. Noted and added to scheme. 6. Noted and will be shared with the IJB. 7. Noted and will be shared with the IJB. 8. Noted. The IJB will consider its wider membership and links to the Strategic Planning group arrangements once established. 9. Noted and will be shared with the IJB. 10. Noted and will be shared with the IJB.

<ul style="list-style-type: none"> 11. Establish principles of transparency and responsive communications. 12. Importance of locality structures. 13. Engage with people in their communities, rather than expect them to travel to us. 14. Provide support and training and resources to help people engage. Avoid jargon and give people time to consider information. 15. Be honest about what can be changed. 16. Important to engage with third and housing sectors and to develop a mechanism for 'shared voices' from these sectors. 	<ul style="list-style-type: none"> 11. Noted and will be shared with the IJB. 12. Noted and will be shared with the IJB. 13. Noted and will be shared with the IJB. 14. Noted and will be shared with the IJB. 15. Noted and will be shared with the IJB. 16. Noted and will be shared with the IJB.
<i>Section 12 Information Sharing</i>	
<ul style="list-style-type: none"> 1. People need to have the right to chose what is shared with whom. 2. Data handling must be secure and trust worthy with the purpose of helping people. 3. Experience of this between hospitals and GPS does not give confidence that this is currently well done. Informed consent must be given. 4. Use existing systems to keep costs down. 5. A leaflet would help explain this to people. 	<p>All comments are noted and will be shared with the IJB.</p>
<i>Section 13 Complaints</i>	
<ul style="list-style-type: none"> 1. Acknowledge complaint made, effective follow-up and action taken with reporting back to check complainant is satisfied with handling of matter. 2. Need to be swift effective and learn from errors. 3. Some concerns expressed about handling of complaints about the move to the 'four on four off' shift pattern for home care. 4. Very important to view clients as equal partners in their care arrangements. 	<p>All comments are noted and will be shared with the IJB.</p>

Section 14 Claims and Liability	
<ol style="list-style-type: none"> 1. A separate paper was prepared on all the matters related to claim and liabilities and insurance cover. The major matter relates to ensuring the statements in the Scheme do not prejudice future choices for the Council for the management of additional risks and liabilities that arise from integration. 	<ol style="list-style-type: none"> 1. Amendments have been made to this section of the Integration Scheme
Section 15 Risk Management	
No comments	
Section 16 Dispute Resolution	
<ol style="list-style-type: none"> 1. Disputes could arise within IJB, between IJB and main parties and also with neighbouring IJBs. The dispute process needs to recognise this and make provision for resolution. 	<ol style="list-style-type: none"> 1. The guidance from Scottish Government is clear that this section refers to dispute between the Council and NHS Lothian only. This point is noted, but cannot be included in the Scheme. The IJB will develop its own standing orders and governance procedures and this comment will be considered by the IJB during this process.
Other Comments	
<ol style="list-style-type: none"> 1. There is a real opportunity to create a shared language and approach with real impact. For example the IJB may require shared assessments and planning for individuals where the plans follow the person to reduce the amount of reassessment and associated trauma for clients/patients. 2. Identities are important to the parties and this could be seen as a threat to existing identities. However integration is an opportunity to create new shared identity for people to pin the vision and ambition to. 3. SDS and integration must work together so that health funded support is included for when people exit hospital, not from a money perspective but in order to ensure the health supports them to live independently to live in the community. 4. A small number of comments related to the complexity of the consultation and the timescale. 	<ol style="list-style-type: none"> 1. Noted and will be shared with the IJB. 2. Noted and will be shared with the IJB. 3. Noted and will be shared with the IJB. 4. Noted. This was driven by the national arrangements.

Comments received from:

Organisations: 11

Area Clinical Forum

Changeworks

Council's Insurers and Insurance Manager

Cyrenians

Edinburgh Centre for Independent Living

Enable

EVOC

Marie Curie

Professional Advisory Committee

Shadow Health and Social Care Partnership

Unison

Individuals x12

10.00am, Thursday 30 April 2015

Request for Prudential Borrowing and Award of Contract for Stair Lighting – Energy Efficiency Proposal

Item number 8.4

Report number

Executive/routine

Wards

Executive summary

On 30 September 2014, the Finance and Resources Committee considered a report on a proposal to introduce new energy efficient lighting systems in 14,000 tenement blocks across the city.

A business case was developed to advise on the costs of an LED replacement programme and the projected savings which could be generated through reduced maintenance and electricity costs, as well as a reduction in carbon emissions.

This report advises Council about the outcome of the business case and seeks approval for prudential borrowing of £2.13 million over 10 years and the award of a one year contract for the upgrading of approximately 22,500 light fittings.

Links

Coalition pledges [P8, P50](#)

Council outcomes [CO16, CO18, CO19](#)

Single Outcome Agreement [SO4](#)

Request for Prudential Borrowing and award of contract for stair lighting – Energy Efficiency Proposal

Recommendations

It is recommended that City of Edinburgh Council:

- 1.1 Approves the capital costs of approximately £2.13 million, required to fund the LED lighting upgrade for the next year from prudential borrowing.
- 1.2 Awards a one year contract for the supply of LED gear trays and diffusers to Edmundson Electrical Ltd at an estimated contract value of £1.35 million.
- 1.3 Agrees to receive a further report in April 2016 and on an annual basis until the project is completed on the roll out of the project. Approves the installation of the gear trays and diffusers by Edinburgh Building Services (EBS) at a cost of £0.725 million.

Background

- 2.1 On 18 March 2014, a presentation on the options for improving the energy efficiency of stair lighting by installing and fitting LED lighting systems was discussed at the Transport and Environment Policy Development and Review Sub Committee. It was agreed that a business case would be developed which considered the cost and viability of installing LED technology within the communal stair areas of privately owned traditional tenement blocks and the outcome was reported to the Health, Social Care and Housing Committee on 9 September 2014.
- 2.2 The Committee agreed to seek approval from Council to procure a contract for the introduction of new energy efficient lighting systems in 14,000 communal stairs across the City.
- 2.3 The Housing Service, in conjunction with Commercial and Procurement Services completed a procurement process to appoint a supplier of LED gear trays and diffusers to enable the delivery of a LED lighting programme over a year. If approved, the new term contract will commence in June 2015.
- 2.4 The level of lighting will be improved using the LED Lighting. The current installed fittings hold two fluorescent tubes with two separate circuits which when new, give a total of 960lm in each fitting. Currently, one tube will be on for 24 hours, whilst the other will either be on dusk until midnight or dusk until dawn

dependant on the light to the stairwell. This means that during certain parts of the day, the current fittings only produce 50% of the total fittings capacity. The new LED fittings are single circuit so will produce 1100lm all the time. The LED fitting is 10 watts which is more economical than the existing 14 watt tubes in the current fitting.

- 2.5 A pilot installation was carried out by EBS in six stairs, containing 62 homes and was completed in July 2014. All the residents involved in the pilot were asked to complete a questionnaire on the quality of the work and the level of light in the stair after the installation. Of the 62 questionnaires issued, only 5 were returned. All the returns reported 100% satisfaction with the installation and the quality of light.

Main report

- 3.1 The stair lighting service costs the Council approximately £2.1 million each year. This is split between electricity costs of approximately £0.9 million and maintenance, bulb replacement and reactive repair costs of approximately £1.2 million.
- 3.2 A business case was developed to investigate replacing all existing light fittings with LED equivalents, on the assumption that LED lighting systems would consume less energy and require less maintenance.
- 3.3 The Council reviewed two options which were to:
- Install a new fitting; or
 - Replace existing gear trays and diffusers with LED gear trays and diffusers, which would fit into existing units.
- 3.4 From the business case it was identified that a replacement gear tray and diffuser would be 45% cheaper and have a reduced installation time.
- 3.5 The replacement programme is scheduled to be delivered over the next four years and will involve the replacement of 90,000 units at a rate of 22,500 units per year. The tender process to select an external supplier was administered by Commercial and Procurement Services.
- 3.6 A mini competition was issued on 24 February 2015 to all suppliers on the Scotland Excel Electrical materials framework. This framework has six pre-qualified suppliers:-
1. Rexel Senate
 2. Edmundson Electrical
 3. Bemco
 4. Rexel – Newey & Eyre
 5. Trilight
 6. Holland House Electrical

- 3.7 The selection process which utilised the Scotland Excel framework agreement ensures suppliers have previously passed a quality assessment. For the purpose of this tender the scoring mechanism used was 100% on "Price". The Council also introduced mandatory criteria on the supplier's ability to meet the specification and guarantee. This was assessed on a Pass/Fail basis.
- 3.8 The tender process concluded that Edmundson Electrical Ltd is the most economically advantageous supplier and has therefore been identified as the preferred bidder.
- 3.9 Acknowledging the potential for technological advancement, it is proposed to run a mini competition every year for only 22,500 units at a time which will allow for any new developments in technology and will allow the Council to monitor the replacement programme, ensuring it is meeting targets. At the end of each year a full assessment and evaluation will be undertaken including an evaluation of alternative funding arrangements.
- 3.10 EBS currently carries out the Stairlighting programme of maintenance and re-lamping. This team along with any additional resources will be utilised to deliver the new programme in line with agreed timescales.

Measures of success

- 4.1 The measures of success are:
- Reduced maintenance and replacement costs.
 - Reduced energy costs.
 - Reduced carbon emissions.
 - Increased customer satisfaction.

Financial impact

- 5.1 The capital cost for upgrading 22,500 light fittings is approximately £2.13 million. The supply of equipment (LED gear trays and diffusers) is estimated to be £1.41 million and installation costs of £0.725 million
- 5.2 The capital costs required to fund the LED lighting upgrade would be met from prudential borrowing. This would be over a 10 year period for assets and installation costs for LED's that burn dusk till dawn at a repayment cost of £0.241 million per annum and a 6 year period for assets and installation costs for LED's that burn 24/7 at a repayment cost of £0.067m per annum. The anticipated savings in maintenance and energy costs of the service would meet the annual borrowing costs.
- 5.3 It is projected that following the completion of the upgrade programme, the annual cost of the maintenance service will reduce by £0.225 million per annum and the annual cost of energy will reduce by £0.116 million, providing a recurring total saving of £0.341million. When factoring in the forecast savings against annual cost of borrowing, the net realisable benefit would be £0.032 million per

annum for the first six years of the borrowing repayment term, rising to £0.100 million for the last 4 years of the borrowing repayment term. When the repayment of borrowing is finished, a full saving of £0.341 million will be achieved.

- 5.4 There is currently no available funding within the Council's capital investment programme to support this works stream. Given the forecast savings to be realised from this investment, a spend to save funding option was considered a viable way forward.
- 5.5 The costs associated with procuring this contract are up to £10,000.

Risk, policy, compliance and governance impact

- 6.1 By improving the energy efficiency of existing homes, the LED light upgrading programme contributes to the Council's objectives identified in the Sustainable Edinburgh 2020 plan and the Home Energy Strategy.
- 6.2 Procurement risks have been minimised by using the Scotland Excel framework agreement for electrical material.

Equalities impact

- 7.1 The proposals in the report will have a positive impact on the quality of Council homes and in turn tenants' quality of life.
- 7.2 Investing in improving the lighting in communal stairs will increase energy efficiency and reduce the risk of anti social behaviour.

Sustainability impact

- 8.1 The impacts of this report have been considered in relation to the Climate Change (Scotland) Act 2009 Public Bodies Duties. The proposals in this report will reduce carbon emissions. The installation of LED lighting upgrades would save approximately 2,100 tonnes of CO2 each year.

Consultation and engagement

- 9.1 This report has been produced in conjunction with Commercial and Procurement Services.
- 9.2 Consultation was carried out with the 62 residences within the pilot project. 100% of residents who responded to the survey confirmed they were very satisfied/ very satisfied with the improvement to the lighting within their stair and the standard of workmanship.

Background reading/external references

[Climate Change \(Scotland\) Act 2009: Public Bodies Duties](#)

[Transport and Environment Committee, Energy Policy, 27 August 2013](#)

John Bury

Acting Director of Services for Communities

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Links

Coalition pledges	P8 – Make sure the city’s people are well-housed, including encouraging developers to build residential communities starting with brown field sites. P50 - Meet greenhouse gas targets, including the national target of 42% by 2020
Council outcomes	CO16 – Well Housed – People live in a good quality home that is affordable and meets their needs in a well managed Neighbourhood. CO18 – Green – We reduce the local environmental impact of our consumption and production CO19 - Attractive Places and Well Maintained – Edinburgh remains an attractive city through the development of high quality buildings and places and the delivery of high standards and maintenance of infrastructure and public realm.
Single Outcome Agreement	SO4 – Edinburgh’s communities are safer and have improved physical and social fabric.
Appendices	Appendix 1: Summary of Tendering and Tender Evaluation Processes

Appendix 1 - Summary of Tendering and Tender Evaluation Processes

Contract	Supply of LED gear tray and diffuser.
Contract period (including any extensions)	One year
Estimated contract value	£ 1.408m (Annually)
EU Procedure chosen	Mini competition using Scotland Excel Framework.
Invitations to tender issued	7
Tenders returned	4
Tenders fully compliant	3
Recommended supplier/s	1 – Edmundson Electrical LTD
Primary criterion	100% on price with pass/fail criteria used on meeting the specification and guarantee.
Evaluation criteria and weightings and reasons for this approach	100% on price. Pass/Fail on specification.
Evaluation Team	Greg Player (Price Evaluation) Phil Webb (Reviewed Specification)

10.00am, Thursday 30 April 2015

2014 Edinburgh People Survey Headline Results – referral from the Corporate Policy and Strategy Committee

Item number	8.5
Report number	
Wards	All

Executive summary

The Corporate Policy and Strategy Committee on 24 March 2015 submitted a recommendation under Standing Order 28 to the Council in regard to the results of the 2014 Edinburgh People's Survey.

Links

Coalition pledges	See attached report
Council outcomes	See attached report
Single Outcome Agreement	See attached report
Appendices	See attached report

Terms of Referral

2014 Edinburgh People Survey Headline Results

Terms of referral

1.1 On 24 March 2015, the Corporate Policy and Strategy Committee considered a report which summarised the results of the Edinburgh People Survey in the context of the previous five years of survey research and highlighted the long term positive progress made across the broad range of services.

1.2 The following vote took place:

Motion

- 1) To note the 2014 Edinburgh People Survey headline results.
- 2) To agree the next steps outlined in paragraphs 3.38 and 3.39 of the report by the Director of Corporate Governance.
- 3) To affirm the Council's commitment to address highlighted priorities and local issues.
- 4) To agree the planned programme of briefings and communications as detailed in Appendix 4 of the report by the Director of Corporate Governance.

- moved by Councillor Burns, seconded by Councillor Howat

Amendment 1

- 1) To note with concern the results of the 2014 People's Survey which highlighted the increasing dissatisfaction amongst Edinburgh residents with core services provided to all residents.
- 2) To note that the refuse and recycling services had undergone service redesign which had not achieved forecast savings or recycling targets and had seen satisfaction levels drop from 78% to 62% for refuse collection and 84% to 65% for recycling.
- 3) To note the reduction in satisfaction with management of dog fouling from 48% to 30%.
- 4) To further note that the survey showed a worsening trend around management of violent crime, vandalism and graffiti.

- 5) To consider that the Capital Coalition's time in administration was marred by a lack of focus on core services and a failure to address the need for structured change to meet financial savings and continue to deliver improving services.
- 6) To request officers to:
 - report to the relevant Committees with plans to improve performance in refuse collection and recycling within one cycle and to continue to report performance against these plans at every Committee until the trend is reversed;
 - revise the Local Policing Plan and Service Level Agreement with the Edinburgh Division for the forthcoming year to take account of the worsening trend and to deliver improvements in these areas, reporting this through the Police and Fire Scrutiny Committee.

- moved by Councillor Mowat, seconded by Councillor Nick Cook

Amendment 2

- 1) To note the 2014 Edinburgh People Survey headline results.
- 2) To agree the next steps outlined in paragraphs 3.38 and 3.39 of the report by the Director of Corporate Governance.
- 3) To affirm the Council's commitment to address highlighted priorities and local issues.
- 4) To agree the planned programme of briefings and communications as detailed in Appendix 4 of the report by the Director of Corporate Governance.
- 5) To note that the Committee was concerned that, whilst resident satisfaction with the City as a place to live and certain areas of Council performance was consistently high, there were at least a dozen examples where Council performance was now below 60% and had been worsening or had not significantly improved over the last 5 years for example:
 - Feeling able to have a say on local issues and services
 - Management of anti-social behaviour issues
 - Facilities for older people
 - Protection and support for vulnerable people
- 6) To request that for these areas of Council performance, a further report be provided which included;

- Further explanation of the possible reasons for the levels of satisfaction in each of these areas of Council performance
- Actions that could be taken to improve performance in each of these areas of Council performance

- moved by Councillor Burgess, seconded by Councillor Booth

Voting

The voting was as follows:

For the motion	-	9 votes
For Amendment 1	-	4 votes
For Amendment 2	-	2 votes

Decision

- 1) To approve the motion by Councillor Burns.
- 2) In terms of Standing Order 28, the requisite number of members required that the decision be referred to the Council as a recommendation.

For Decision/Action

2.1 The Council is invited to consider the recommendations of the Corporate Policy and Strategy Committee.

Background reading / external references

Corporate Policy and Strategy Committee 24 March 2015.

Carol Campbell

Head of Legal, Risk and Compliance

Contact: Louise Williamson, Assistant Committee Clerk

E-mail: louise.p.williamson@edinburgh.gov.uk | Tel: 0131 529 4264

Links

Coalition pledges	See attached report
Council outcomes	See attached report
Single Outcome Agreement	See attached report

Corporate Policy and Strategy Committee

10.00am, Tuesday, 24 March 2015

2014 Edinburgh People Survey Headline Results

Item number 7.4
Report number
Executive/routine
Wards

Executive summary

This report and its appendices summarise the results of the 2014 Edinburgh People Survey in the context of the previous five years of survey research and highlights the long term positive progress made across a broad range of services. This representative survey of over 5,000 Edinburgh residents aged 16 and over provides a reliable way of tracking resident opinion and satisfaction with universal services over time at ward level and across the city.

The long-term trends remain positive on a broad range of indicators of public perception and Council reputation. The long term trends (2009-11 compared to 2012-14) of the 31 key indicators reported are as follows:

- 11 indicators show an improving trend;
- 12 indicators show no significant change;
- 7 indicators show a worsening trend; and
- 1 indicator was introduced in 2012 and has no comparison data before this.

Links

Coalition pledges	P15 , P24 , P31 , P33 , P35 , P44 , P49
Council outcomes	CO8 , CO9 , CO15 , CO17 , CO18 , CO19 , CO20 , CO21 , CO22 , CO23
Single Outcome Agreement	SO1 , SO2 , SO3 , SO4

Indicators which show an improving trend include perception of the performance of the Council as an organisation, including overall management of the city, and general perceptions of safety in neighbourhoods after dark.

Indicators which show a worsening trend are generally environmental services (in particular refuse collection) and community safety (in particular the management of dog fouling issues). However 2014's results are slightly below the long-term trends for a range of indicators.

It is possible that a downturn in satisfaction with certain lynchpin services – such as refuse collection, currently undergoing a period of rapid change to deliver more with reduced resources – may have had an impact on the perception of other local environmental services and the Council's reputation overall.

2014 Edinburgh People Survey 2014 Headline Results

Recommendations

- 1.1 It is recommended that the Corporate Policy and Strategy Committee:
 - 1.1.1 notes the 2014 Edinburgh People Survey headline results;
 - 1.1.2 agrees the next steps outlined in paragraphs 3.38 and 3.39 of the report;
 - 1.1.3 affirms the Council's commitment to address highlighted priorities and local issues; and
 - 1.1.4 agrees the planned programme of briefings and communications (see Appendix Four).

Background

- 2.1 The Edinburgh People Survey (EPS) is an annual survey of Edinburgh residents aged 16 and over, asking questions about local government services, quality of life issues and perception of the Council.
- 2.2 The EPS is the largest face-to-face survey undertaken by any UK local authority and provides data at sub-city geographies, which is not possible using the Scottish Household Survey (SHS). In 2014, a total of 5,125 adults were interviewed as part of the EPS, compared to 820 in the most recent year of the SHS (2013).
- 2.3 Results from the EPS are used to enhance business and customer insight while enhancing performance and outcome monitoring across the Council and with partner organisations.
- 2.4 The 2014 EPS was conducted with a broadly similar question set to that used in previous years, but with small changes to the overall structure of the sample. In anticipation of changes to service structures and the national review of ward boundaries, the survey samples were adjusted to provide better data at ward level, instead of focusing at neighbourhood partnership level. The impact of those changes is summarised in the table below.

Sample in 2013	Sample in 2014	2013 margin of error	2014 margin of error
200 interviews	300 interviews	6.9%	5.6%
<i>Wards affected were: Leith, Leith Walk, Meadows / Morningside, Southside / Newington, Pentland Hills, Sighthill / Gorgie, Fountainbridge / Craiglockhart, Colinton / Fairmilehead, Corstorphine / Murrayfield, and Drum Brae / Gyle</i>			
400 interviews	300 interviews	4.9%	5.6%
<i>Wards affected were: Forth, Inverleith, City Centre, Craigmillar / Duddingston, Portobello / Craigmillar and Liberton / Gilmerton</i>			
600 interviews	300 interviews	3.9%	5.6%
<i>Wards affected were: Almond</i>			

- 2.5 While the sampling change varies across wards, the overall impact is an improvement in the reliability of the results. This means all ward level results have equal statistical reliability and will allow good tracking data to be created regardless of future ward boundary changes.
- 2.6 As a result of these changes the target total number of interviews increases from 5,000 to 5,100. The overall accuracy of city-level results is unchanged, with a margin of error at 1.4%.
- 2.7 Due to the higher margins of error associated with smaller sample sizes, historic ward-level data has been more erratic. To ensure fair representation of opinion at ward-level, figures have been reported showing rolling three-year averages. This means that instead of showing a 2009 figure in isolation at ward level (based on a sample of only 200 interviews), EPS results will now show the average score of 2009, 2010 and 2011 (based on a total sample of 600 interviews).
- 2.8 Because small samples have high margins of error, data will normally have higher levels of non-significant variation from year to year. However it is difficult to interpret the overall direction and meaning of data when this year-to-year variation is included and readers are likely to believe that large but non-statistically-significant results are important. This process has helped to limit the number of potentially misleading year-to-year results and shows smoother trends (both positive and negative) than in previous reporting.
- 2.9 To ensure current performance remains transparent and easy to scrutinise, current year results are reported individually throughout the report and appendices, alongside a general estimate of performance relative to forecast ('PRF') which indicates whether the city as a whole or an individual ward is reporting results which are above or below its long-term trend.

Main report

- 3.1 The long-term trends remain positive on a broad range of indicators of public perception and Council reputation. However the 2014 results are significantly lower than 2013 results for environmental services, community safety and overall perception of the Council.
- 3.2 This report highlights those areas where substantial changes or long term trends in perception have been identified.
- 3.3 A concise summary of key indicators tracked over the previous five years is included, showing both city-level and ward-level results (see Appendix One).
- 3.4 Most question responses are summarised at city-level and ward-level in the full report in PowerPoint format (see Appendix Two). This report also includes some relevant demographic and performance information to help place findings into context.
- 3.5 All responses to the 2014 survey are shown at city-level as a marked-up questionnaire (see Appendix Three).

Overall satisfaction with Council management

- 3.6 Two indicators are generally interpreted as being indicative of overall perception of the performance of the Council – satisfaction with management of the city and satisfaction with the respondent's neighbourhood. Historically neighbourhood management satisfaction has been higher than city management satisfaction, with the former being influenced more strongly by services received, and the latter being more influenced by the reputation of the organisation as a whole.
- 3.7 In 2014, 67% of respondents were satisfied with the way the Council was managing the city. While this is lower than the 74% recorded in 2013, the longer term picture remains very positive, with satisfaction increasing from 46% (average 2009-11) to 71% (average 2012-14).
- 3.8 Management of the city was significantly influenced by the development of the tram. During the height of tram works, some 40% of all respondents said the reason for their rating of the Council's performance was due to tram works. The 2014 survey shows that some respondents' views are still influenced by the tram, but this now accounts for 8% of all respondents; with 3% of those mentioning the tram still being satisfied overall.
- 3.9 Respondents' reasons for being satisfied / dissatisfied with the Council overall are summarised in the following table.

Reasons for satisfaction / dissatisfaction	Satisfaction with the way the Council is managing the city:		
	Very / Fairly Satisfied	Neither / nor	Very / Fairly Dissatisfied
Good place to live / good area / happy generally	19%	1%	*
No problems / no complaints	14%	1%	-
Run well / well maintained	12%	2%	-
Helpful staff / good services / personal experience	8%	1%	*
Council try their best / relative to circumstances	4%	*	*
Unsure / haven't thought about it	4%	2%	-
Trams	3%	2%	3%
Environmental issues / street cleaning	3%	3%	1%
Always room for improvement	2%	*	-
Roads and pavements	2%	1%	1%
Always upgrading city / good improvements	2%	*	-
Refuse collection / recycling	2%	1%	1%
General mismanagement / high Council Tax	2%	2%	2%
Inadequate provision of facilities	1%	2%	1%
Inadequate level of care for disadvantaged residents / areas	1%	2%	1%
Poor consultation and communication	1%	1%	1%
Antisocial behaviour / crime / safety	1%	1%	1%
General transport issues	1%	*	1%
Council don't take action / follow-up / care	*	1%	1%
Housing availability / affordability	*	1%	1%
General transport issues	1%	*	1%
Other	5%	3%	2%

Please note that percentages sum to more than 100% as responses are rounded and respondents could give more than one reason for holding a view. In all cases a base of 4,894 is used to calculate percentages (which is all respondents, excluding those who said "don't know").

** indicates that fewer than half of one percent responded in this way
- indicates that no respondents said this*

- 3.10 As in previous years the main reasons for satisfaction with the Council tend to relate to a general sense of the area being well managed, to having no specific reason to be dissatisfied, and in some cases to positive personal experience. Reflecting the broad range of services the Council provides and the breadth of experiences that respondents have interacting with those services, there is otherwise no clear pattern that identifies dominant issues, however, trams, general mismanagement, and appearance of the physical environment are the three most cited reasons for dissatisfaction by a narrow margin.
- 3.11 Satisfaction with the management of the respondent's neighbourhood was 76% in 2014. This is lower than the figure recorded in 2013 (87%) and 2012 (85%), but higher than in 2011 (74%). The long term performance of this indicator remains positive with the average of 2012-14 (83%) being higher than the average of 2009-2011 (75%).
- 3.12 Changes in satisfaction with neighbourhood management were mirrored in changes to street cleaning, refuse collection, recycling, parks and green spaces, vandalism and graffiti and dog fouling. It is likely that perceptions of these

environmental and community safety services are strongly influential in determining satisfaction with overall neighbourhood management. Some of these indicators are discussed in more detail later in this report.

- 3.13 Respondents are asked what the Council can do to improve the quality of life in their neighbourhood. Responses are summarised in the following table, showing the top ten stated priorities for improvement. As in all previous years of the survey, the largest percentage of individuals felt that no improvements were necessary (33%).

What should be the top priority for improving the quality of life in your neighbourhood? (Base 5,125; top ten answers)	Percentage
Clean up the area / street cleaning	12%
Road improvements / traffic management	10%
Tackle anti-social behaviour	6%
More activities for children and young people	6%
Improve rubbish collection / uplifts	6%
Tackle dog fouling	5%
Improve diversity of local small businesses (retail, food, drink)	5%
Pavement improvements	4%
More affordable / social housing	4%
Improve public amenities / green spaces	3%

Satisfaction with the city and neighbourhood as a place to live

- 3.14 Satisfaction with the city has historically been higher than satisfaction with neighbourhood. In 2014, 89% of respondents were satisfied with the city as a place to live; this is down from 95% in 2013 and is equal to the lowest score in the last five years. The long term performance on this indicator is flat, with only small differences being reported over five years.
- 3.15 Satisfaction with the neighbourhood as a place to live has fallen from 93% in 2013 to 88% in 2014. However over the previous five years the rating for this indicator has been between 89% and 94% and as result the long term performance of this indicator is flat.

Council reputation

- 3.16 There are six high-level indicators that relate to the Council's reputation. These indicators are summarised in the table below.

Indicator	Long term trend (2009-11 vs. 2012-14)	2014 result	Performance relative to forecast
"I receive information from the Council in a form that suits me"	Improving	56%	Below forecast
"The Council keeps me informed about the services it provides"	No change	48%	Below forecast
"The Council displays sound financial management"	Improving	24%	Below forecast
"The Council cares about the environment"	Improving	65%	Below forecast
"The Council provides protection and support for vulnerable people"	Improving	52%	Below forecast
"The Council keeps me informed about spending and saving proposals"	New indicator 2012	30%	At forecast

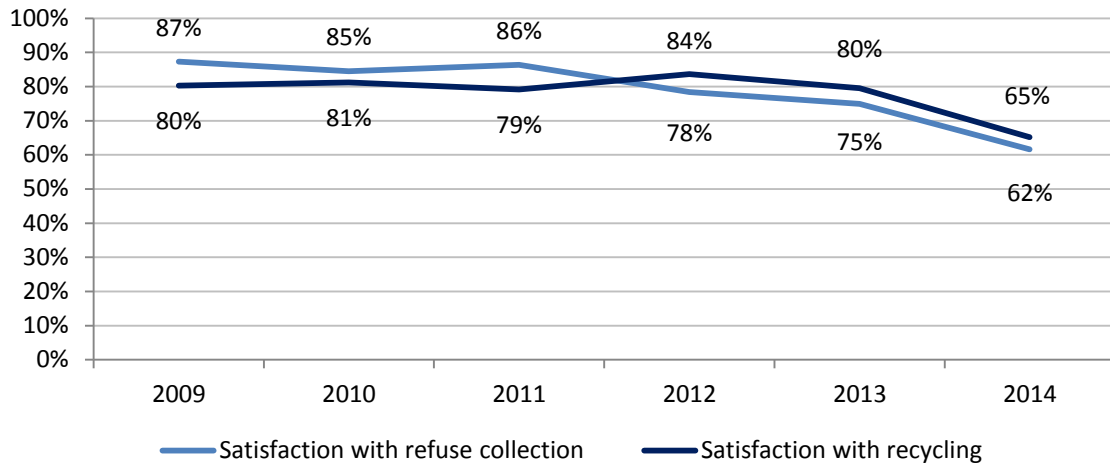
- 3.17 Over the long term, four of the reputation indicators measured by the EPS are improving, however, the 2014 results show a dip which is lower than expected based on previous results. In general, below forecast results are because 2014 results are lower than those recorded in 2013.
- 3.18 Results from the Council's Reputation Tracker survey, conducted with a telephone sample of Edinburgh Residents each month to identify emerging issues and determine the impact of critical events on organisational reputation, tells a broadly consistent story. While the Reputation Tracker covers a shorter time period than the EPS, overall satisfaction with the Council and a range of other indicators of reputation, have remained consistent over time. The general trend of overall satisfaction with the Council is improving, though the change over the previous two years is still too small to be considered significant.
- 3.19 Further information on historic city and ward performance is available in Appendix One and 'the Council and the city' section of Appendix Two.

Neighbourhoods, Communities and Local Services

- 3.20 Aside from satisfaction with the neighbourhood as a place to live and with Council management of the neighbourhood, there are 12 key questions monitored in the EPS which record resident satisfaction with their community and local services. These indicators are summarised in the table below.

Indicator	Long term trend (2009-11 vs. 2012-14)	2014 result	Performance relative to forecast
"My neighbourhood is a place where people from different backgrounds can get on well together"	Improving	81%	Below forecast
Feel able to have a say on local issues	Worsening	34%	At forecast
Street cleaning	No Change	58%	Below forecast
Refuse collection	Worsening	62%	Below forecast
Recycling	Worsening	65%	Below forecast
Parks and green spaces	Improving	78%	Below forecast
Public transport	No change	83%	At forecast
Road maintenance	Worsening	48%	At forecast
Pavement maintenance	No change	50%	Below forecast
Libraries	No change	83%	Below forecast
Facilities for older people	No change	32%	Below forecast
Sport and leisure facilities run by Edinburgh Leisure	No change	63%	Below forecast

- 3.21 Over the long term, six of the indicators show no change – where the average result from 2009 to 2011 was around the same as the average result from 2012 to 2014. Four indicators show a worsening trend. Most of these indicators show a dip in 2014, and are reporting performance which is lower than expected based on previous results. In general, below forecast results are because 2014 results are lower than those recorded in 2013. However refuse collection and recycling now show sustained decreases in satisfaction in recent years, as shown in the graph below.



- 3.22 Satisfaction with refuse collection had been consistently at or around 87% prior to the introduction of fortnightly waste collection. In each year following the introduction of fortnightly collections there has been a decrease in satisfaction with refuse collection.
- 3.23 As the recycling facilities were increased and improved – especially communal recycling facilities in the City Centre and other high-density areas – satisfaction with recycling generally increased and started to track satisfaction with refuse collection. For the last six years, satisfaction with these indicators has been closely related, but it was only in 2012 that satisfaction with recycling facilities exceeded satisfaction with refuse collection for the first time. Recycling satisfaction rates fell in 2013, then again in 2014.
- 3.24 Waste Services experienced a large increase in requests for bin deliveries since the introduction of the new bin/box recycling service to 40,000 residents in September and November 2014. The number of kerbside food waste caddies also increased by 46% for the period August to December 2014. Due to the increased demand, the service intends to provide a dedicated delivery crew for future phases of the new recycling service roll out.
- 3.25 Further information on historic city and ward performance for all these indicators is available in Appendix One and in the ‘neighbourhoods and communities’, ‘citizen services’ and ‘culture and sport’ sections of Appendix Two.

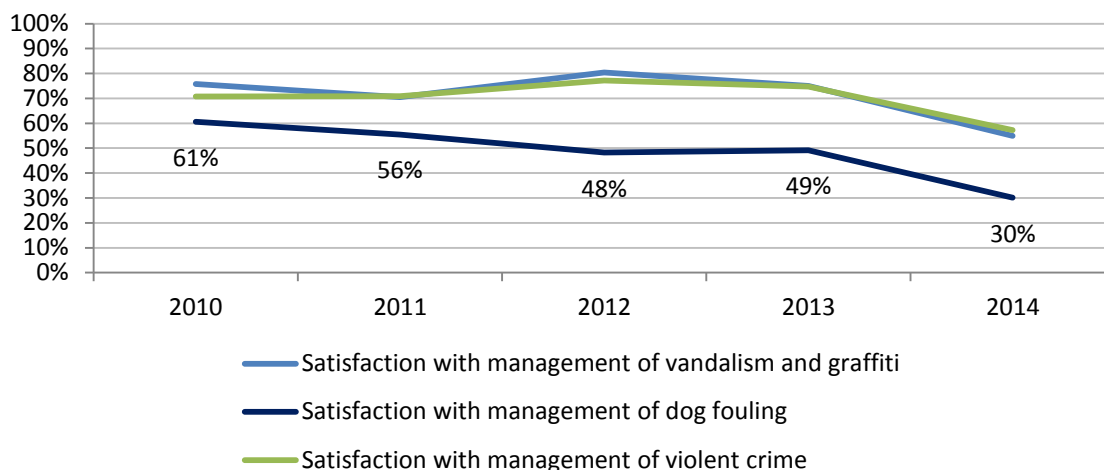
Community Safety

- 3.26 There are six key questions monitored in the EPS which record resident views on community safety in their neighbourhoods. These indicators are summarised in the table below.

Indicator	Long term trend (2009-11 vs. 2012-14)	2014 result	Performance relative to forecast
Feel safe in neighbourhood after dark	Improving	83%	Below forecast
Street drinking or alcohol-related disorder are not problems in this area	Improving	70%	Below forecast
Management of antisocial behaviour issues	No Change	50%	Below forecast
Management of vandalism and graffiti issues	Worsening	55%	Below forecast
Management of dog fouling issues	Worsening	30%	Below forecast
Management of violent crime issues	Worsening	57%	Below forecast

3.27 Three of these indicators show a worsening trend. While in general the below forecast results are because 2014 results are lower than those recorded in 2013, satisfaction with the management of dog fouling issues has shown a sustained decrease over the previous five years.

3.28 There is no clear pattern in vandalism and violent crime perceptions over the same period of time, though these indicators seem to be moving together and are likely to be reporting on a general sense of how well the council is responding to community safety issues more than specifically about violent crime or graffiti issues. All three of these indicators are shown in the graph below.



3.29 Since the introduction of Police Scotland, recorded crime in Edinburgh increased by 14%, despite a national reduction of around 1% over the same period. Edinburgh’s growth has been substantially due to a housebreaking rate which was substantially higher than the national average (69 house breakings per 10,000 population in Edinburgh, compared to 31 nationally) and to an increase in other types of theft. Over the same period there was a decrease in the proportion of Edinburgh crimes solved of around 3% (43% to 40%), this compared to 52% nationally.

3.30 Further information on historic city and ward performance is available in Appendix One and the ‘community safety’ section of Appendix Two.

Council-Run Schools

- 3.31 The EPS monitors satisfaction with nursery, primary and secondary schools amongst all residents. It should be noted that these figures are not the views of only parents, but reflect a broader community view of how schools are performing. Results also exclude 'don't know' responses. These three indicators are summarised in the table below.

Indicator	Long term trend (2009-11 vs. 2012-14)	2014 result	Performance relative to forecast
Nursery schools	No change	72%	Below forecast
Primary schools	No change	77%	Below forecast
Secondary schools	Improving	76%	Below forecast

- 3.32 There are no consistent trends with nursery and primary schools satisfaction, however, as with other indicators, there has been a decrease in 2014 relative to 2013 which has resulted in all schools satisfaction being lower than was expected based on previous satisfaction results.

2014 results, relative to previous years

- 3.33 The 2014 results of the Edinburgh People Survey include a moderate dip in satisfaction across most indicators which is not readily explained by sampling or actual service changes and has not been noted in feedback from the Council's Reputation Tracker.
- 3.34 There is the possibility that real changes in a small number of dominant services have strongly influenced overall satisfaction results. Refuse collection and management of dog fouling are known to have significant impacts on perception of local government effectiveness.
- 3.35 As resources have been reduced in these service areas, satisfaction results have fallen and may have reached a tipping point, where they begin to dominate the way residents think about the Council as a whole.
- 3.36 The top three sources of complaints about Council services in the period July to December 2014 related to: Waste Services (4,714); Customer Service (555); and Edinburgh Building Services (379), demonstrating the relatively high importance of interactions with waste services to residents.
- 3.37 However it is often easy to overstate the importance of any one year's results. Any survey can over or under-represent views in any one year, and can be contradicted by subsequent data. The Edinburgh People Survey results show a picture of long-term improvement of services and while many 2014 results are lower than those in 2013, this in itself should not be a major cause for concern.
- 3.38 Business Intelligence will work with services to help them further understand these results and place them into an appropriate context to assist with the continued development of services, helping them to balance customer need against the implementation of necessary efficiencies as part of the Council's programme of transformational change.

- 3.39 Business insight will continue to be developed using the EPS, the Council's monthly Reputation Tracker and regular monitoring of complaints across the organisation, and will assist with service planning and improvement. In particular, this work will assist with the BOLD programme and the effective implementation of the new localities.

Measures of success

- 4.1 Detailed analysis of the results at corporate and neighbourhood partnership level will be essential to understanding the reasons underlying the changes in satisfaction, and for developing appropriate measures for sustaining performance, as well as addressing issues and areas for improvement.
- 4.2 Following discussions with senior management teams and staff, further research might be required to explore issues and prioritise areas for improvement.

Financial impact

- 5.1 The Edinburgh People Survey was commissioned via competitive tender. The independent market research company Progressive Partnership Ltd were appointed to conduct the fieldwork and the value of the awarded contract was £49,990 (excluding VAT). All costs were met from existing Council research budgets within Corporate Governance for the financial year 2014/15.

Risk, policy, compliance and governance impact

- 6.1 The Edinburgh People Survey provides perception information which provides insight on operational and financial performance to provide a more rounded view of how services are being delivered and received by citizens. The survey also helps to identify any issues which may be a reputational or service planning risk to the organisation.

Equalities impact

- 7.1 The survey methodology ensures statistically representative results at ward level in terms of age and gender and at citywide level for age, gender and ethnicity. The survey is a key tool for understanding how services are received by all citizens.

Sustainability impact

- 8.1 The survey provides evidence on citizen perceptions and priorities which will enable services to adapt, to be delivered more efficiently and to understand customer and community needs. Through this improved understanding, it is expected that the survey will have a positive impact on actions around social justice and economic wellbeing.

Consultation and engagement

- 9.1 The priorities for the survey each year are compatible with previous years and relevant to current priorities. Each year consultation takes place with users and potential users to ensure questions are relevant and meaningful. However limited space within the survey means it is never possible or desirable to meet all demands.

Alastair Maclean

Director of Corporate Governance

David F Porteous, Senior Business Intelligence Officer

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Davina Fereday, Corporate Manager, Business Intelligence

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Links

Coalition pledges	P15:	Work with public organisations, the private sector and social enterprise to promote Edinburgh to investors
	P24:	Maintain and embrace support for our world-famous festivals and events
	P31:	Maintain our City's reputation as the cultural capital of the world by continuing to support and invest in our cultural infrastructure
	P33:	Strengthen Neighbourhood Partnerships and further involve local people in decisions on how Council resources are used
	P35:	Continue to develop the diversity of services provided by our libraries
	P44:	Prioritise keeping our streets clean and attractive
	P49:	Continue to increase recycling levels across the city and reducing the proportion of waste going to landfill
Council outcomes	CO8:	Edinburgh's economy creates and sustains job opportunities
	CO9:	Edinburgh residents are able to access job opportunities
	CO15:	The public is protected
	CO17:	Clean - Edinburgh's streets and open spaces are clean and free of litter and graffiti
	CO18:	Green - We reduce the local environmental impact of our consumption and production

- CO19: Attractive Places and Well Maintained – Edinburgh remains an attractive city through the development of high quality buildings and places and the delivery of high standards and maintenance of infrastructure and public realm
- CO20: Culture, sport and major events – Edinburgh continues to be a leading cultural city where culture and sport play a central part in the lives and futures of citizens
- CO21: Safe – Residents, visitors and businesses feel that Edinburgh is a safe city
- CO22: Moving efficiently – Edinburgh has a transport system that improves connectivity and is green, healthy and accessible
- CO23: Well engaged and well informed – Communities and individuals are empowered and supported to improve local outcomes and foster a sense of community
- SO1: Edinburgh's Economy Delivers increased investment, jobs and opportunities for all
- SO2: Edinburgh's citizens experience improved health and wellbeing, with reduced inequalities in health
- SO3: Edinburgh's children and young people enjoy their childhood and fulfil their potential
- SO4: Edinburgh's communities are safer and have improved physical and social fabric

Single Outcome Agreement

Appendices

- Appendix One – Summary of key indicators
- Appendix Two – Research report on 2014 Edinburgh People Survey
- Appendix Three – Marked-up 2014 Edinburgh People Survey Questionnaire
- Appendix Four – Communications Plan



edinburgh people survey

2014

◆ EDINBURGH ◆

THE CITY OF EDINBURGH COUNCIL

background

The Edinburgh People Survey is an annual tracking study run by City of Edinburgh Council to monitor the attitudes of residents towards the quality of life in Edinburgh and satisfaction with Council services.

The survey consults over 5,100 residents annually and is the largest of its kind run by any local authority in Scotland.

2014 is the 8th wave of the study.

The key areas covered by the survey included:

- Satisfaction with Edinburgh as a place to live
- Satisfaction with how the City of Edinburgh Council is managing the city
- Satisfaction with various council services delivered locally including refuse collection, recycling, maintenance of roads and pavements, street cleaning, public transport, libraries and schools
- Perceptions of the local neighbourhood, feelings of safety, crime, antisocial behaviour and community cohesion

method

Data was collected and processed by Progressive Partnership Ltd. Fieldwork was conducted between 14th September and 13th December 2014.

Interviews were conducted face to face, either in street or in home. Interviews lasted approximately 10 to 12 minutes.

Quotas were set on age, gender, ethnicity, working status and housing tenure.

sample size

Ward	No.	Ward	No.
Edinburgh	5,125	Fount. / Craig.	238
Almond	309	Mead. / Morn.	305
Pentland Hills	287	City Centre	263
Drumbrae / Gyle	305	Leith Walk	324
Forth	350	Leith	300
Inverleith	289	Craigen. / Dudd.	311
Corstor. / Murray	274	South. / New.	321
Sighthill / Gorgie	349	Liberton / Gil.	327
Colinton / Fair.	256	Porto. / Craig.	317

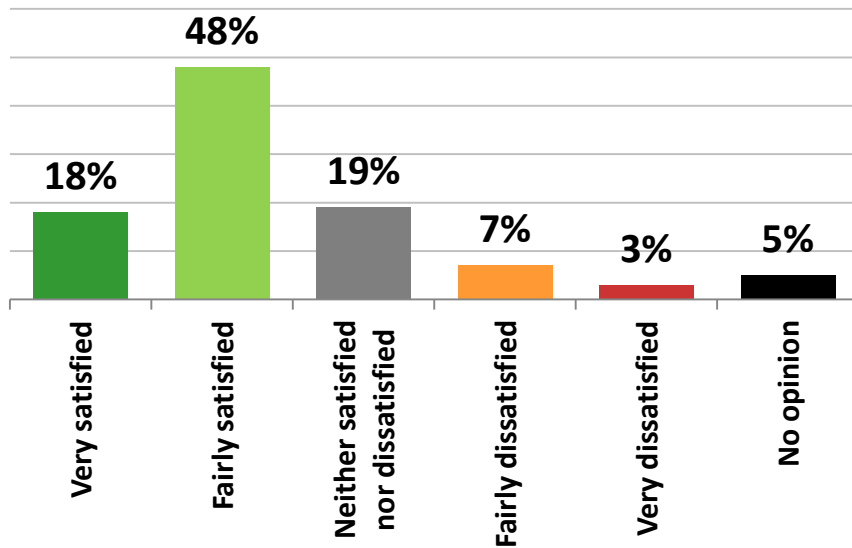


edinburgh people survey

2014

the council and the city

67% are satisfied with the way the Council is managing the city

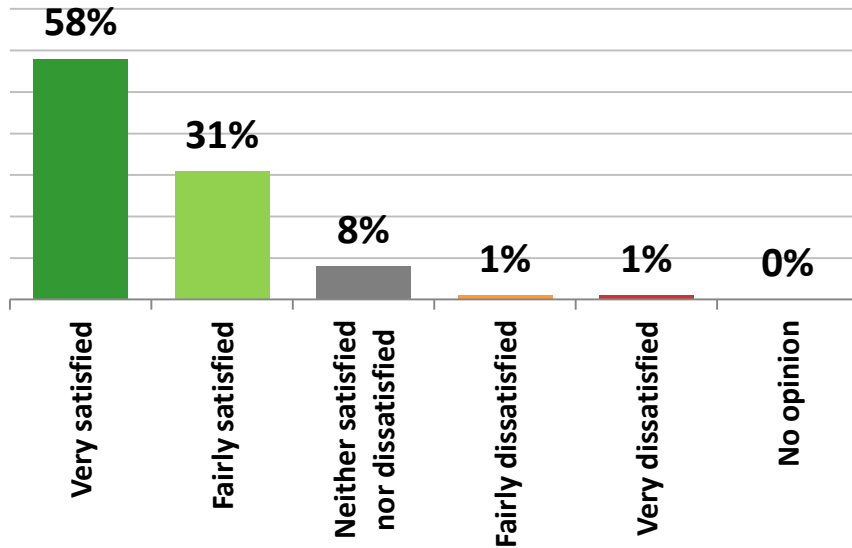


- Satisfaction with the way the Council is managing the city is lower in 2014 compared to 2013 (74%) and 2012 (72%).
- The lowest levels of satisfaction were amongst self-employed people (58% satisfied) and unemployed people (53% satisfied).

% satisfaction with Council management of the city

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	46%	58%	64%	71%	67%	▼	Fount. / Craig.	40%	57%	70%	78%	77%	▼
Almond	46%	57%	57%	68%	67%	▼	Mead. / Morn.	58%	77%	81%	86%	75%	▼
Pentland Hills	42%	53%	54%	65%	67%		City Centre	49%	65%	69%	77%	68%	▼
Drumbrae / Gyle	39%	44%	55%	62%	60%	▼	Leith Walk	46%	60%	67%	76%	72%	▼
Forth	43%	51%	61%	58%	45%	▼	Leith	44%	53%	52%	65%	63%	
Inverleith	47%	61%	65%	73%	63%	▼	Craigen. / Dudd.	51%	67%	67%	77%	75%	▼
Corstor. / Murray	42%	52%	55%	67%	72%		South. / New.	42%	54%	76%	78%	75%	▼
Sighthill / Gorgie	41%	50%	57%	63%	59%	▼	Liberton / Gil.	43%	53%	59%	69%	65%	▼
Colinton / Fair.	41%	51%	56%	68%	73%		Porto. / Craig.	58%	74%	84%	74%	63%	▼

89% are satisfied with Edinburgh as a place to live

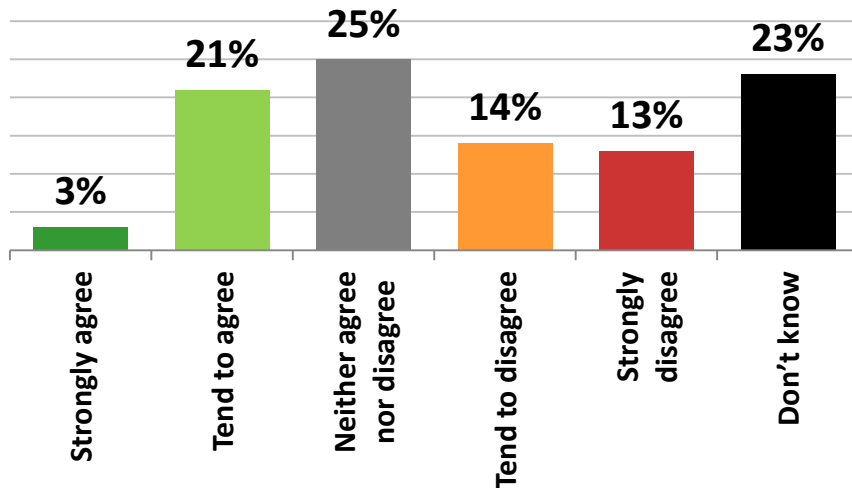


- There has been a decrease in overall satisfaction with Edinburgh as a place to live compared to 2013 (95%).
- The most satisfied were younger (93% of 16 to 24s) and older respondents (91% of over 65s). People with no children in the household were also more likely to be 'very satisfied' (61%) than those with children (51%).
- Students (96%) and ethnic minorities / non-UK citizens (93%) were also more satisfied than average.
- The lowest level of satisfaction was amongst unemployed people (79%).

% satisfaction with Edinburgh as a place to live

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	91%	92%	95%	94%	89%	▼	Fount. / Craig.	94%	96%	95%	96%	96%	
Almond	91%	93%	95%	97%	95%		Mead. / Morn.	94%	96%	97%	98%	97%	
Pentland Hills	88%	86%	94%	91%	89%	▼	City Centre	92%	94%	95%	96%	93%	▼
Drumbrae / Gyle	86%	87%	93%	94%	89%	▼	Leith Walk	82%	83%	94%	96%	95%	
Forth	90%	92%	90%	83%	62%	▼	Leith	92%	94%	92%	91%	84%	▼
Inverleith	91%	93%	96%	94%	85%	▼	Craigen. / Dudd.	95%	96%	95%	95%	94%	
Corstor. / Murray	88%	90%	95%	96%	92%	▼	South. / New.	86%	88%	97%	98%	96%	
Sighthill / Gorgie	88%	89%	90%	89%	85%		Liberton / Gil.	92%	94%	95%	95%	91%	▼
Colinton / Fair.	86%	88%	95%	97%	96%		Porto. / Craig.	95%	97%	97%	93%	85%	▼

24% agree that the Council displays sound financial management

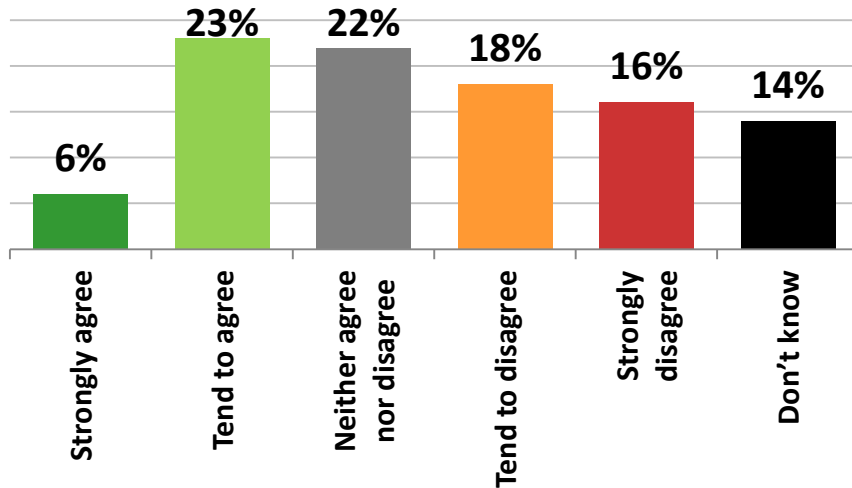


- Agreement is at a similar level to 2013, but lower than 2012.
- Self-employed people were the most likely to disagree with this statement (46% disagreed).
- Students, younger respondents and ethnic minorities / non-UK citizens were more likely than other groups to respond 'don't know'.

% agree that the Council displays sound financial management

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	22%	29%	28%	30%	24%	▼	Fount. / Craig.	22%	31%	24%	28%	26%	
Almond	28%	32%	22%	26%	22%		Mead. / Morn.	18%	39%	44%	46%	26%	▼
Pentland Hills	18%	27%	28%	30%	20%	▼	City Centre	22%	38%	31%	33%	19%	▼
Drumbrae / Gyle	27%	26%	22%	24%	22%		Leith Walk	12%	27%	35%	38%	24%	▼
Forth	23%	29%	29%	25%	15%	▼	Leith	23%	23%	22%	27%	28%	
Inverleith	17%	29%	28%	34%	25%	▼	Craigen. / Dudd.	26%	33%	31%	36%	26%	▼
Corstor. / Murray	13%	15%	18%	24%	27%		South. / New.	26%	30%	27%	26%	24%	
Sighthill / Gorgie	20%	23%	22%	26%	28%		Liberton / Gil.	15%	21%	19%	22%	23%	
Colinton / Fair.	15%	18%	22%	25%	21%	▼	Porto. / Craig.	31%	42%	43%	37%	31%	▼

30% agree that the Council keeps them informed about its spending & saving proposals

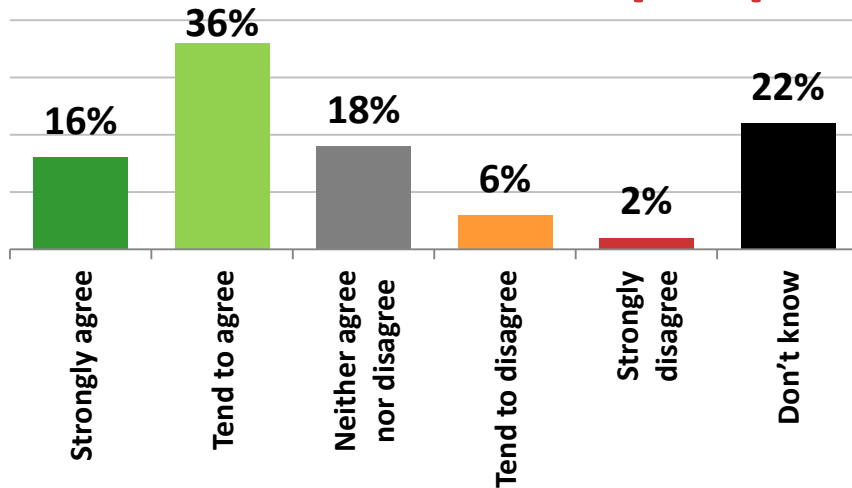


- Agreement that the Council keeps them informed of spending and savings proposals was lower in 2014 compared to previous years.
- A similar pattern of response was evident for this statement; agreement was lower for unemployed people, students and ethnic minorities / non-UK citizens. Younger respondents were also less likely to agree than older respondents. Across all of these groups there were higher than average levels of those who were unsure, rather than higher than average disagreement.

% agree that the Council keeps them informed about spending and saving proposals (from 2012)

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	-	-	-	37%	30%		Fount. / Craig.	-	-	-	39%	32%	▲
Almond	-	-	-	33%	30%		Mead. / Morn.	-	-	-	51%	30%	▲
Pentland Hills	-	-	-	41%	30%		City Centre	-	-	-	38%	25%	▲
Drumbrae / Gyle	-	-	-	41%	23%	▼	Leith Walk	-	-	-	41%	28%	▲
Forth	-	-	-	31%	17%	▼	Leith	-	-	-	36%	30%	▼
Inverleith	-	-	-	35%	26%	▲	Craigen. / Dudd.	-	-	-	43%	31%	▼
Corstor. / Murray	-	-	-	38%	32%	▼	South. / New.	-	-	-	31%	29%	▲
Sighthill / Gorgie	-	-	-	30%	33%		Liberton / Gil.	-	-	-	34%	43%	▲
Colinton / Fair.	-	-	-	32%	26%	▼	Porto. / Craig.	-	-	-	42%	38%	

52% agree that the Council provides protection & support for vulnerable people



- 2014 data shows a decline in agreement compared to 2013 (58%) and 2012 (73%), but is higher than 2010 (44%) and 2011 (39%).
- The highest levels of agreement were amongst older age groups and retired people. Lower levels of agreement were noted amongst unemployed people (41%) and ethnic minorities / non-UK citizens (47%). These groups tended to opt for 'neither nor' and 'don't know' options rather than disagreeing.
- Agreement was at a similar level regardless of having a long term illness or disability or not.

% agree that the Council provides care and support for vulnerable people

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	42%	52%	57%	61%	52%	▼	Fount. / Craig.	43%	59%	62%	66%	53%	▼
Almond	43%	54%	62%	67%	48%	▼	Mead. / Morn.	38%	57%	78%	75%	54%	▼
Pentland Hills	52%	57%	67%	63%	47%	▼	City Centre	37%	54%	53%	60%	46%	▼
Drumbrae / Gyle	45%	50%	54%	60%	57%	▼	Leith Walk	26%	47%	59%	63%	54%	▼
Forth	41%	48%	54%	48%	28%	▼	Leith	41%	54%	58%	64%	50%	▼
Inverleith	40%	47%	50%	54%	48%	▼	Craigen. / Dudd.	48%	57%	56%	69%	66%	
Corstor. / Murray	33%	38%	43%	53%	64%		South. / New.	50%	45%	46%	45%	51%	
Sighthill / Gorgie	37%	44%	45%	52%	51%		Liberton / Gil.	43%	52%	52%	55%	52%	
Colinton / Fair.	36%	49%	58%	64%	55%	▼	Porto. / Craig.	50%	64%	67%	71%	57%	▼

demographics

One of the core responsibilities of a local authority is the care of vulnerable adults. However, historically, most residents have expressed no strong opinion about how well the City of Edinburgh Council performs this duty.

Only those who consider themselves to be in this group, or who have close relatives they consider to be in this group, express an opinion with most others stating 'don't know'.

The key statistics are:

- Around 14% of Edinburgh residents are aged 65 and over, and 2% are over 85. Both of these numbers are expected to increase over time.
- The 'oldest' ward is Corstorphine / Murrayfield, while joint 'youngest' are City Centre and Leith Walk
- However the Portobello / Craigmillar is the ward that reports the highest level of limiting disability or illness, and lowest level of health.

% of residents aged 65-84 and 85+

WARD	AGED 65-84	AGED 85+	WARD	AGED 65-84	AGED 85+
Edinburgh	12.3%	2.1%	Fount. / Craig.	10.4%	1.8%
Almond	16.4%	2.1%	Mead. / Morn.	9.7%	2.4%
Pentland Hills	15.0%	1.7%	City Centre	7.3%	1.1%
Drumbrae / Gyle	15.8%	2.6%	Leith Walk	7.1%	1.3%
Forth	11.0%	1.6%	Leith	9.4%	1.5%
Inverleith	14.5%	2.9%	Craigen. / Dudd.	16.5%	2.3%
Corstor. / Murray	16.9%	3.6%	South. / New.	10.7%	2.5%
Sighthill / Gorgie	9.8%	1.3%	Liberton / Gil.	13.9%	2.6%
Colinton / Fair.	15.4%	2.2%	Porto. / Craig.	13.2%	1.9%

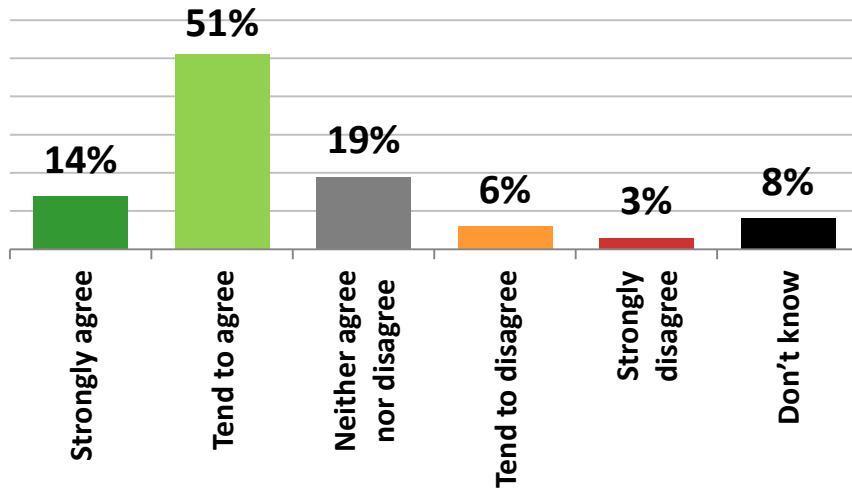
% whose day-to-day activities are limited by their health

WARD	LIMITED A LOT	LIMITED A LITTLE	NOT LIMITED	WARD	LIMITED A LOT	LIMITED A LITTLE	NOT LIMITED
Edinburgh	7.2%	8.9%	83.9%	Fount. / Craig.	5.4%	7.7%	86.8%
Almond	6.0%	9.1%	84.8%	Mead. / Morn.	4.9%	6.9%	88.2%
Pentland Hills	5.9%	9.1%	85.0%	City Centre	4.7%	6.6%	88.8%
Drumbrae / Gyle	7.6%	9.9%	82.6%	Leith Walk	6.0%	7.6%	86.3%
Forth	8.6%	9.8%	81.7%	Leith	8.1%	9.0%	82.9%
Inverleith	6.3%	8.7%	85.0%	Craigen. / Dudd.	9.0%	10.7%	80.3%
Corstor. / Murray	6.7%	9.3%	84.0%	South. / New.	6.0%	8.1%	85.9%
Sighthill / Gorgie	9.1%	10.0%	80.9%	Liberton / Gil.	10.6%	10.1%	79.4%
Colinton / Fair.	7.2%	8.9%	83.9%	Porto. / Craig.	10.5%	10.6%	78.9%

% ratings of personal health

WARD	VERY GOOD	GOOD	FAIR	BAD	VERY BAD	WARD	VERY GOOD	GOOD	FAIR	BAD	VERY BAD
Edinburgh	58%	29%	10%	3%	1%	Fount. / Craig.	60%	28%	8%	3%	1%
Almond	60%	29%	9%	2%	1%	Mead. / Morn.	66%	25%	7%	2%	1%
Pentland Hills	59%	29%	9%	3%	1%	City Centre	63%	27%	7%	2%	1%
Drumbrae / Gyle	56%	30%	10%	3%	1%	Leith Walk	58%	30%	9%	3%	1%
Forth	58%	29%	10%	3%	1%	Leith	54%	30%	11%	4%	1%
Inverleith	62%	27%	9%	2%	1%	Craigen. / Dudd.	52%	31%	11%	4%	1%
Corstor. / Murray	60%	28%	9%	3%	1%	South. / New.	62%	26%	8%	3%	1%
Sighthill / Gorgie	51%	31%	12%	5%	1%	Liberton / Gil.	52%	30%	13%	5%	1%
Colinton / Fair.	62%	27%	9%	2%	1%	Porto. / Craig.	52%	29%	12%	5%	2%

65% agree that the Council cares about the environment

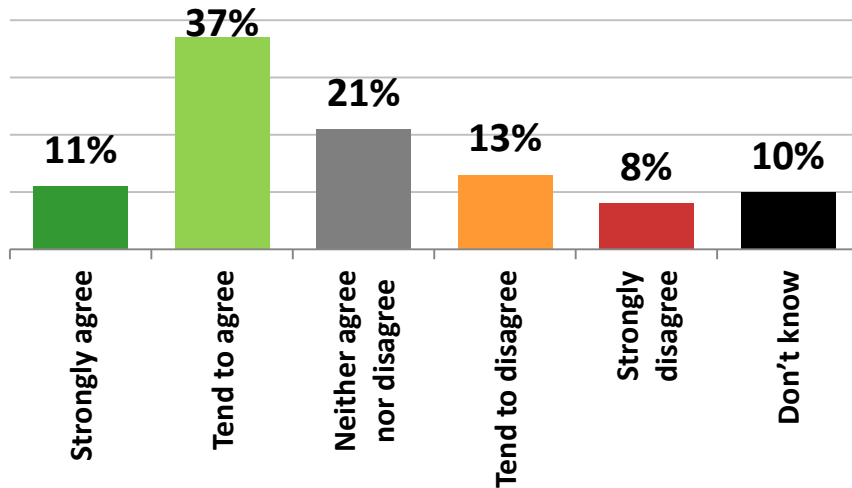


- 2014 has shown a decline in agreement compared to 2011 to 2013, but is similar to levels of agreement in 2010 (64%)
- Agreement was broadly consistent across age and gender. Unemployed people were less likely to agree than other categories of working status – 47% agreed in total. These respondents were more likely to state 'neither agree nor disagree' or 'don't know' rather than disagreeing.

% agree that the Council cares about the environment

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	65%	73%	78%	75%	65%	▼	Fount. / Craig.	69%	77%	79%	77%	75%	▼
Almond	66%	75%	80%	81%	71%	▼	Mead. / Morn.	64%	76%	84%	82%	75%	▼
Pentland Hills	61%	67%	81%	75%	67%	▼	City Centre	66%	76%	79%	77%	65%	▼
Drumbrae / Gyle	65%	69%	74%	70%	63%	▼	Leith Walk	47%	58%	79%	82%	69%	▼
Forth	63%	71%	75%	62%	30%	▼	Leith	68%	77%	74%	75%	63%	▼
Inverleith	66%	75%	78%	75%	58%	▼	Craigen. / Dudd.	69%	79%	81%	82%	75%	▼
Corstor. / Murray	54%	56%	66%	67%	74%		South. / New.	66%	68%	76%	76%	73%	▼
Sighthill / Gorgie	57%	63%	61%	62%	61%		Liberton / Gil.	68%	75%	75%	71%	60%	▼
Colinton / Fair.	57%	67%	77%	77%	73%	▼	Porto. / Craig.	78%	88%	90%	80%	64%	▼

48% agree that the Council keeps them informed about the services it provides

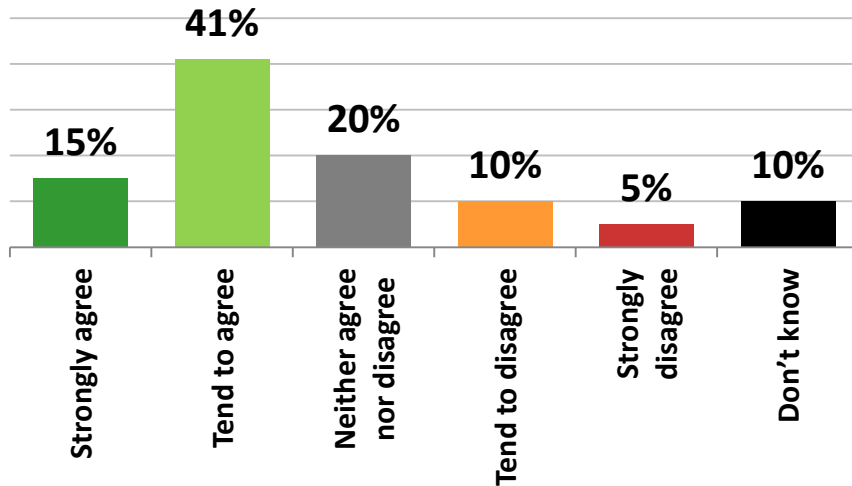


- Agreement is at its lowest level in last six years.
- Again, agreement was lower amongst unemployed people (41% agree) and students (34% agree). The unemployed group had a relatively high level of disagreement (26% disagree), whilst amongst students 23% disagreed and 23% were unsure.
- A lower than average proportion (43%) of ethnic minorities / non UK citizens agreed. This group showed a higher than average proportion responding 'don't know' (19%).
- Agreement increases with age – younger age groups are more likely than older respondents to respond 'don't know'.

% agree that the Council keeps them informed about the services it provides

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	60%	64%	63%	59%	48%	▼	Fount. / Craig.	58%	65%	63%	59%	47%	▼
Almond	65%	69%	61%	56%	43%	▼	Mead. / Morn.	60%	71%	75%	70%	51%	▼
Pentland Hills	60%	63%	71%	61%	49%	▼	City Centre	58%	65%	62%	59%	45%	▼
Drumbrae / Gyle	58%	60%	65%	58%	40%	▼	Leith Walk	44%	53%	67%	66%	55%	▼
Forth	58%	62%	67%	51%	23%	▼	Leith	65%	74%	69%	68%	54%	▼
Inverleith	60%	64%	58%	54%	43%	▼	Craigen. / Dudd.	67%	71%	65%	64%	58%	▼
Corstor. / Murray	51%	49%	63%	58%	50%	▼	South. / New.	55%	53%	62%	57%	50%	▼
Sighthill / Gorgie	55%	52%	46%	48%	51%	▲	Liberton / Gil.	62%	67%	57%	54%	54%	
Colinton / Fair.	58%	61%	62%	60%	53%	▼	Porto. / Craig.	66%	73%	68%	65%	58%	▼

56% agree that they receive information from the Council in a form that suits them

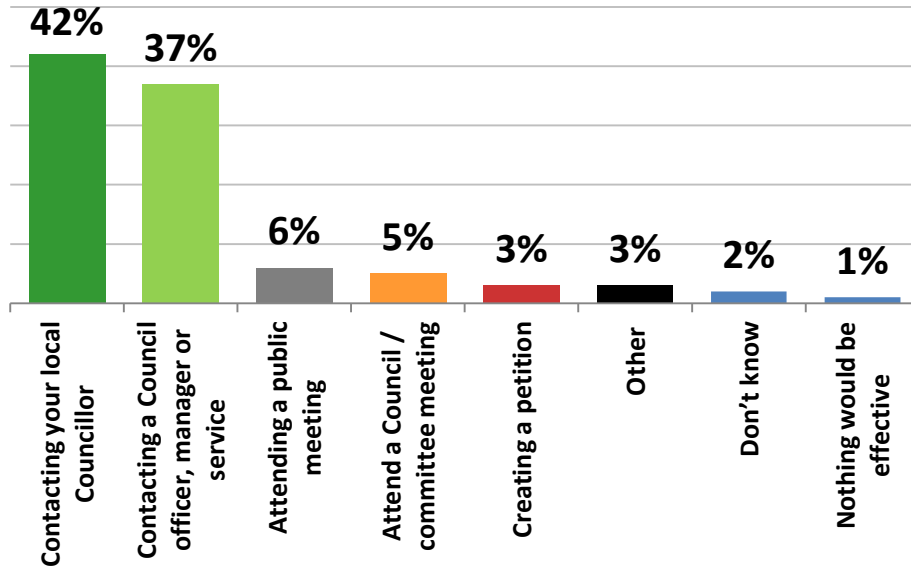


- Agreement with this statement has declined compared to recent years.
- Unemployed people, students and ethnic minorities / non-UK citizens had the lowest levels of agreement – these groups were more likely to state ‘don’t know’ than other sub-sample groups.
- There was also a correlation with age – the older the respondent the more likely they were to agree with the statement. Younger respondents were more likely to state ‘don’t know’ than those in older age groups.

% agree that they receive information from the Council in a form that suits them

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	58%	68%	70%	67%	56%	▼	Fount. / Craig.	54%	67%	69%	65%	55%	▼
Almond	65%	77%	73%	68%	46%	▼	Mead. / Morn.	55%	70%	77%	75%	56%	▼
Pentland Hills	55%	64%	75%	69%	59%	▼	City Centre	56%	70%	68%	66%	51%	▼
Drumbrae / Gyle	54%	62%	69%	66%	48%	▼	Leith Walk	44%	57%	75%	73%	62%	▼
Forth	54%	64%	74%	59%	27%	▼	Leith	65%	78%	77%	78%	65%	▼
Inverleith	61%	72%	66%	64%	52%	▼	Craigen. / Dudd.	64%	75%	71%	75%	74%	▼
Corstor. / Murray	48%	51%	65%	64%	55%	▼	South. / New.	54%	57%	67%	66%	60%	▼
Sighthill / Gorgie	52%	61%	59%	61%	54%	▼	Liberton / Gil.	62%	71%	64%	60%	58%	
Colinton / Fair.	53%	62%	66%	68%	65%	▼	Porto. / Craig.	61%	72%	70%	71%	64%	▼

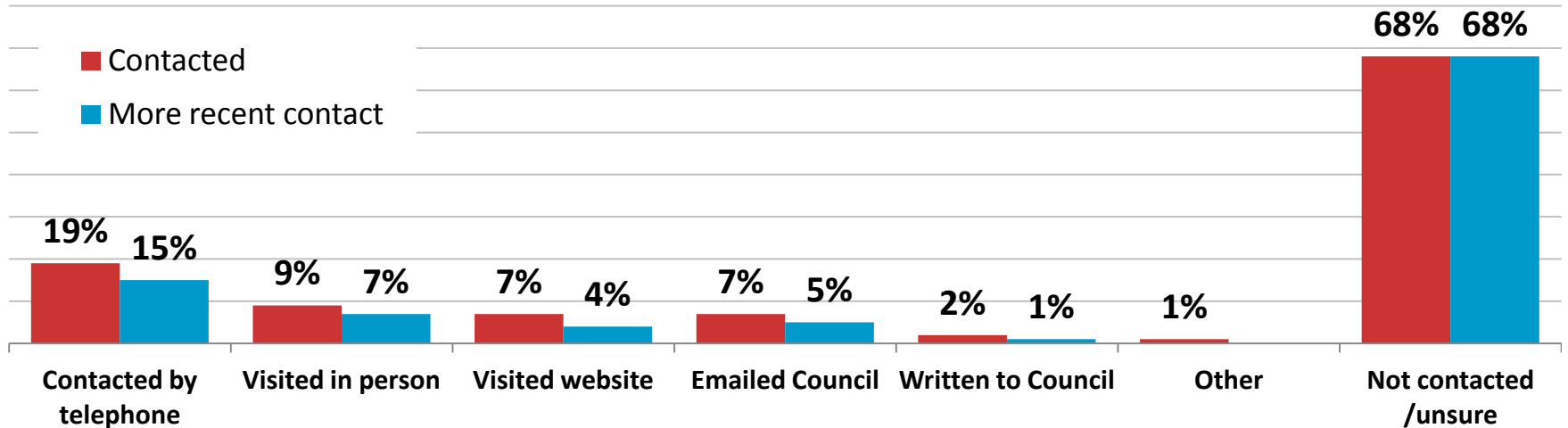
42% would contact local councillor in order to influence a council decision



- Contacting your local councillor, or contacting a Council officer, manager or service were the key ways in which respondents would anticipate trying to influence a Council decision.
- These preferences were broadly consistent across the sample, with some variations by working status.
- Contacting the local Councillor was more likely to be mentioned by retired people and those working part time. Contacting a council officer or manager was more often mentioned by full time workers, unemployed and those looking after family.
- Ethnic minorities / non-UK citizens were less likely to state their local councillor than other ethnic groups.

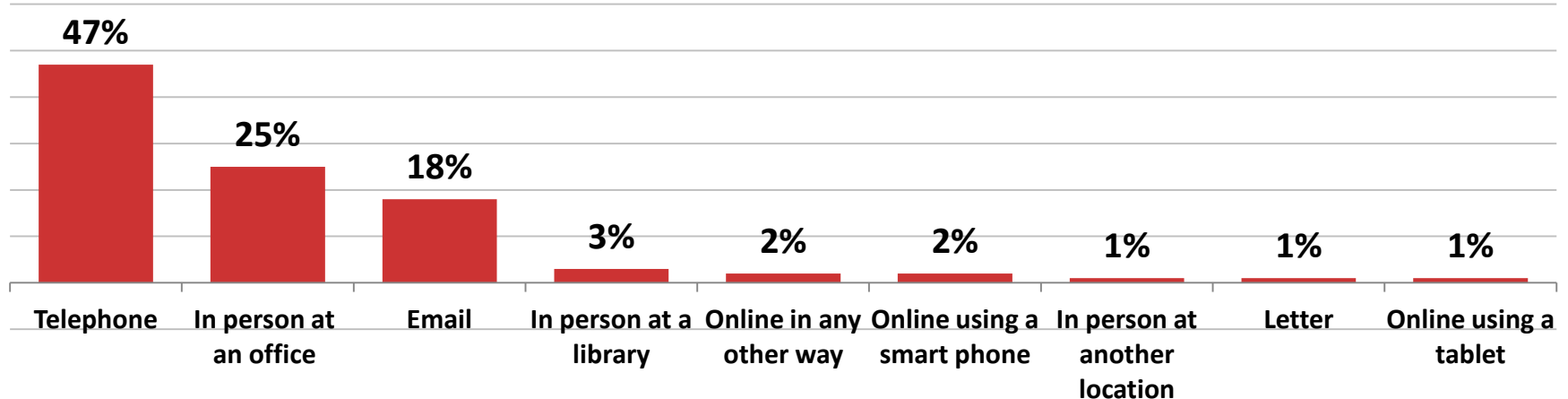
32% of respondents felt they had contacted the Council in the last year

- Actual interaction – such as visiting a local library – has tended to be much higher than perceived contact.
- Those most likely to feel they have contacted the Council were households with children, people with a disability, self-employed, unemployed and part time workers.



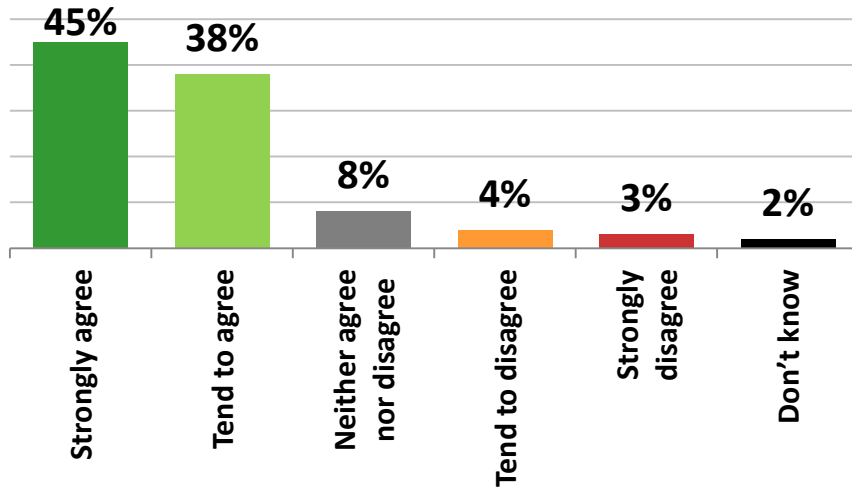
47% of those who feel they have contacted Council in last year, would prefer to use the telephone

- Telephone is particularly favoured by older respondents, those with a disability and females.
- 60% of those who felt they had made a contact did so by telephone.
- Contacting online remains a low preference, but is higher than non-office locations and letter.



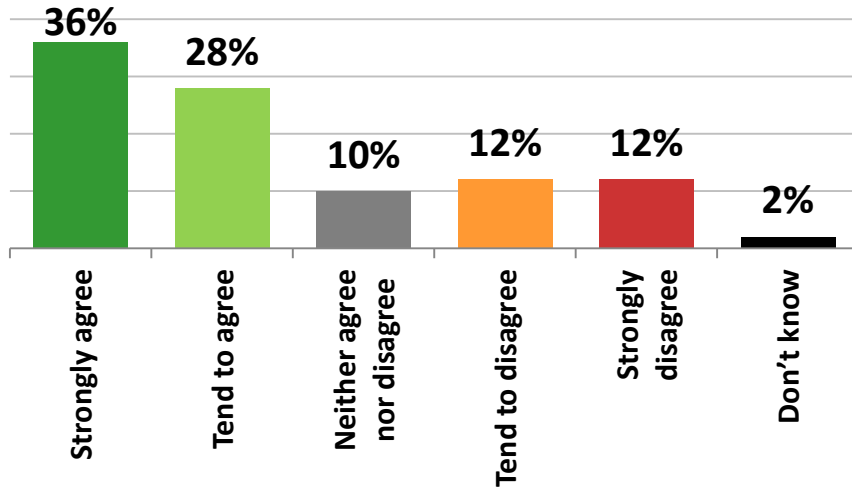
83% agree that they were well treated when they last contacted the Council

- The older the respondent, the more likely they were to agree 'strongly'.
- Respondents with a disability were more likely to 'strongly agree' than those with none.



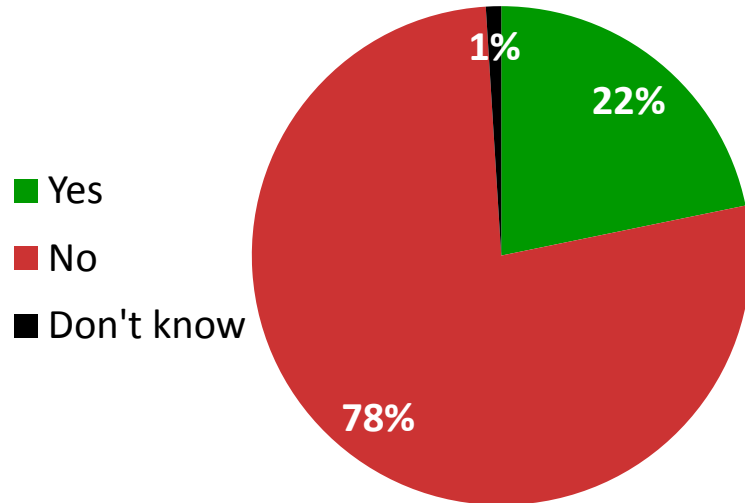
64% agree that their query/issue was resolved when they last contacted the Council

- Those most likely to agree that their query was resolved were older respondents, those with a disability and retired people.

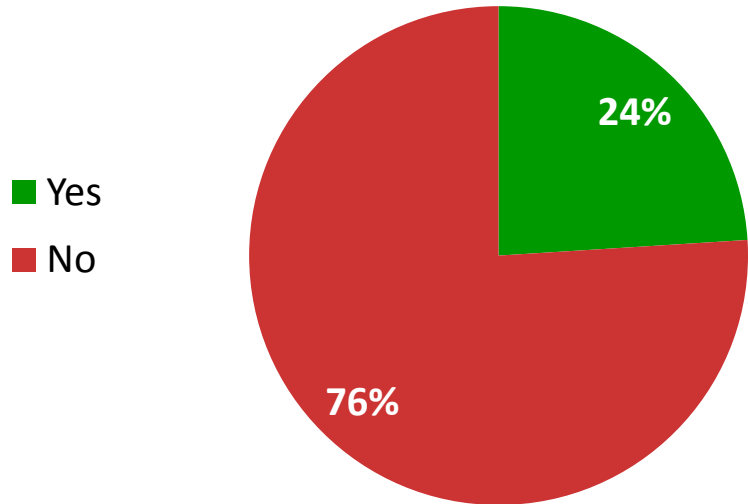


22% have requested a service, reported a problem or paid a Council bill on the internet

- Just over one in five respondents have used the internet to request a service, report a problem or pay a bill.
- This proportion was higher amongst 35 to 54 year olds (29%) and those working full time (30%), part time (27%) or self-employed (43%).



24% are aware of the Council's neighbourhood-specific Facebook and Twitter pages



- Awareness highest for working respondents – full time (28%), part time (29%), self-employed (30%).
- Females (26%) were more aware than males (21%).
- Those with children in the household were also more aware (28%) than those with no children (22%).
- The least aware were over 65 year olds (13%), unemployed (19%) and ethnic minorities/non-UK citizens (18%).

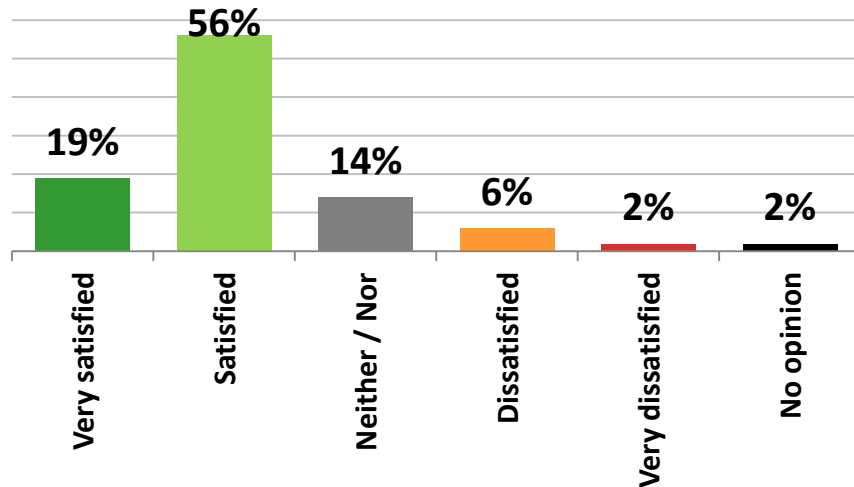


edinburgh people survey

2014

neighbourhoods and communities

76% satisfied with the way the Council is managing their neighbourhood

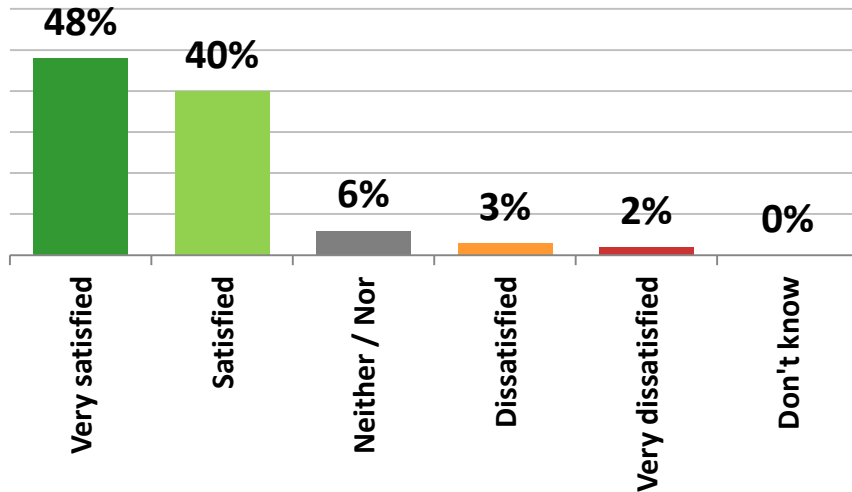


- Satisfaction with Council management of the neighbourhood is lower in 2014 than in 2012 and 2013, but at a similar level to 2011.
- There was no strong correlation with age, gender, disability or children in the household.
- Satisfaction was lower amongst unemployed people (62%) compared to other economic groups.

% satisfaction on the way that the Council is managing the neighbourhood

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	75%	76%	82%	83%	76%	▼	Fount. / Craig.	82%	85%	87%	88%	81%	▼
Almond	83%	79%	83%	85%	81%		Mead. / Morn.	83%	85%	89%	89%	82%	▼
Pentland Hills	69%	81%	87%	85%	77%	▼	City Centre	84%	83%	87%	82%	71%	▼
Drumbrae / Gyle	60%	58%	75%	78%	76%	▼	Leith Walk	75%	73%	82%	83%	75%	▼
Forth	71%	71%	75%	73%	59%	▼	Leith	61%	69%	69%	77%	73%	▼
Inverleith	73%	76%	82%	84%	78%	▼	Craigen. / Dudd.	77%	83%	85%	86%	80%	▼
Corstor. / Murray	69%	73%	81%	87%	87%		South. / New.	64%	65%	85%	87%	84%	▼
Sighthill / Gorgie	67%	65%	65%	68%	68%	▲	Liberton / Gil.	75%	77%	84%	80%	64%	▼
Colinton / Fair.	82%	78%	80%	85%	84%		Porto. / Craig.	76%	79%	89%	87%	74%	▼

88% satisfied with their neighbourhood as a place to live



- Whilst remaining at a very high level, satisfaction with neighbourhoods has declined compared to 2012 (94%) and 2013 (93%).
- There was broad consistency in this finding across factors such as age and gender.
- Unemployed people were the least likely to be satisfied (74%).
- People with a disability or long term illness were slightly less satisfied (84%) than those with none (89%).

% satisfaction with their neighbourhood as a place to live

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	90%	91%	92%	92%	88%	▼	Fount. / Craig.	96%	97%	97%	96%	94%	
Almond	92%	93%	95%	96%	95%		Mead. / Morn.	97%	97%	96%	96%	98%	▲
Pentland Hills	93%	96%	97%	94%	87%	▼	City Centre	91%	91%	92%	92%	92%	
Drumbrae / Gyle	88%	90%	95%	93%	86%	▼	Leith Walk	88%	85%	89%	88%	87%	
Forth	84%	84%	84%	85%	80%		Leith	86%	86%	87%	90%	88%	
Inverleith	89%	87%	91%	93%	95%		Craigen. / Dudd.	92%	95%	94%	94%	94%	
Corstor. / Murray	91%	91%	96%	95%	93%	▼	South. / New.	89%	91%	95%	97%	94%	▼
Sighthill / Gorgie	83%	88%	84%	82%	77%		Liberton / Gil.	89%	90%	91%	86%	70%	▼
Colinton / Fair.	93%	94%	93%	94%	93%		Porto. / Craig.	92%	93%	95%	91%	83%	▼

Satisfaction with neighbourhood as a place to live is a complex indicator which reflects a number of factors including local government services, personal income, social life, health and feelings of safety and security.

Because financial security strongly impacts on many other aspects of life, it is not surprising that average satisfaction with neighbourhood strongly relates to benefit claimant numbers in a ward.

benefit claimant count

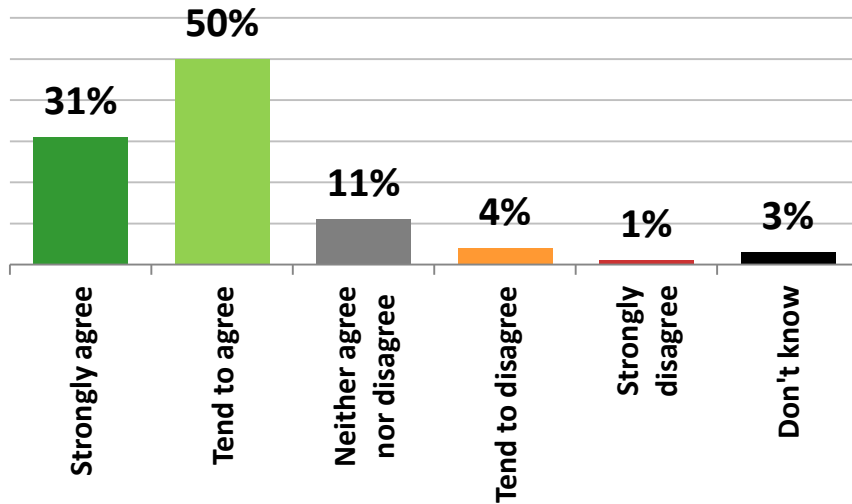
The key statistics are:

- More than 8,000 Edinburgh residents claimed Job Seekers' Allowance and more than 5,000 claimed income support
- Benefit counts were lowest in Corstorphine / Murrayfield
- The three wards with the highest claimant counts were Forth, Sighthill / Gorgie and Liberton Gilmerton. These were also the wards with the lowest neighbourhood satisfaction scores

benefit claimant count, by benefit

WARD	JOB SEEKERS ALLOWANCE	DISABILITY LIVING ALLOWANCE	INCOME SUPPORT	WARD	JOB SEEKERS ALLOWANCE	DISABILITY LIVING ALLOWANCE	INCOME SUPPORT
Edinburgh	8,055	22,645	5,250	Fount. / Craig.	350	915	185
Almond	185	810	155	Mead. / Morn.	260	865	120
Pentland Hills	300	875	210	City Centre	410	810	115
Drumbrae / Gyle	240	1,075	215	Leith Walk	655	1,330	210
Forth	975	2,115	715	Leith	740	1,565	365
Inverleith	295	895	155	Craigen. / Dudd.	470	1,540	350
Corstor. / Murray	200	635	135	South. / New.	380	1,195	210
Sighthill / Gorgie	1,085	2,700	760	Liberton / Gil.	650	2,390	590
Colinton / Fair.	225	840	175	Porto. / Craig.	635	2,090	585

81% agree that their neighbourhood is a place where people of different backgrounds get along

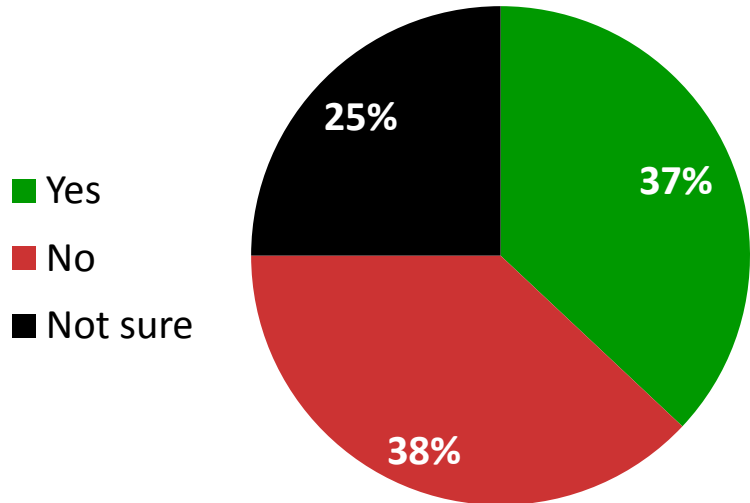


- There has been a slight decline in agreement compared to 2013 (84%).
- This finding was broadly consistent across sub-groupings within the sample. Unemployed people, however, demonstrated a lower level of agreement (68% agree).
- The overall level of agreement was also similar between ethnic minorities (85%) and non-ethnic minorities (81%). Ethnic minorities/non-UK citizens were, however, more likely to 'strongly agree' (39%).

% agree that their neighbourhood is a place where people of different backgrounds can get along

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	79%	81%	85%	85%	81%	▼	Fount. / Craig.	88%	88%	90%	90%	85%	▼
Almond	81%	83%	85%	87%	85%		Mead. / Morn.	83%	92%	96%	93%	86%	▼
Pentland Hills	79%	78%	92%	89%	85%	▼	City Centre	88%	89%	88%	89%	83%	▼
Drumbrae / Gyle	79%	81%	86%	82%	74%	▼	Leith Walk	61%	69%	88%	86%	78%	▼
Forth	75%	77%	77%	80%	77%		Leith	76%	88%	84%	80%	71%	▼
Inverleith	78%	82%	85%	87%	90%		Craigen. / Dudd.	82%	86%	85%	85%	82%	▼
Corstor. / Murray	79%	76%	84%	82%	82%		South. / New.	83%	83%	88%	88%	88%	
Sighthill / Gorgie	76%	81%	74%	74%	72%		Liberton / Gil.	79%	78%	85%	83%	75%	▼
Colinton / Fair.	64%	71%	85%	88%	86%	▼	Porto. / Craig.	77%	79%	85%	85%	83%	

37% feel that they have a say on local issues and services

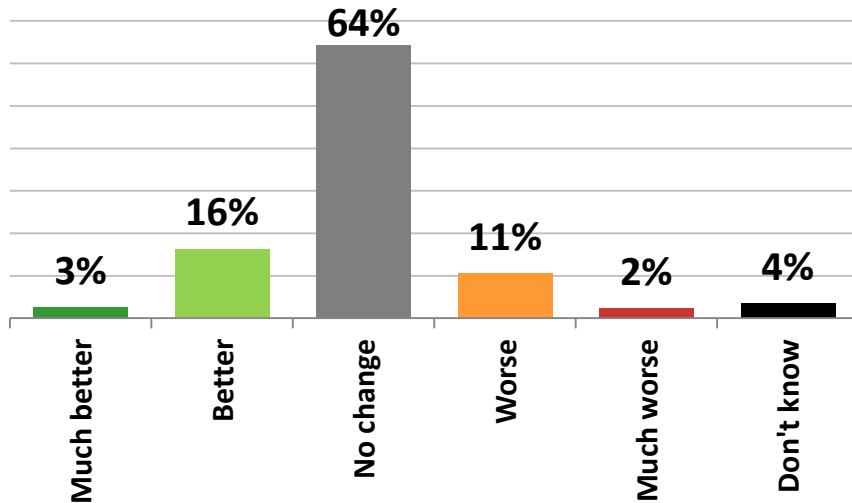


- Just over one third feel that they are able to have a say on things happening or how Council services are run in the local area.
- Older respondents were more likely to feel that they have a say than those in the younger age groups – 43% of those aged 45 +, compared to 32% of under 45 year olds.
- Lower levels were also noted for unemployed people (27%), students (24%) and ethnic minorities/non-UK citizens (29%).

% agree that they have a say on local issues and services

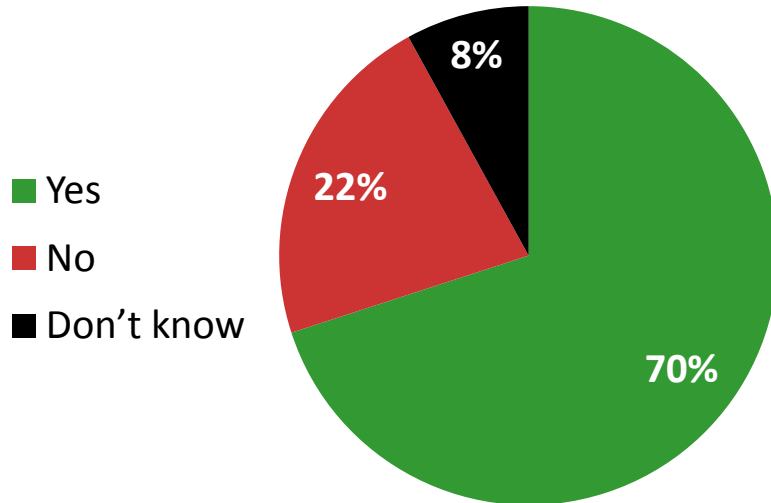
WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	42%	39%	39%	35%	37%		Fount. / Craig.	42%	34%	40%	37%	35%	
Almond	55%	47%	42%	36%	34%		Mead. / Morn.	48%	51%	49%	41%	39%	▼
Pentland Hills	42%	51%	52%	46%	48%		City Centre	37%	38%	37%	29%	31%	
Drumbrae / Gyle	44%	42%	49%	42%	38%	▼	Leith Walk	28%	27%	35%	31%	28%	▼
Forth	30%	25%	29%	37%	59%	▲	Leith	30%	39%	33%	33%	37%	
Inverleith	37%	32%	36%	33%	38%		Craigen. / Dudd.	45%	51%	41%	33%	34%	
Corstor. / Murray	39%	30%	45%	40%	40%		South. / New.	46%	37%	40%	33%	32%	
Sighthill / Gorgie	36%	34%	31%	28%	28%		Liberton / Gil.	45%	32%	32%	28%	32%	▲
Colinton / Fair.	41%	37%	41%	37%	40%		Porto. / Craig.	51%	48%	48%	40%	40%	

19% report improving personal financial circumstances in the last 12 months



- Excluding those who say “don’t know,” 20% have better or much better circumstances than a year ago, compared to the 2013 figure of only 7% better or much better.
- Exc “don’t know,” 13% feel their circumstances have gotten worse, compared to 17% in 2013.
- In 2011, 9% felt their circumstances had improved in the last year, while 32% felt they were worse.
- 80% confident of their future career prospects in Edinburgh in 2014, compared to 83% in 2013 and 82% in 2012; however this is up from 64% in 2011.

70% believe that new buildings and spaces have improved the appearance of their neighbourhood



- In total, 44% of respondents reported that new buildings or public spaces had been developed in their neighbourhood in the last 5 years.
- Of these, 70% saw these developments as an improvement to the area.
- The perception that new developments have been an improvement was lower amongst self-employed people (55%).
- Older respondents tended to be slightly less likely to be positive (67% of 45+) than younger respondents (73% of under 45s).

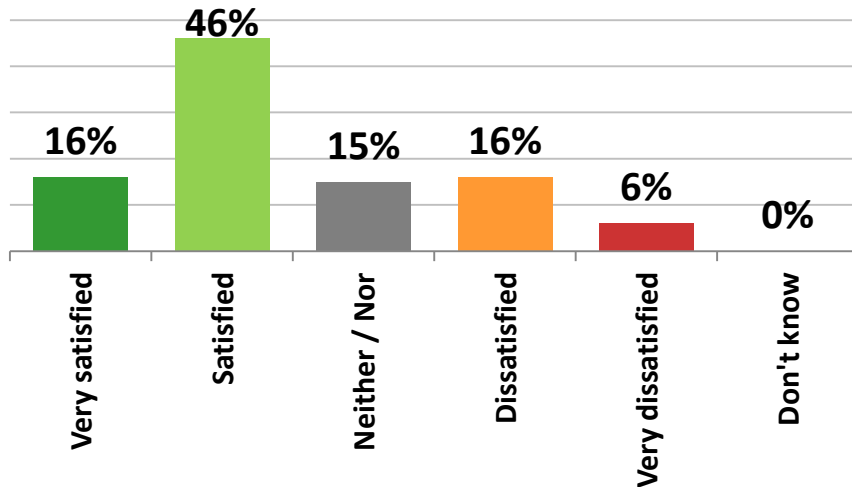


edinburgh people survey

2014

citizen services

62% satisfied with the refuse collection

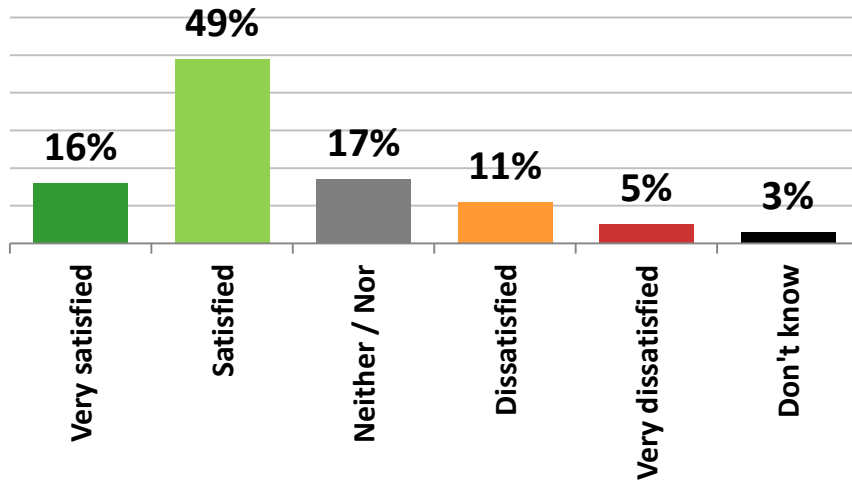


- Whilst the majority remain satisfied with the refuse collection service, satisfaction is at the lowest level recorded by the EPS or any of its predecessor surveys.
- Levels of satisfaction are broadly consistent across a number of sub-groups. However, younger respondents (66% of 16 to 24 year olds) and older respondents (68% of over 65s) tended to express higher levels of satisfaction.

% satisfaction with refuse collection

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	86%	83%	80%	72%	62%	▼	Fount. / Craig.	89%	84%	77%	73%	66%	
Almond	93%	90%	86%	76%	63%	▼	Mead. / Morn.	78%	90%	86%	78%	64%	▼
Pentland Hills	65%	72%	82%	68%	49%	▼	City Centre	89%	91%	86%	78%	59%	▼
Drumbrae / Gyle	81%	71%	68%	64%	66%	▲	Leith Walk	70%	66%	81%	73%	57%	▼
Forth	90%	82%	74%	56%	33%	▼	Leith	75%	84%	76%	73%	65%	▼
Inverleith	86%	85%	82%	73%	56%	▼	Craigen. / Dudd.	90%	87%	83%	77%	70%	▼
Corstor. / Murray	81%	75%	75%	71%	73%		South. / New.	83%	77%	79%	73%	63%	▼
Sighthill / Gorgie	82%	77%	67%	64%	72%	▲	Liberton / Gil.	93%	87%	81%	72%	66%	
Colinton / Fair.	82%	74%	78%	71%	63%		Porto. / Craig.	94%	88%	80%	70%	66%	

65% satisfied with recycling

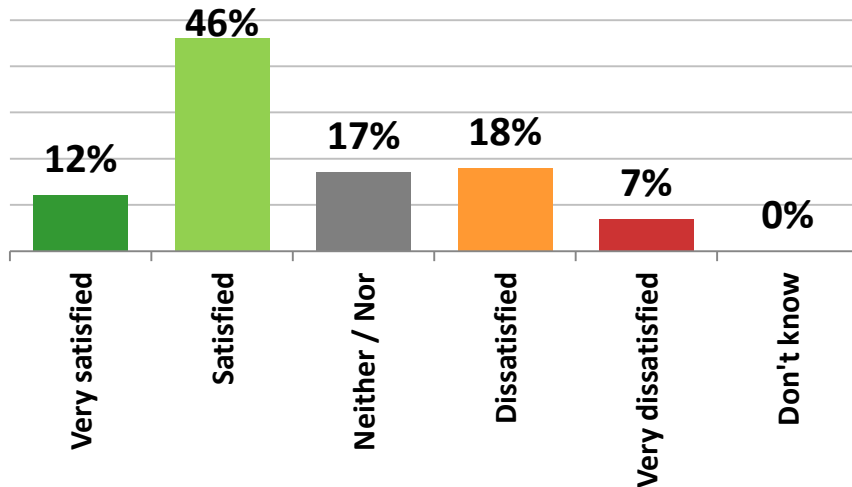


- As per previous findings, whilst the majority are satisfied with recycling in Edinburgh, the proportion is lower than in recent years.
- There was very little variance in this finding across the sample. Older respondents were, however, more likely to state that they are satisfied (72% of over 65s) than those from the younger age groups.

% satisfaction with recycling

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	80%	81%	81%	76%	65%	▼	Fount. / Craig.	83%	84%	81%	80%	69%	▼
Almond	89%	89%	87%	79%	65%	▼	Mead. / Morn.	59%	76%	80%	80%	67%	▼
Pentland Hills	64%	70%	84%	73%	55%	▼	City Centre	85%	88%	84%	78%	58%	▼
Drumbrae / Gyle	73%	72%	70%	74%	78%	▲	Leith Walk	67%	63%	83%	77%	60%	▼
Forth	84%	78%	75%	63%	38%	▼	Leith	72%	81%	76%	75%	62%	▼
Inverleith	69%	79%	82%	80%	69%	▼	Craigen. / Dudd.	85%	86%	82%	80%	71%	▼
Corstor. / Murray	76%	76%	81%	82%	83%		South. / New.	74%	72%	79%	78%	65%	▼
Sighthill / Gorgie	79%	79%	71%	69%	70%	▲	Liberton / Gil.	88%	86%	80%	74%	68%	
Colinton / Fair.	80%	75%	79%	75%	72%		Porto. / Craig.	93%	91%	85%	73%	64%	▼

58% satisfied with street cleaning



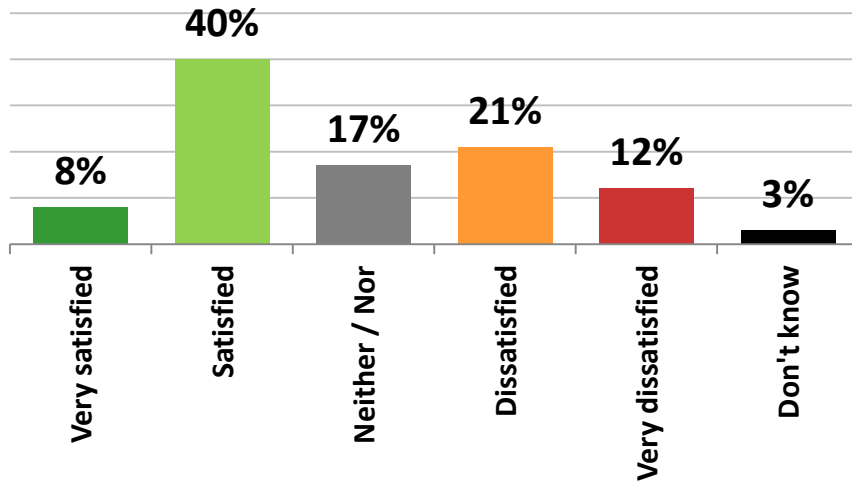
- There has been a sharp decline in satisfaction with street cleaning compared to recent years (84% satisfied in 2013).
- Those least likely to state satisfaction were self-employed (48%) and 55 to 64 year olds (51%).
- Satisfaction was higher amongst under 25 year olds (65%), students (65%) and ethnic minorities/non-UK citizens (64%).

% satisfaction with street cleaning

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	79%	79%	80%	76%	58%	▼	Fount. / Craig.	87%	87%	80%	76%	64%	
Almond	84%	85%	87%	84%	67%	▼	Mead. / Morn.	79%	87%	90%	85%	69%	▼
Pentland Hills	65%	67%	74%	61%	39%	▼	City Centre	90%	90%	89%	82%	64%	▼
Drumbrae / Gyle	71%	73%	76%	72%	56%	▼	Leith Walk	60%	60%	78%	74%	49%	▼
Forth	75%	73%	72%	62%	34%	▼	Leith	60%	74%	72%	76%	55%	▼
Inverleith	80%	82%	85%	80%	60%	▼	Craigen. / Dudd.	80%	83%	83%	80%	65%	▼
Corstor. / Murray	64%	62%	63%	66%	63%		South. / New.	79%	76%	82%	81%	71%	▼
Sighthill / Gorgie	77%	78%	74%	67%	53%	▼	Liberton / Gil.	88%	84%	82%	74%	51%	▼
Colinton / Fair.	71%	74%	79%	80%	72%	▼	Porto. / Craig.	88%	84%	81%	77%	65%	▼

48% satisfied with maintenance of roads

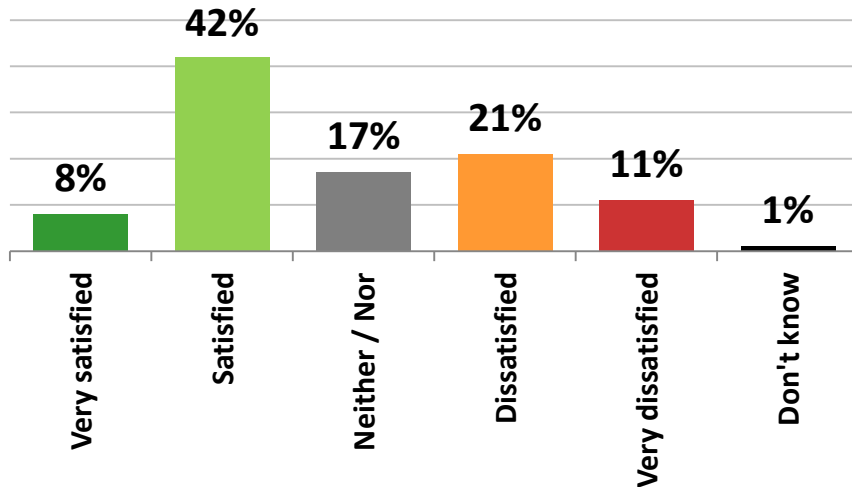
- Satisfaction was lower in 2014 compared to recent years.
- The lowest levels of satisfaction were expressed by self-employed people and the older age groups (especially 55 to 64 year olds).



% satisfaction with maintenance of roads

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	56%	54%	54%	52%	48%		Fount. / Craig.	69%	59%	53%	53%	51%	▲
Almond	62%	57%	50%	46%	43%		Mead. / Morn.	52%	72%	71%	64%	41%	▼
Pentland Hills	37%	39%	45%	42%	36%	▼	City Centre	64%	57%	60%	54%	49%	
Drumbrae / Gyle	42%	39%	40%	46%	50%		Leith Walk	44%	42%	58%	58%	47%	▼
Forth	66%	61%	51%	43%	34%		Leith	30%	36%	32%	44%	48%	
Inverleith	46%	64%	63%	61%	47%	▼	Craigen. / Dudd.	64%	60%	63%	65%	59%	
Corstor. / Murray	34%	29%	39%	43%	43%		South. / New.	65%	58%	61%	59%	53%	
Sighthill / Gorgie	61%	51%	47%	51%	58%	▲	Liberton / Gil.	58%	49%	48%	44%	41%	▲
Colinton / Fair.	46%	45%	56%	57%	50%	▼	Porto. / Craig.	66%	59%	61%	55%	59%	

50% satisfied with maintenance of pavements and footpaths

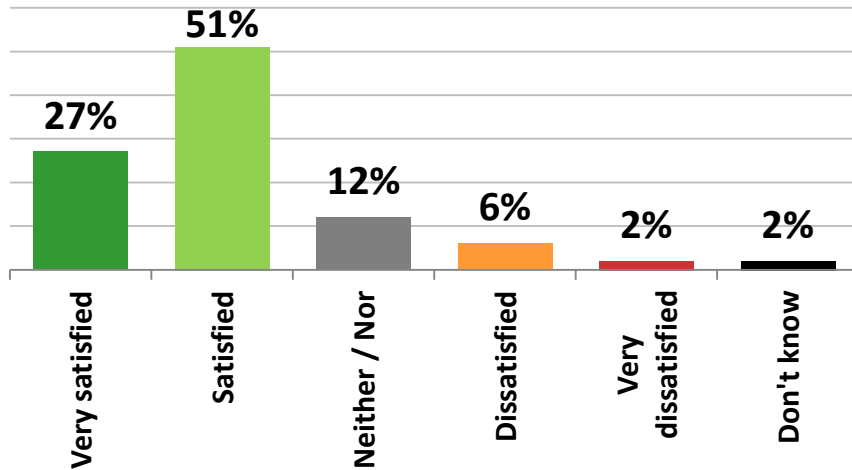


- Satisfaction was lower in 2014 compared to recent years.
- The older the respondent the less likely they were to state that they were satisfied with the maintenance of pavements and footpaths – 41% of over 55 year olds, compared to 60% of under 35 year olds.
- Self-employed people were also less likely than average to be satisfied (35%).
- Interestingly, people with a disability or long term health issues were less satisfied (46%) than those with no such issues (51%).

% satisfaction with maintenance of pavements and footpaths

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	62%	61%	62%	60%	50%	▼	Fount. / Craig.	75%	73%	67%	64%	53%	
Almond	63%	65%	64%	61%	48%	▼	Mead. / Morn.	58%	76%	78%	73%	51%	▼
Pentland Hills	37%	40%	52%	48%	32%	▼	City Centre	76%	77%	76%	71%	57%	▼
Drumbrae / Gyle	50%	51%	50%	54%	50%		Leith Walk	46%	45%	63%	63%	52%	▼
Forth	68%	60%	54%	46%	34%		Leith	37%	47%	46%	54%	51%	▼
Inverleith	55%	66%	65%	61%	47%	▼	Craigen. / Dudd.	72%	70%	66%	68%	62%	
Corstor. / Murray	37%	36%	46%	48%	45%		South. / New.	70%	61%	67%	65%	57%	
Sighthill / Gorgie	63%	58%	59%	61%	58%		Liberton / Gil.	70%	60%	59%	56%	46%	
Colinton / Fair.	49%	51%	64%	62%	52%	▼	Porto. / Craig.	74%	69%	64%	58%	55%	

78% satisfied with parks or other green spaces

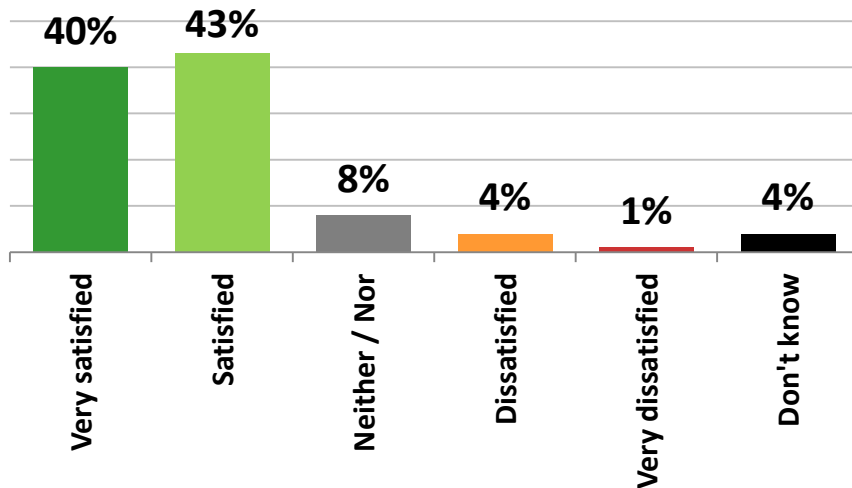


- Satisfaction is lower than in 2012 and 2013, but is at a similar level to years previous.
- Younger respondents (81% of 16 to 24s), older respondents (83% of over 65s), people with no children at home (80%) and students (86%) were the most likely to be satisfied with parks and green spaces.
- Lower levels of satisfaction were noted amongst unemployed people (72%), and people with children in the household (71%).

% satisfaction with parks and green spaces

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	78%	82%	88%	87%	78%	▼	Fount. / Craig.	91%	90%	88%	85%	77%	▼
Almond	80%	88%	91%	89%	74%	▼	Mead. / Morn.	82%	95%	95%	95%	89%	▼
Pentland Hills	59%	67%	81%	75%	60%	▼	City Centre	85%	89%	94%	92%	85%	▼
Drumbrae / Gyle	68%	74%	85%	89%	84%	▼	Leith Walk	59%	66%	86%	90%	86%	▼
Forth	77%	79%	83%	72%	44%	▼	Leith	61%	80%	80%	88%	85%	▼
Inverleith	81%	84%	90%	88%	78%	▼	Craigen. / Dudd.	87%	89%	90%	93%	91%	
Corstor. / Murray	75%	78%	83%	88%	90%		South. / New.	80%	81%	90%	93%	91%	▼
Sighthill / Gorgie	76%	81%	77%	74%	66%		Liberton / Gil.	74%	75%	85%	85%	67%	▼
Colinton / Fair.	72%	78%	86%	89%	85%	▼	Porto. / Craig.	87%	89%	94%	90%	79%	▼

83% satisfied with public transport

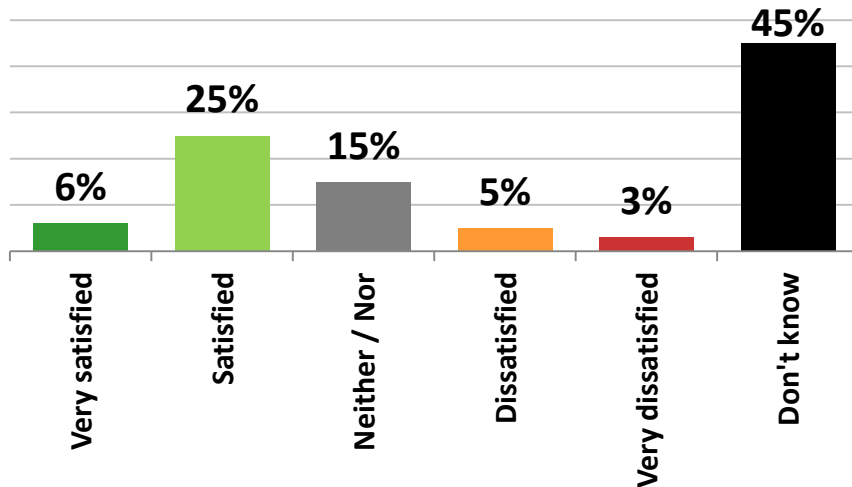


- Given the recent introduction of the trams system, it is encouraging to note that satisfaction with public transport has increased in 2014 from 73% in 2013.
- Those most likely to express satisfaction were younger respondents (87% of 16 to 24s), older respondents (88% of over 65s), students (88%) and retired people (86%).
- People with children in the household tended to be less satisfied (78%) than those with no children (85%).

% satisfaction with public transport

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	82%	82%	82%	81%	83%		Fount. / Craig.	86%	94%	92%	93%	94%	▼
Almond	75%	73%	63%	63%	71%	▲	Mead. / Morn.	83%	92%	91%	90%	88%	▼
Pentland Hills	64%	63%	73%	70%	75%		City Centre	89%	89%	90%	88%	87%	
Drumbrae / Gyle	80%	73%	78%	81%	93%	▲	Leith Walk	85%	86%	92%	91%	93%	
Forth	92%	90%	88%	74%	47%	▼	Leith	77%	88%	82%	77%	83%	
Inverleith	76%	77%	82%	81%	79%		Craigen. / Dudd.	91%	88%	86%	85%	90%	▲
Corstor. / Murray	78%	76%	84%	84%	93%	▲	South. / New.	90%	89%	82%	80%	82%	▲
Sighthill / Gorgie	89%	85%	77%	77%	91%	▲	Liberton / Gil.	74%	78%	82%	81%	85%	▲
Colinton / Fair.	76%	74%	82%	81%	85%		Porto. / Craig.	81%	80%	90%	86%	87%	

32% satisfied with facilities for older people

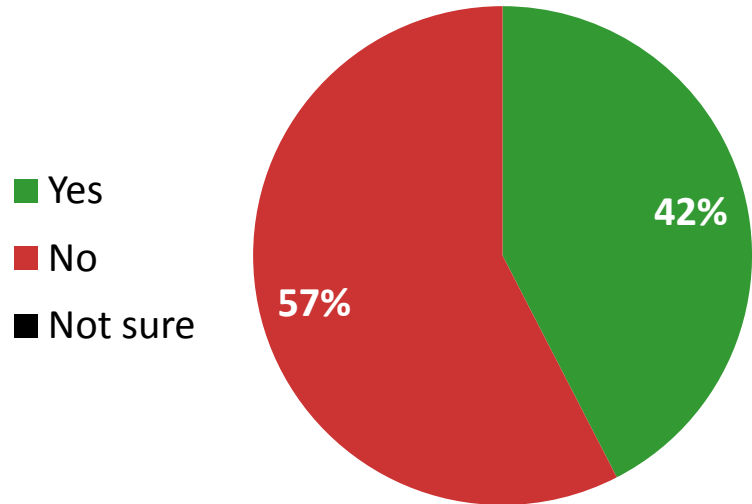


- Across the total sample 31% are satisfied with facilities for older people. Amongst those who expressed an opinion (excluding 'don't know') the proportion satisfied is 58%.
- Satisfaction with services for older people was slightly lower in 2014 compared to 2012 (34%) and 2013 (38%).
- Satisfaction with such services was highest amongst the over 65 year olds – 57% of total sample, and 70% of those who expressed an opinion (excluding 'don't know').

% satisfaction with facilities for older people

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	33%	33%	38%	35%	32%	▼	Fount. / Craig.	36%	40%	37%	35%	23%	▼
Almond	39%	37%	44%	36%	26%	▼	Mead. / Morn.	28%	33%	46%	39%	28%	▼
Pentland Hills	41%	37%	50%	39%	27%	▼	City Centre	39%	37%	37%	25%	20%	▼
Drumbrae / Gyle	29%	35%	41%	42%	46%		Leith Walk	27%	27%	32%	27%	22%	▼
Forth	33%	33%	34%	31%	26%	▼	Leith	16%	22%	27%	33%	33%	
Inverleith	27%	30%	37%	35%	38%		Craigen. / Dudd.	29%	28%	34%	36%	40%	
Corstor. / Murray	38%	34%	38%	40%	46%	▲	South. / New.	26%	25%	28%	23%	21%	▼
Sighthill / Gorgie	33%	29%	26%	25%	38%	▲	Liberton / Gil.	32%	37%	39%	35%	28%	▼
Colinton / Fair.	40%	41%	46%	40%	32%	▼	Porto. / Craig.	31%	31%	41%	43%	42%	

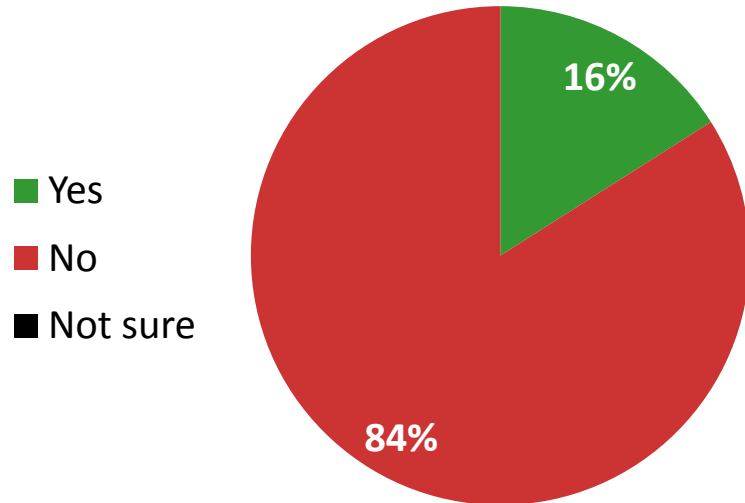
42% have visited neighbourhood library in the past 12 months



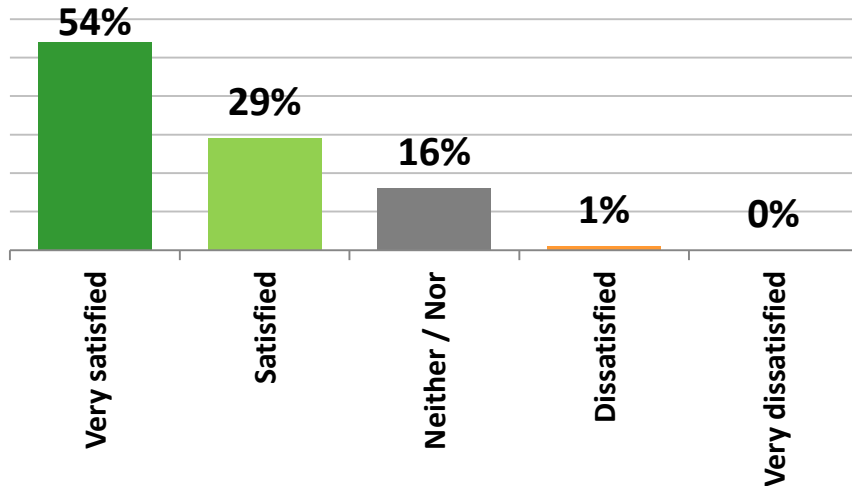
- Library visits were highest amongst females (47%), part time workers (48%), students (55%) and retired people (48%).
- People with children at home were also more likely to have visited a library (46%) than those who did not have children in the household (41%).
- People with a disability or long term illness were more likely to have visited a library (47%) than those without such issues (41%).

16% have used the online library service in the past 12 months

- Usage of the online library service was highest amongst students (35%), self-employed (22%), ethnic minorities/non-UK citizens (29%) and 16 to 24 year olds (26%).



83% satisfied with the library service (excluding 'don't know')



- Satisfaction with the library service has decreased in 2014 compared to 2013 (93%), but is at a similar level to 2012 (85%).
- Female respondents tended to be more satisfied (86%) than males (79%).
- Students (89%), retired people (88%) and part time workers (88%) also tended to be more satisfied than average.

% satisfaction with libraries (excluding 'don't know')

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	88%	87%	89%	87%	83%	▼	Fount. / Craig.	94%	96%	95%	94%	88%	▼
Almond	94%	93%	94%	94%	88%	▼	Mead. / Morn.	84%	91%	88%	86%	89%	
Pentland Hills	75%	86%	95%	93%	91%	▼	City Centre	93%	96%	93%	92%	88%	▼
Drumbrae / Gyle	86%	94%	94%	95%	89%	▼	Leith Walk	86%	87%	96%	95%	89%	▼
Forth	90%	83%	84%	73%	48%	▼	Leith	88%	94%	93%	86%	73%	▼
Inverleith	95%	86%	86%	80%	72%	▼	Craigen. / Dudd.	92%	89%	90%	89%	91%	
Corstor. / Murray	75%	76%	93%	93%	90%	▼	South. / New.	89%	87%	79%	80%	90%	▲
Sighthill / Gorgie	91%	77%	59%	58%	82%	▲	Liberton / Gil.	92%	95%	95%	96%	90%	▼
Colinton / Fair.	82%	75%	89%	89%	92%		Porto. / Craig.	92%	95%	97%	92%	82%	▼

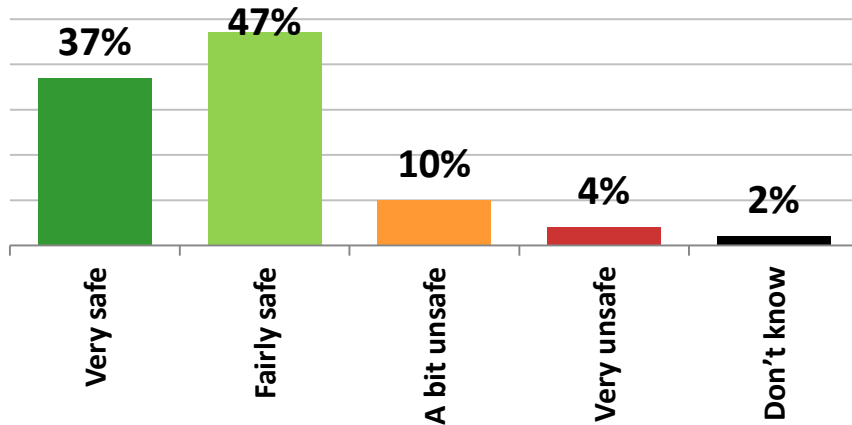


edinburgh people survey

2014

community safety

83% feel safe in their neighbourhood after dark

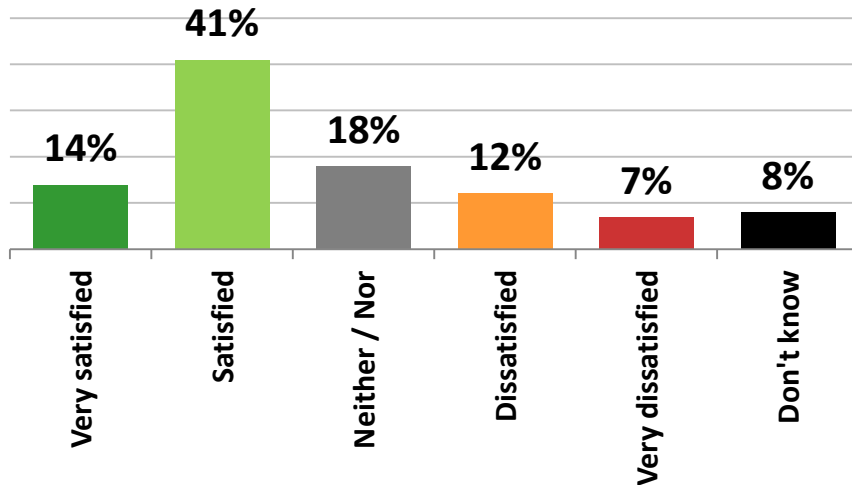


- Perceptions of feeling safe in the neighbourhood after dark are lower in 2014 compared to recent years.
- Perceptions of safety after dark were lower amongst females (79%), unemployed people (73%), over 65 year olds (77%) and people with a disability or long terms illness (73%).

% agree that they feel safe in their neighbourhood after dark

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	80%	82%	85%	87%	83%	▼	Fount. / Craig.	92%	89%	89%	87%	87%	
Almond	88%	86%	91%	93%	93%		Mead. / Morn.	87%	91%	93%	95%	93%	▼
Pentland Hills	88%	93%	94%	89%	80%	▼	City Centre	85%	83%	89%	89%	85%	▼
Drumbrae / Gyle	78%	84%	88%	88%	84%	▼	Leith Walk	75%	75%	80%	82%	79%	
Forth	65%	68%	68%	80%	75%		Leith	67%	79%	78%	79%	72%	▼
Inverleith	79%	85%	87%	89%	85%	▼	Craigen. / Dudd.	78%	82%	84%	85%	82%	▼
Corstor. / Murray	82%	85%	91%	94%	94%		South. / New.	85%	88%	91%	92%	90%	▼
Sighthill / Gorgie	69%	73%	77%	81%	75%	▼	Liberton / Gil.	75%	78%	86%	86%	76%	▼
Colinton / Fair.	84%	84%	88%	92%	91%		Porto. / Craig.	78%	79%	82%	85%	80%	▼

55% satisfied with how vandalism and graffiti is dealt with (excluding 'not an issue in neighbourhood')

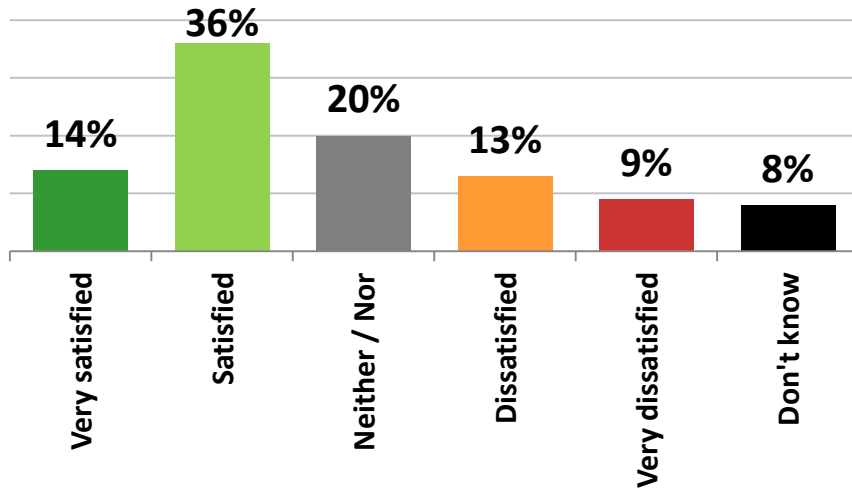


- Satisfaction with how vandalism and graffiti is dealt with is at its lowest level for a number of years.
- Respondents with children in the household were less satisfied (49%) than those with no children at home (57%).
- Unemployed people (48%) also tended to be less satisfied than other groups in the sample.
- Older respondents (63% of over 65 year olds) were more likely to be satisfied than those in younger age groups.

% satisfaction with management of vandalism and graffiti

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	76%	76%	75%	70%	55%	▼	Fount. / Craig.	85%	85%	79%	76%	59%	▼
Almond	84%	83%	86%	83%	68%	▼	Mead. / Morn.	70%	77%	75%	74%	61%	▼
Pentland Hills	64%	73%	84%	77%	51%	▼	City Centre	88%	82%	83%	72%	55%	▼
Drumbrae / Gyle	73%	73%	73%	67%	55%	▼	Leith Walk	64%	59%	66%	62%	48%	▼
Forth	74%	57%	53%	38%	20%	▼	Leith	48%	63%	57%	60%	50%	▼
Inverleith	79%	75%	75%	66%	49%	▼	Craigen. / Dudd.	77%	76%	78%	78%	70%	▼
Corstor. / Murray	80%	82%	76%	73%	67%		South. / New.	74%	72%	62%	66%	67%	▲
Sighthill / Gorgie	64%	65%	69%	70%	54%	▼	Liberton / Gil.	77%	74%	75%	68%	48%	▼
Colinton / Fair.	74%	71%	77%	78%	66%	▼	Porto. / Craig.	87%	88%	84%	77%	66%	▼

50% satisfied with the way antisocial behaviour is dealt with (excluding 'not an issue in neighbourhood')

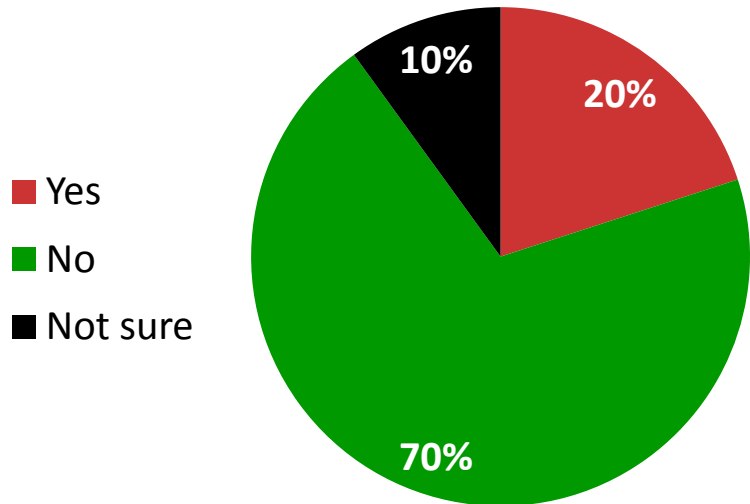


- Satisfaction with how antisocial behaviour is dealt with is at its lowest level for a number of years.
- Those least likely to be satisfied were unemployed people (42%), people with children at home (45%), and people with a disability or long term illness (45%).
- Satisfaction was slightly higher amongst over 65 year old respondents (56%).

% satisfaction with management of antisocial behaviour issues

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	69%	69%	72%	67%	50%	▼	Fount. / Craig.	81%	84%	80%	74%	48%	▼
Almond	75%	73%	83%	80%	63%	▼	Mead. / Morn.	66%	76%	70%	69%	59%	▼
Pentland Hills	58%	70%	80%	75%	50%	▼	City Centre	82%	77%	83%	71%	49%	▼
Drumbrae / Gyle	65%	68%	67%	63%	55%	▼	Leith Walk	57%	53%	61%	59%	43%	▼
Forth	72%	55%	52%	37%	19%	▼	Leith	39%	49%	50%	53%	45%	▼
Inverleith	65%	69%	75%	66%	51%	▼	Craigen. / Dudd.	63%	58%	70%	67%	56%	▼
Corstor. / Murray	74%	79%	71%	69%	64%		South. / New.	68%	66%	57%	59%	63%	▲
Sighthill / Gorgie	59%	63%	67%	67%	51%	▼	Liberton / Gil.	64%	62%	70%	61%	40%	▼
Colinton / Fair.	75%	71%	76%	78%	62%	▼	Porto. / Craig.	79%	83%	85%	74%	56%	▼

70% do not consider street drinking and alcohol-related disorders to be a problem in their neighbourhood

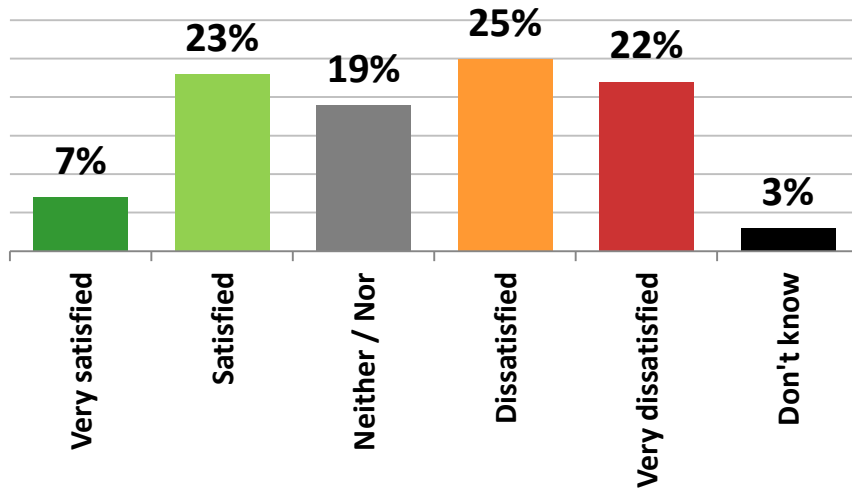


- There has been a decline in the proportion of people who see street drinking and alcohol related disorder as a problem in their neighbourhood compared to 2012 (82%) and 2013 (79%).
- Unemployed people were more likely to report street drinking as an issue in their neighbourhood (34%) than other groups. It was also more likely than average to be mentioned by people whose working status was looking after family (29%) and long term sick (27%).

% state that street drinking and alcohol related disorders are NOT issues in their neighbourhood

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	70%	73%	78%	77%	70%	▼	Fount. / Craig.	88%	80%	78%	73%	74%	
Almond	80%	80%	85%	87%	83%		Mead. / Morn.	76%	76%	72%	75%	84%	▲
Pentland Hills	68%	79%	83%	83%	78%	▼	City Centre	58%	56%	72%	69%	59%	▼
Drumbrae / Gyle	75%	78%	79%	78%	78%		Leith Walk	60%	59%	67%	68%	65%	
Forth	63%	74%	69%	63%	35%	▼	Leith	48%	59%	60%	63%	61%	
Inverleith	73%	72%	83%	83%	78%	▼	Craigen. / Dudd.	68%	71%	83%	83%	72%	▼
Corstor. / Murray	73%	79%	82%	84%	89%		South. / New.	73%	84%	78%	79%	78%	
Sighthill / Gorgie	66%	73%	75%	72%	61%	▼	Liberton / Gil.	64%	70%	81%	78%	64%	▼
Colinton / Fair.	86%	85%	84%	88%	84%		Porto. / Craig.	67%	74%	77%	73%	62%	▼

30% satisfied with the way dog fouling is dealt with (excl. 'not an issue in neighbourhood')



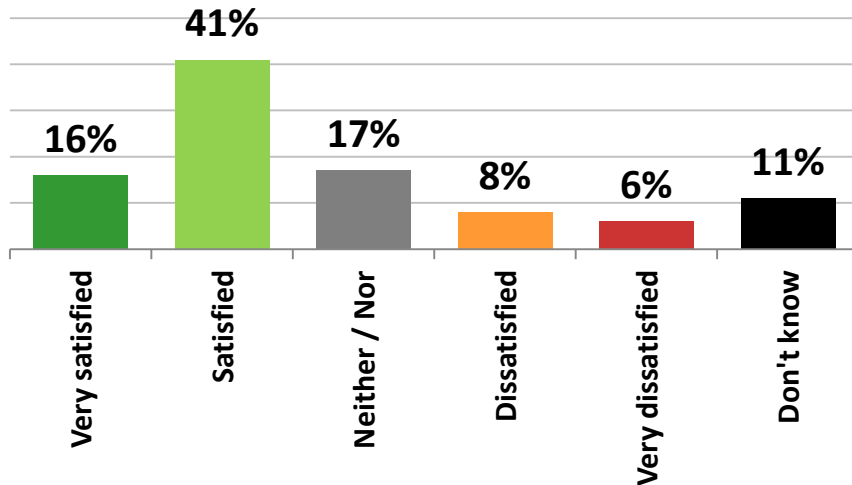
- Satisfaction with the way in which dog fouling is dealt with is at its lowest level for a number of years.
- People with children in the household tended to be less satisfied (24%) than those with no children (33%).
- A higher level of satisfaction was noted amongst young people (40% of 16 to 24 year olds) and students (40%).

% satisfaction with management of dog fouling issues

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	62%	55%	51%	43%	30%	▼	Fount. / Craig.	73%	71%	66%	56%	30%	▼
Almond	75%	61%	57%	50%	42%		Mead. / Morn.	64%	74%	65%	59%	46%	▼
Pentland Hills	44%	49%	61%	51%	18%	▼	City Centre	83%	78%	74%	61%	42%	▼
Drumbrae / Gyle	43%	48%	52%	45%	26%	▼	Leith Walk	45%	35%	46%	38%	22%	▼
Forth	60%	44%	42%	28%	11%	▼	Leith	43%	48%	39%	37%	22%	▼
Inverleith	61%	65%	61%	49%	32%	▼	Craigen. / Dudd.	61%	47%	38%	32%	33%	▲
Corstor. / Murray	52%	47%	52%	48%	33%	▼	South. / New.	61%	49%	45%	42%	46%	▲
Sighthill / Gorgie	48%	43%	42%	40%	26%	▼	Liberton / Gil.	64%	46%	30%	20%	23%	▲
Colinton / Fair.	59%	47%	51%	45%	36%		Porto. / Craig.	66%	58%	45%	38%	31%	

57% satisfied with the way violent crime is dealt with

(excluding 'not an issue in neighbourhood')



- 2014 has seen a sharp decline in the proportion who state that they are satisfied with the way that violent crime is dealt with compared to previous years.
- Satisfaction was lower in households with children (50%) than those with no children (60%).
- Older respondents tended to be more satisfied than those in the younger age groups.

% satisfaction with management of violent crime issues

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	78%	73%	74%	70%	57%	▼	Fount. / Craig.	84%	84%	79%	80%	64%	▼
Almond	81%	78%	85%	82%	63%	▼	Mead. / Morn.	73%	66%	64%	62%	57%	
Pentland Hills	71%	65%	74%	75%	60%	▼	City Centre	88%	78%	82%	72%	59%	▼
Drumbrae / Gyle	69%	75%	78%	70%	55%	▼	Leith Walk	66%	53%	60%	62%	57%	
Forth	79%	59%	53%	38%	20%	▼	Leith	56%	57%	51%	59%	56%	
Inverleith	70%	67%	74%	67%	55%	▼	Craigen. / Dudd.	88%	78%	76%	73%	68%	
Corstor. / Murray	85%	86%	77%	71%	67%		South. / New.	74%	72%	62%	65%	70%	▲
Sighthill / Gorgie	69%	65%	72%	74%	58%	▼	Liberton / Gil.	73%	70%	79%	69%	50%	▼
Colinton / Fair.	79%	73%	79%	80%	69%	▼	Porto. / Craig.	86%	82%	79%	73%	69%	



edinburgh people survey

2014

council schools

Edinburgh is a prominent centre of education and has a large and growing student population.

But in recent years there has been a growth in the number of children who live in the city.

The number of children is expected to increase over the next twenty years, with much of Edinburgh's total growth coming from increases in the oldest and youngest age groups.

young people in edinburgh

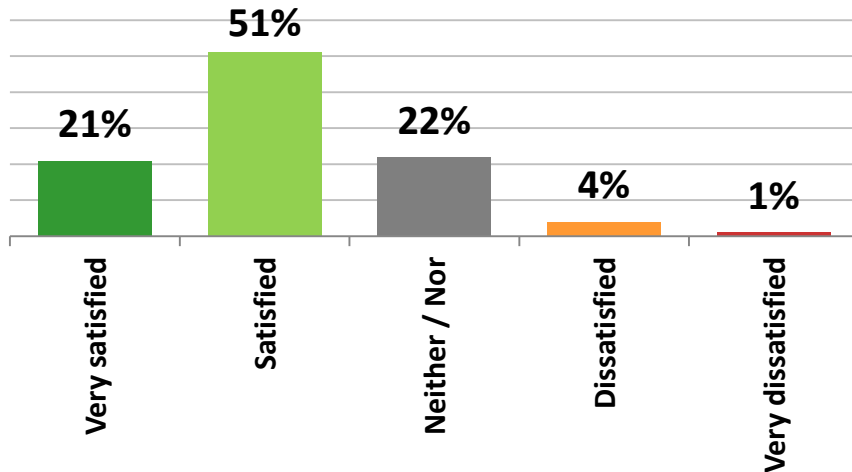
The key statistics are:

- Just over 15% of Edinburgh's population is made up of people under the age of 16.
- Almost 8% of Forth ward's population is under the age of five, compared to a city average of only 5.5%
- Almond and Colinton / Fairmilehead have the highest percentage of children aged between 5 and 15
- City Centre has the lowest number of children in each category, with a rate that is less than half the city average

% ward population made up of children and young people

WARD	AGED UP TO 4 YEARS	AGED 5 YEARS UP TO 11 YEARS	AGED 12 YEARS UP TO 15 YEARS	WARD	AGED UP TO 4 YEARS	AGED 5 YEARS UP TO 11 YEARS	AGED 12 YEARS UP TO 15 YEARS
Edinburgh	5.5%	6.0%	3.7%	Fount. / Craig.	4.4%	4.3%	2.7%
Almond	6.0%	8.7%	5.1%	Mead. / Morn.	4.0%	4.8%	3.0%
Pentland Hills	5.3%	7.7%	4.9%	City Centre	2.7%	2.5%	1.6%
Drumbrae / Gyle	5.7%	6.7%	4.3%	Leith Walk	4.7%	3.5%	1.8%
Forth	7.8%	8.0%	4.5%	Leith	6.3%	4.4%	2.5%
Inverleith	5.1%	5.9%	4.0%	Craigen. / Dudd.	5.2%	5.6%	3.3%
Corstor. / Murray	5.8%	6.6%	4.2%	South. / New.	3.9%	4.6%	2.5%
Sighthill / Gorgie	6.1%	5.6%	3.2%	Liberton / Gil.	6.7%	7.6%	4.9%
Colinton / Fair.	6.3%	8.3%	5.5%	Porto. / Craig.	7.2%	8.1%	4.6%

72% satisfied with nursery schools (excluding 'don't know')

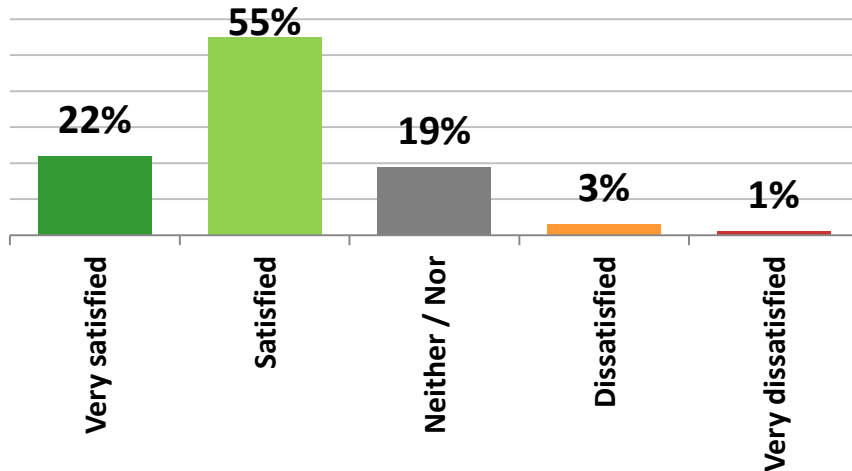


- Although the majority remain satisfied, the proportion satisfied with nursery schools is lower in 2014 than it has been in recent years.
- The highest levels of satisfaction were amongst females (76%), part time workers (75%), and people whose working status is looking after their family (80%).
- Ethnic minorities/non-UK citizens tended to be slightly less satisfied (66%) than non ethnic minorities (73%).

% satisfaction with nursery schools (excluding 'don't know')

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	83%	82%	88%	85%	72%	▼	Fount. / Craig.	92%	95%	96%	90%	73%	▼
Almond	84%	83%	92%	87%	67%	▼	Mead. / Morn.	84%	84%	82%	78%	65%	▼
Pentland Hills	65%	64%	78%	75%	71%	▼	City Centre	88%	89%	90%	82%	54%	▼
Drumbrae / Gyle	83%	82%	86%	88%	89%		Leith Walk	74%	75%	92%	88%	68%	▼
Forth	89%	87%	88%	72%	40%	▼	Leith	75%	91%	87%	84%	75%	▼
Inverleith	86%	78%	78%	80%	70%	▼	Craigen. / Dudd.	84%	80%	88%	87%	83%	▼
Corstor. / Murray	78%	77%	87%	90%	86%		South. / New.	81%	74%	85%	82%	72%	▼
Sighthill / Gorgie	79%	73%	77%	80%	82%		Liberton / Gil.	85%	87%	91%	90%	79%	▼
Colinton / Fair.	80%	77%	89%	90%	86%	▼	Porto. / Craig.	94%	94%	97%	90%	79%	▼

77% satisfied with primary schools (excluding 'don't know')

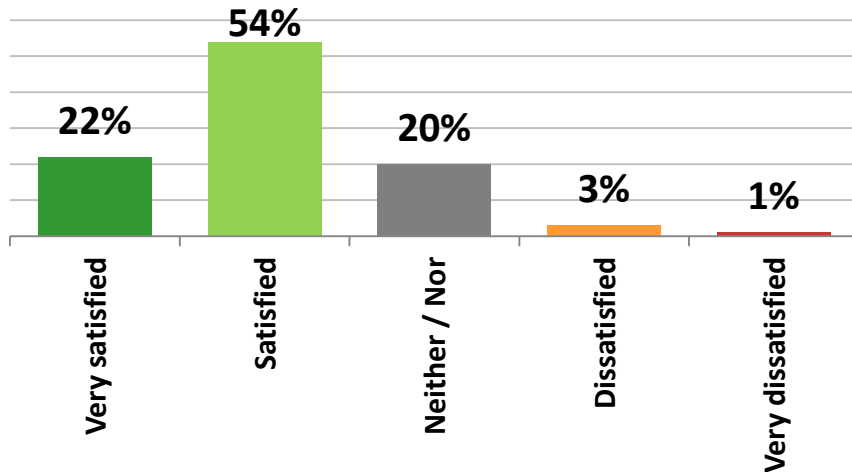


- Although the majority remain satisfied, the proportion satisfied with primary schools is lower in 2014 than it has been in recent years.
- The highest levels of satisfaction were amongst females (80%), part time workers (79%), and people whose working status is looking after their family (83%).
- Again ethnic minorities/non-UK citizens tended to be slightly less satisfied (70%) than non ethnic minorities (77%).

% satisfaction with primary schools (excluding 'don't know')

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	84%	84%	90%	87%	77%	▼	Fount. / Craig.	94%	96%	97%	92%	80%	▼
Almond	84%	84%	92%	90%	75%	▼	Mead. / Morn.	87%	95%	94%	89%	75%	▼
Pentland Hills	68%	70%	85%	78%	71%	▼	City Centre	85%	86%	87%	83%	59%	▼
Drumbrae / Gyle	82%	82%	86%	89%	88%		Leith Walk	72%	72%	90%	91%	77%	▼
Forth	92%	89%	90%	74%	43%	▼	Leith	76%	91%	89%	87%	81%	▼
Inverleith	92%	84%	84%	81%	72%	▼	Craigen. / Dudd.	87%	83%	90%	89%	87%	
Corstor. / Murray	77%	76%	88%	94%	92%		South. / New.	84%	79%	90%	87%	81%	▼
Sighthill / Gorgie	84%	79%	82%	82%	84%		Liberton / Gil.	86%	86%	90%	91%	80%	▼
Colinton / Fair.	81%	79%	93%	93%	92%	▼	Porto. / Craig.	95%	95%	96%	92%	83%	▼

76% satisfied with secondary schools (excluding 'don't know')



- Again, the majority are satisfied with secondary schools in 2014. However, the proportion satisfied is lower than 2012 and 2013, but at a similar level to 2011.
- Similar to previous findings, the highest levels of satisfaction were amongst females (79%), part time workers (78%), and people whose working status is looking after their family (84%).
- Ethnic minorities/non-UK citizens tended to be slightly less satisfied (64%) than non ethnic minorities (77%).

% satisfaction with secondary schools (excluding 'don't know')

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	82%	81%	87%	87%	76%	▼	Fount. / Craig.	90%	94%	95%	91%	75%	▼
Almond	85%	84%	90%	89%	73%	▼	Mead. / Morn.	82%	91%	91%	90%	80%	▼
Pentland Hills	67%	67%	81%	73%	66%	▼	City Centre	85%	87%	88%	83%	56%	▼
Drumbrae / Gyle	82%	81%	87%	91%	90%		Leith Walk	69%	68%	86%	89%	74%	▼
Forth	87%	85%	87%	75%	43%	▼	Leith	71%	91%	91%	89%	82%	▼
Inverleith	89%	81%	81%	82%	74%	▼	Craigen. / Dudd.	87%	82%	88%	87%	88%	
Corstor. / Murray	72%	76%	89%	95%	91%	▼	South. / New.	78%	76%	87%	87%	80%	▼
Sighthill / Gorgie	77%	71%	77%	81%	84%	▲	Liberton / Gil.	83%	85%	88%	91%	79%	▼
Colinton / Fair.	80%	77%	91%	92%	86%	▼	Porto. / Craig.	86%	87%	88%	92%	84%	▼

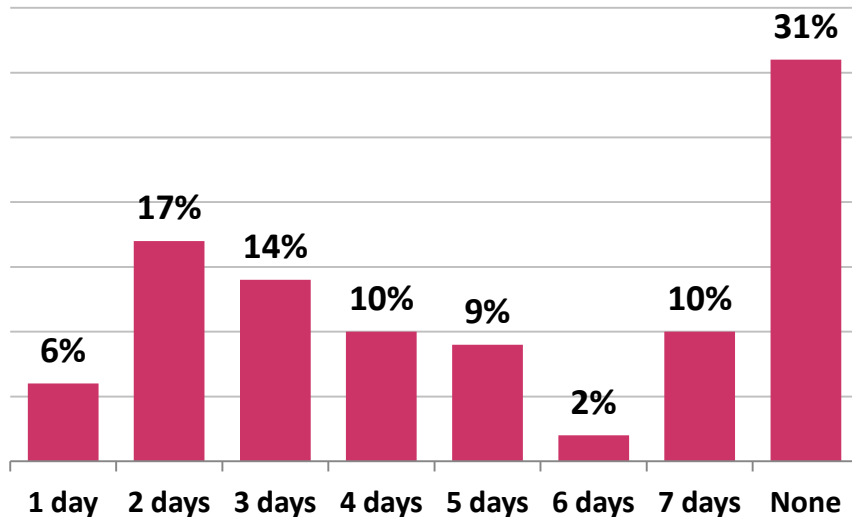


edinburgh people survey

2014

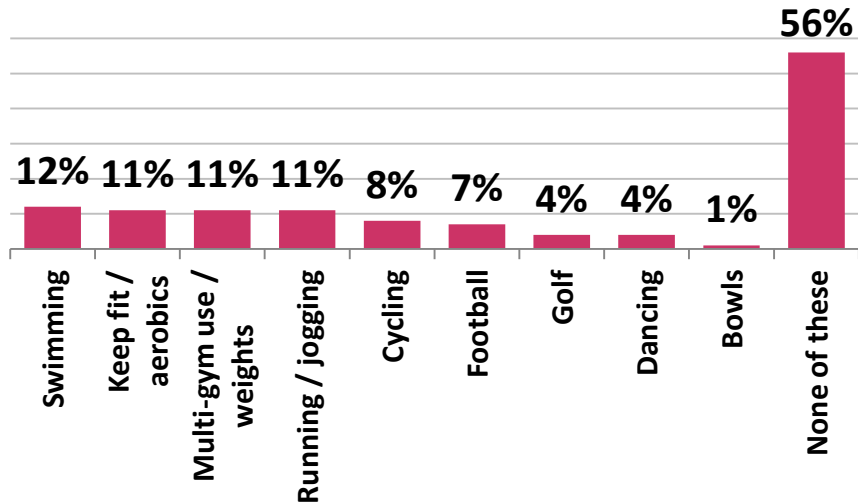
culture and sport

69% have undertaken physical activity in last week



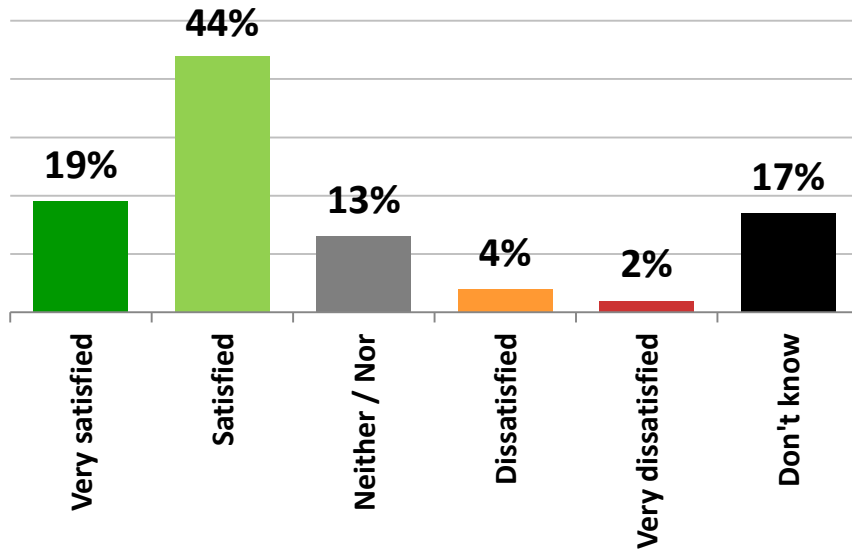
- 69% of respondents reported having undertaken physical activity for at least 30 minutes on at least one day in the last week.
- The average number of days spent exercising across the total sample was 2.5.
- Those most likely to have exercised in the last week were younger respondents (79% of under 45s), people with children at home (75%), students (88%) and ethnic minorities/non-UK citizens (79%).
- Those least likely to have exercised were people with a disability or long term illness (42%), older respondents (45% of over 65s) and unemployed people (57%).

44% have engaged in at least one of these activities in last 4 weeks



- Participation in activities was highest amongst males (48%), students (73%), younger respondents (67% of 16 to 24s; 56% of 25 to 34s) and those with no disabilities or long term illnesses (48%).
- Lower levels of activity were evident amongst females (40%), unemployed people (26%), people who look after family (27%) and people with a disability or long term illness (21%).

63% satisfied with sports and leisure facilities run by Edinburgh Leisure



- Satisfaction with sports and leisure facilities is lower in 2014 compared to 2012 (77%) and 2013 (71%) but at a similar level to 2011 (64%).
- Amongst those who expressed an opinion (excluding 'don't know'), 77% were satisfied.
- There was very little variance in this finding across the profile of the sample.
- Self-employed people (68%) and unemployed people (72%) who expressed an opinion were slightly less satisfied than other working status groups.

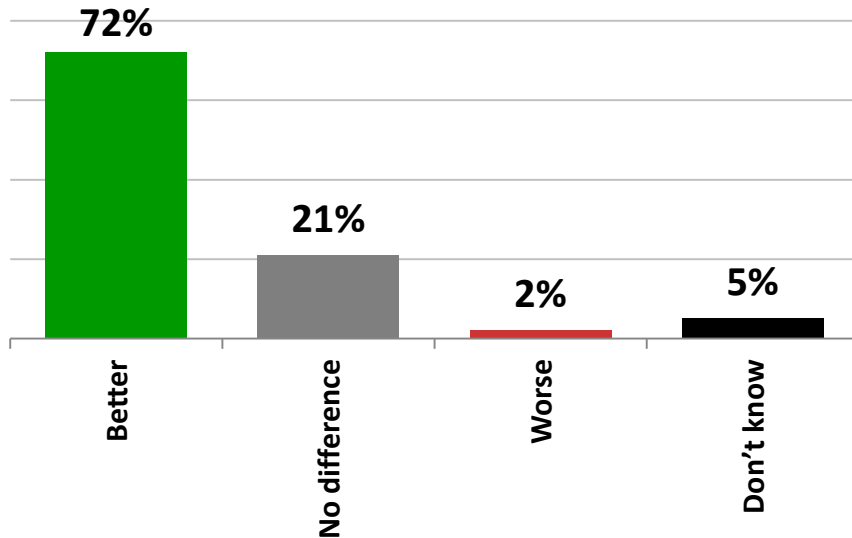
% satisfaction with sports and leisure facilities run by Edinburgh Leisure

WARD	09/11	10/12	11/13	12/14	A:14	PRF	WARD	09/11	10/12	11/13	12/14	A:14	PRF
Edinburgh	68%	69%	71%	71%	63%	▼	Fount. / Craig.	80%	83%	83%	81%	67%	▼
Almond	65%	70%	65%	64%	54%	▼	Mead. / Morn.	69%	83%	86%	82%	63%	▼
Pentland Hills	46%	43%	60%	57%	46%	▼	City Centre	84%	85%	82%	77%	62%	▼
Drumbrae / Gyle	76%	78%	84%	83%	77%	▼	Leith Walk	67%	68%	75%	80%	70%	
Forth	70%	69%	71%	64%	47%	▼	Leith	53%	65%	61%	75%	71%	
Inverleith	71%	66%	68%	67%	65%		Craigen. / Dudd.	73%	75%	73%	70%	69%	
Corstor. / Murray	64%	64%	74%	76%	74%		South. / New.	76%	66%	65%	69%	74%	▲
Sighthill / Gorgie	64%	63%	54%	56%	62%	▲	Liberton / Gil.	63%	64%	65%	65%	57%	
Colinton / Fair.	62%	61%	67%	65%	54%	▼	Porto. / Craig.	61%	65%	76%	79%	68%	▼

58% attended a festival in Edinburgh last year

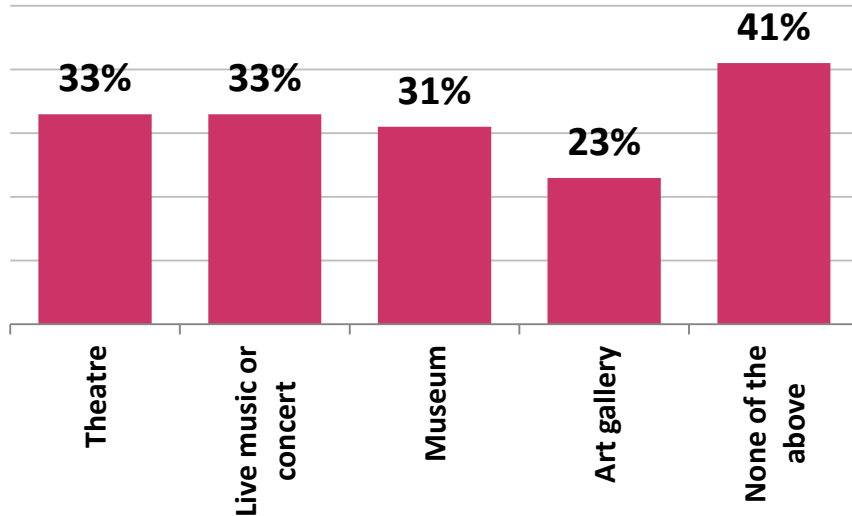
- Respondents in the younger age groups were more likely to have attended a festival than those in the older age groups – 66% of 16 to 44 year olds, compared to 50% of over 45 year olds.
- Attendance was also higher amongst full time (72%) and part time (68%) workers, self employed (72%) and students (69%).
- Attendance levels were lower for unemployed people (33%) and people with a disability or long term illness (38%).

72% believe the festivals make Edinburgh a better place to live



- Those who were most likely to believe that Edinburgh is a better place because of the festivals were people in employment and students.
- Unemployed people tended to be more ambivalent, with 53% considering Edinburgh to be a better place and 34% considering the festivals to make no difference.

59% have attended a cultural event or venue in the last year



- A mix of cultural events and venues have been visited by Edinburgh residents.
- These events and venues were less likely to have been visited by unemployed people (30% visited), older age groups (45% of over 65s visited) and people with a disability (39% visited).

business intelligence provides support across the council in:

- analysis
- performance monitoring
- customer insight
- service planning and improvement
- research design, commissioning and project management

please contact us for more information about this survey and our other services

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Senior Business Intelligence Officer

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Technical Appendix

Methodology:

- The data for the 2014 Edinburgh People Survey was collected and processed by Progressive Partnership Ltd.
- The data was collected by face to face interviews – in street and in-home
- The target group for this research study was residents of City of Edinburgh Council.
- The target sample size was 5100, and the final achieved sample size was 5125.
- Fieldwork was undertaken between 14th September and 13th December 2014.
- Respondents were selected using a stratified random sampling technique, whereby interviewers worked to specified quota controls on key sample criteria, and selected respondents randomly within these quotas.
- Quotas were set on age, gender, working status, housing tenure and ethnicity. All quotas were achieved with the exception of working status and housing tenure. This means that the final sample is over representative of unemployed people, retired people, and those living in Council properties. Full time workers and owner occupiers are slightly under-represented. Weighting of data has shown that these differences from census data have not significantly impacted on top line findings for key performance indicators. The final data used for reporting purposes was not weighted.

Technical Appendix

- In total, 41 interviewers worked on data collection.
- Each interviewer's work is validated as per the requirements of the international standard ISO 20252. Validation was achieved by re-contacting (by telephone) a minimum of 10% of the sample to check profiling details and to re-ask key questions from the survey. Where telephone details were not available re-contact may have been made by post. All interviewers working on the study were subject to validation on their work.
- Quota controls were used to guide sample selection for this study. This means that we cannot provide statistically precise margins of error or significance testing as the sampling type is non-probability. The margins of error outlined below should therefore be treated as indicative, based on an equivalent probability sample. The overall sample size of 5,125 provides a dataset with an approximate margin of error of between $\pm 0.27\%$ and $\pm 1.36\%$, calculated at the 95% confidence level (market research industry standard). Each ward sub sample of 300 provides a dataset with an approximate margin of error of between $\pm 0.27\%$ and $\pm 5.67\%$.
- All research projects undertaken by Progressive comply fully with the requirements of ISO 20252.

Edinburgh People Survey 2014

Survey version 0.5

INTRODUCTION – INTERVIEWER READ OUT
 Hello, my name is [SHOW BADGE]. I'm undertaking a survey on behalf of the City of Edinburgh Council. Do you have a few minutes to spare to answer some questions?

MONITORING AND DEMOGRAPHICS

Location of interview: [EXACT LOCATION – E.G. “Meadowbank Sports Centre”]

Day of interview	M	T	W	T	F	S	S
Date of interview (DD/MM/YYYY)							
Interview length	minutes						

Is the City of Edinburgh Council your local council?

Yes	1	
No	2	THANK AND CLOSE

Postcode

--	--	--	--	--	--	--	--

INTERVIEWER CODE WARD:

Almond	1
Pentland Hills	2
Drumrae/ Gyle	3
Forth	4
Inverleith	5
Corstorphine/ Murrayfield	6
Sighthill/ Gorgie	7
Colinton / Fairmilehead	8
Fountainbridge / Craiglockhart	9
Meadows / Morningside	10
City Centre	11
Leith Walk	12
Leith	13
Craigentinny / Duddingston	14
Southside / Newington	15
Liberton / Gilmerton	16
Portobello / Craigmillar	17

A – SEX

Male	1
Female	2

B – EXACT AGE:

C – [SHOWCARD] Working status:

Working - Full time (30+ hrs)	1
Working - Part-time (9-29 hrs)	2
Self employed	3
Unemployed	4
Not working - retired	5
Not working - looking after house/children	6
Not working - invalid/disabled	7
Not working – carer	8
Student	9
Other (please specify)	10

D – Do you have any long-term illness, health problem or disability?

Yes	1
No	2

E – People in household [WRITE IN NUMBER]

No of adults	
No of children (aged up to 15 yrs incl.) IF NONE WRITE '0'	

F – [SHOWCARD] Which of the following ethnic groups do you consider you belong to? [SELECT ONE ONLY]

WHITE	
Scottish	1
English	2
Welsh	3
Northern Irish	4
British	5
Irish	6
Gypsy/Traveller	7
Polish	8
Other European Union Group (Please write in)	9
Any other white ethnic group (Please write in)	10
MIXED OR MULTIPLE ETHNIC GROUPS	
Any mixed or multiple ethnic groups (Please write in)	11
ASIAN, ASIAN SCOTTISH OR ASIAN BRITISH	
Pakistani, Pakistani Scottish or Pakistani British	12
Indian, Indian Scottish or Indian British	13
Bangladeshi, Bangladeshi Scottish or Bangladeshi British	14
Chinese, Chinese Scottish or Chinese British	15
Other (Please write in)	16
AFRICAN, CARIBBEAN OR BLACK	
African, African Scottish or African British	17
Caribbean, Caribbean Scottish or Caribbean British	18
Black, Black Scottish or Black British	19
Other (Please write in)	20
OTHER ETHNIC GROUP	
Arab	21
Other (Please write in)	22
Prefer not to say	23

G – [SHOWCARD] Which of these best describes the ownership of your home?

Buying with a loan/mortgage	1
Owned without any loan outstanding	2
Rented from Council	3
Rented from housing association	4
Rented from private landlord	5
Temporary Accommodation	6
Tied Accommodation	7
Student Accommodation	8
Other (STATE)	9

H – How long have you been in your current home?

Less than 2 years	1
2 years – less than 5 years	2
5 years – less than 10 years	3
10 years or more	4

**I – Number of cars or light vans in household:
IF NONE WRITE '0'**

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QUALITY OF LIFE

Q1 Thinking of your neighbourhood area, by which I mean the area within a 15 minute walk of your home, how satisfied or dissatisfied are you with this area as a place to live?

Very satisfied	47.6
Fairly satisfied	40.4
Neither satisfied nor dissatisfied	6.3
Fairly dissatisfied	3.4
Very dissatisfied	1.9
No opinion	0.3

Q2 What should be the top priority for improving the quality of life in your neighbourhood?

[UNPROMPTED, PROBE FULLY FOR A COMPLETE RESPONSE]

--

Q3 Do you feel that you are able to have a say on things happening or how Council services are run in your local area (neighbourhood or community)?

Yes	37.2
No	37.9
Not sure	24.9

Q4 How much do you agree or disagree with the following statement. "My neighbourhood within a 15/20minute walk of my home is a place where people from different backgrounds can get on well together?"

Strongly agree	31.0
Tend to agree	50.0
Neither agree nor disagree	10.9
Tend to disagree	3.9
Strongly disagree	1.4
Don't know	2.7

SPORT PARTICIPATION

Q5 [SHOWCARD] In the last four weeks, have you done any of the activities listed on this card?

Swimming	12.5	
Football	7.0	
Cycling	8.2	
Keep fit / aerobics	11.4	
Multi-gym use / weight training	11.2	
Golf	4.0	
Running / jogging	11.0	
Dancing	3.6	
Bowls	1.0	
None of these	56.4	

Q6 In the past week, on how many days have you done a total of 30 min or more of physical activity, which was enough to raise your breathing rate? This may include sport, exercise and brisk walking or cycling for recreation or to get to and from places?

[RECORD NUMBER OF DAYS – MINIMUM 0, MAXIMUM 7]

	[PROMPT – Confirm response is just for the last seven days.]
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NEIGHBOURHOOD

Q7 Have there been any new buildings or public spaces developed in your neighbourhood in the last five years?

Yes	44.5	GO TO Q8
No	38.6	GO TO Q9
Don't know	16.9	GO TO Q9

Q8 Do you think these buildings or public spaces improved the overall appearance of your neighbourhood?

Yes	31.2	GO TO Q9
No	9.8	GO TO Q9
Don't know	3.5	GO TO Q9

Q9 [SHOWCARD] How satisfied or dissatisfied are you with the following services in your local neighbourhood?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know
Maintenance of roads	7.8	39.8	16.6	21.1	12.1	2.6
Maintenance of pavements / footpaths	8.0	41.9	17.5	20.7	10.7	1.2
Street cleaning	12.4	45.9	16.9	17.9	6.7	0.3
Rubbish collection service	15.6	46.0	15.4	16.3	6.3	0.4
Recycling	16.3	48.8	16.5	10.9	4.7	2.7
Parks or other green spaces	26.8	51.1	11.9	5.8	2.3	2.1
Public transport	40.3	43.0	8.4	3.6	1.0	3.8
Sport and leisure facilities run by Edinburgh Leisure	19.3	44.2	13.0	4.3	2.0	17.2
Facilities for older people	6.3	25.3	15.4	4.9	2.8	45.4
Nursery schools	12.0	29.6	12.9	2.4	0.6	42.5
Primary schools	13.8	34.3	11.8	2.2	0.6	37.3
Secondary schools	13.6	33.4	12.4	2.0	0.5	38.1

LIBRARIES

Q10 Have you visited a library in your neighbourhood in the last 12 months?

Yes	42.3
No	57.5
Not sure	0.2

Q11 Have you used the online library service in the last 12 months?

Yes	15.8
No	83.7
Not sure	0.5

Q12 Overall, how satisfied or dissatisfied are you with the library service?

Very satisfied	32.4
Fairly satisfied	17.8
Neither satisfied nor dissatisfied	9.5
Fairly dissatisfied	0.7
Very dissatisfied	0.2
No opinion	39.4

COMMUNITY SAFETY

Q13 [SHOWCARD] How satisfied or dissatisfied are you with the way the following are dealt with in your local neighbourhood at present?

	Very satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very dissatisfied	Don't know	Not an issue in your neighbourhood
Violent crime	10.5	25.9	10.7	5.4	3.8	7.3	36.5
Vandalism and graffiti	9.9	28.0	12.7	8.4	4.9	5.2	30.8
Antisocial behaviour	9.8	25.7	14.1	9.2	6.1	5.7	29.3
Dog fouling	5.8	19.8	16.4	21.2	18.8	2.8	15.3

Q14 Is street drinking or alcohol related disorder a problem in your neighbourhood?

Yes	20.3
No	70.1
Not sure	9.6

Q15 How safe do you feel in your neighbourhood after dark?

Very safe	36.7
Fairly safe	46.6
A bit unsafe	10.4
Very unsafe	4.3
Don't know	2.0

OVERALL SATISFACTION WITH NEIGHBOURHOOD

Q16 To what extent are you satisfied or dissatisfied with the way the Council is managing your neighbourhood?

Very satisfied	19.4
Fairly satisfied	56.3
Neither satisfied nor dissatisfied	14.2
Fairly dissatisfied	5.7
Very dissatisfied	2.0
No opinion	2.4

TRAVEL AND TRANSPORT

Q17 [ONLY ASK THOSE IDENTIFIED AS EMPLOYED FULL TIME, PART-TIME, SELF-EMPLOYED AND STUDENTS – 1,2,3,4,9 @ qC] [TICK ALL THAT APPLY]

Do you work or study in Edinburgh?

Work	47.3	
Study	11.2	
Neither work nor study in Edinburgh	3.5	
Don't know	0.1	

Q18 [ONLY ASK THOSE IDENTIFIED AS EMPLOYED FULL TIME, PART-TIME, SELF-EMPLOYED AND STUDENTS – 1,2,3,4,9 @ qC]

Which of the following best describes you? [SHOWCARD]

Work or study mainly at home	4.4	GO TO Q20
Work mostly at one place which is not my home	51.3	GO TO Q19
No fixed place of work or study	4.0	GO TO Q19
Don't know	0.4	GO TO Q20

Q19 How do you usually travel to your main place of work or study (including school)?

[NB If more than one way is mentioned, ask for the longest part of the journey by distance]

Driving a car or van	19.8
Passenger in a car or van	1.6
On foot	10.9
Bus, minibus or coach	18.9
Train	0.8
Taxi	0.2
Bicycle	2.7
Motorcycle, scooter or moped	0.1
Tram	0.1
Other	0.2

FINANCIAL WELLBEING

Q20 How has your personal financial situation changed over the last 12 months?

Much better	2.7
Better	16.4
No change	64.4
Worse	10.6
Much worse	2.3
Don't know / prefer not to say	3.6

Q21 How confident are you about your current and future job / career prospects in Edinburgh?

Very confident	17.1
Fairly confident	40.6
Not very confident	9.6
Not at all confident	4.6
Not applicable	28.0

EDINBURGH FESTIVALS

Q22 Have you attended any Festival in Edinburgh in the last two years?

Yes	58.3	
No	41.5	[PROMPT – Including the whole, year round programme and Hogmanay?]
Don't know	0.3	[PROMPT – Including the whole, year round programme and Hogmanay?]

Q23 Do you believe the Festivals make Edinburgh a better or worse place to live?

Better	71.6
No difference	21.4
Worse	2.1
Don't know	4.8

Q24 Outside of the Festivals, have you been to any of the following in Edinburgh in the last year?

Theatre	32.4
Live music or concert	33.1
Museum	30.6
Art gallery	23.3
None of the above	41.5

THE COUNCIL

Q25 [SHOWCARD] I'm going to read out a number of statements about the Council. Please can you tell me to what extent you agree or disagree with each one?

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
The Council cares about the environment	14.3	50.8	19.0	5.7	2.6	7.6
The Council provides protection and support for vulnerable people	15.8	35.8	17.7	6.0	2.4	22.3
I receive information from the Council in a form that suits me	14.6	41.1	20.1	9.6	5.0	9.6
The Council keeps me informed about the services it provides	11.0	37.4	20.6	13.2	8.1	9.7
The Council keeps me informed about	6.1	23.4	22.0	18.2	16.2	14.1

their spending and saving proposals						
The Council displays sound financial management	3.4	20.5	25.2	14.4	13.2	23.3

Q26 [SHOWCARD] If you wanted to influence a Council decision, which one of these things do you think would be most effective?

Contacting your local Councillor	43.5
Contacting a Council officer, manager or service	37.8
Creating a petition	3.4
Attending a public meeting	6.4
Attend a Council / committee meeting	5.6
Other (Please specify)	3.3
[Spontaneous] Don't know	2.0
[Spontaneous] Do not feel anything would be effective	0.8

Q27 [SHOWCARD] From this list, please say if you have done any of the following things in the last year [RECORD ALL THAT APPLY. IF OPTION 7 OR 8, SKIP TO Q34]

Q28 And which of these contacts was the most recent? [RECORD ONE]

	All interactions	Most recent contact
Visited the Council in person	9.2	7.2
Contacted the Council by telephone	18.7	15.5
Emailed the Council	6.9	4.6
Written to the Council	1.9	0.7
Visited the Council website	6.5	3.6
Other – please specify	0.7	0.4
Don't remember	4.4	0.1
Have not contacted in the last 12 months	63.5	

Q29 And thinking about your most recent contact, if you could have contacted the Council about this in any way, which contact method would you have used? [RECORD ONE]

	Preferred
In person at an office	7.9
In person at a library	0.8
In person at another location	0.4
Telephone	15.1
Email	5.7
Letter	0.3
Online using a smart phone	0.5
Online using a tablet	0.4
Online in any other way	0.7
Through social media, such as Twitter or Facebook	0.1
Other – please specify	0.2

Q30 [SHOWCARD] Still thinking about your most recent contact, to what extent do you agree or disagree with each of these statements?

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
--	----------------	---------------	----------------------------	------------------	-------------------	------------

I was well treated	14.4	12.1	2.6	1.4	1.0	0.6
My query / issue was resolved	11.5	9.0	3.3	3.9	3.9	0.5

Q31 Have you ever requested a service from the Council, reported a problem or paid a Council bill on the internet?

Yes	21.7
No	77.6
Don't know	0.7

Q32 Were you aware that the Council has neighbourhood specific Facebook pages and Twitter accounts for a range of services?

Yes	23.5
No	76.5

Q33 Thinking about Edinburgh as a whole, how satisfied or dissatisfied are you with it as a place to live?

Very satisfied	58.4
Fairly satisfied	31.0
Neither satisfied nor dissatisfied	8.4
Fairly dissatisfied	1.2
Very dissatisfied	0.5
No opinion	0.5

Q34 To what extent are you satisfied or dissatisfied with the way the Council is managing the city?

Very satisfied	18.4
Fairly satisfied	48.1
Neither satisfied nor dissatisfied	18.8
Fairly dissatisfied	6.7
Very dissatisfied	3.5
No opinion	4.5

Q35 Why do you say this?

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[THANK AND CLOSE]

Project Title and Code		Edinburgh People Survey 2014		
Stakeholders:	Information Required:	Information Provider:	Frequency of Communication:	Method of Communication:
Elected members	Council reputation Perceptions of the Council (inc. reasons and areas for improvement) Overview of all results for city Plan to communicate results more widely	PM, BI	Once.	Report for Policy and Strategy Committee. Briefing note to Council Leader. Attendance at Policy and Strategy Committee.
Council Management Team	Council reputation Perceptions of the Council (inc. reasons and areas for improvement) Overview of all results for city Plan to communicate results more widely	PM, BI	Once.	Report to Council Management Team. Briefing note for CMT.
Neighbourhood Partnerships	Overview of all results for city Overview of all results for their neighbourhood Areas for improvement	Neighbourhood Managers to communicate results. Business Intelligence to provide presentations.	Once.	Results to be distributed March 15.
Customers of services	Overview of appropriate results by service area Information about how action is taken on these results	Appropriate services to disseminate their own results as previously provided by Business Intelligence.	Once.	As appropriate to customer group, to be determined by service managers.
The public	Briefing provided to Edinburgh Evening News Report on CPOL All reports on Council website	Communications Service Members Services PM, BI (in practice, Kevin Kelly)	Once.	EEN to be briefed CPOL Reports uploaded
All staff	Briefing to Customer Services Staff Briefing to Sfc performance colleagues Briefing to all Council Staff	PM, BI Communications Service	TBC	Email Briefing to comms
Partners	Edinburgh Community Safety Partnership Edinburgh Partnership	PM, BI Policy & Strategy Committee	Once	Briefing Report referral
CORPORATE GOVERNANCE				
Alastair Maclean	Council reputation Perceptions of the Council (inc. reasons and areas for improvement) Communications questions Culture and Sport questions Overview of all results for the city Issues / problems / risks Plan to communicate the results	PI, BI	Once	

	more widely			
Communications	Perceptions of the Council (inc. reasons and areas for improvement) Communications questions	PM, BI	Once.	
Customer Services	Perceptions of the Council Contact methods and satisfaction ICT use	PM, BI	Once.	
Culture and Sport	Culture and Sport questions Transport question (as they relate to physical activity)	PM, BI	Once	
BOLD Project Team	Overview of all results for the city Locality satisfaction information Contact methods and satisfaction ICT use	PM, BI	Ongoing	Integration with locality profiles reporting
SERVICES FOR COMMUNITIES				
Services for Communities Senior Management Team	Council reputation Perceptions of the Council (inc. reasons and areas for improvement) Overview of all results for city Plan to communicate results more widely	PM, BI		TBC.
Neighbourhoods	Overview of all results for city Overview of all results for their neighbourhood Areas for improvement	PM, BI	Once.	
Transport	Transport questions Culture and Sport questions (as they relate to Transport)	PM, BI	Once.	
CHILDREN AND FAMILIES				
Children and Families Senior Management Team	Schools questions	PM, BI	Once.	TBC.
ECONOMIC DEVELOPMENT				
Economic Development Senior Management Team	Economic Development questions	PM, BI	Once.	TBC.
HEALTH AND SOCIAL CARE				
Health and Social Care Senior Management Team	Customer first, value for money, sport and leisure, parks, older people, vulnerable people	PM, BI Davina Fereday	Once.	TBC.

The City of Edinburgh Council

10.00am, Thursday 30 April 2015

Pan Scotland Local Authority Business Loan Fund – referral report from the Finance and Resources Committee

Item number	8.6
Report number	
Wards	All

Executive summary

The Finance and Resources Committee on 19 March 2015 considered a report on proposals that had been developed by the boards of East of Scotland Investment Fund (ESIF), the West of Scotland Loan Fund (WSLF), the Scottish Local Authority Economic Development Group (SLAED) and the Scottish Government to form a new £18 million Pan-Scotland Local Authority Business Loan Fund. The report has been referred to the City of Edinburgh Council for approval of the Council's membership of the Business Loan fund.

Links

Coalition pledges	See attached report
Council outcomes	See attached report
Single Outcome Agreement	See attached report
Appendices	See attached report

Terms of Referral

Pan-Scotland Local Authority Business Loan Fund

Terms of referral

- 1.1 The Finance and Resources Committee on 19 March 2015 considered a report on proposals that had been developed by the boards of East of Scotland Investment Fund (ESIF), the West of Scotland Loan Fund (WSLF), the Scottish Local Authority Economic Development Group (SLAED) and the Scottish Government to form a new £18 million Pan-Scotland Local Authority Business Loan Fund.
- 1.2 Delivery of the Pan-Scotland fund would be through a new company limited by guarantee and membership would be offered to all 32 Scottish Local Authorities. It was proposed that the business and assets of ESIF and WSLF be transferred to the new company. The debtor books (the existing loan portfolios) would also transfer which would allow both ESIF and WSLF to be wound up in due course.
- 1.3 The Finance and Resources Committee agreed:
 - 1.3.1 To note the proposal to create a Pan-Scotland Local Authority Business Loan Fund Company with membership offered to all 32 Scottish Local Authorities.
 - 1.3.2 To support the Council's membership of the new fund and to remit to Full Council for approval.
 - 1.3.3 To recommend that Council delegated authority to the Director of Economic Development in consultation with the Head of Legal, Risk and Compliance to enter into the necessary legal agreements to allow the Council to become a member of the Scottish Local Authority Business Loan Fund Limited; and transfer funds from both existing schemes (ESIF) and (ESBLF) to the new company.

For Decision/Action

- 2.1 The Finance and Resources Committee has referred the report to The City of Edinburgh Council for approval of the Council's membership of the Business Loan fund.

Background reading / external references

[Pan-Scotland Local Authority Business Loan Fund](#)

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Links

Coalition pledges	See attached report
Council outcomes	See attached report
Single Outcome Agreement	See attached report
Appendices	See attached report

Finance and Resources Committee

10am, Thursday, 19 March 2015

Pan-Scotland Local Authority Business Loan Fund

Item number	7.22
Report number	
Executive/routine	
Wards	All

Executive summary

Proposals have been developed by the boards of East of Scotland Investment Fund (ESIF) and the West of Scotland Loan Fund (WSLF); the Scottish Local Authority Economic Development Group (SLAED); and the Scottish Government to form a new £18 million Pan-Scotland Local Authority Business Loan Fund.

The Council has been a member of ESIF since 2010 when an initial £144,000 was invested. The loan fund has performed well over five years, leveraging 1:3.36 through bank funding and European grants, enabling the Council to lend £484,000 to 11 local businesses.

The Council has the opportunity to join the new Pan-Scotland Fund and transfer into it the assets currently within ESIF where it will attract similar levels of leverage as part of an evergreen fund. Legal Services have been consulted on the proposals within this report.

The report also highlights the opportunity to review and reinvest the assets of the Edinburgh Small Business Loan Fund (ESBLF), the need for which has been superseded by recent developments.

Links

Coalition pledges	P16,P28
Council outcomes	C07,C08, C09
Single Outcome Agreement	SO1

Pan-Scotland Local Authority Business Loan Fund

Recommendations

- 1.1 The Committee is asked to:
- Note the proposal to create a Pan-Scotland Local Authority Business Loan Fund Company with membership offered to all 32 Scottish local authorities.
 - Support the Council's membership of the new fund and to remit to Full Council for approval.
 - To recommend that Council delegates authority to the Director of Economic Development in consultation with Head of Legal, Risk and Compliance to enter into the necessary legal agreements to allow the Council to become a member of Scottish Local Authority Business Loan Fund Limited; and transfer of funds from both existing schemes (ESIF and ESBLF) to the new company.

Background

- 2.1 The Council has a number of mechanisms in place to provide loan funding to local businesses as part of its Economic Strategy. These, in part, respond to the Coalition Pledge (P16); *Examine ways to source new funding to support small business.*
- 2.2 Loan funding is provided to local businesses through:
- The East of Scotland Investment Fund Limited
 - Edinburgh [Small] Business Loan Fund Limited.
- 2.3 Additionally, Business Gateway works in partnership with two external providers:
- Scottish Start-up Loans Scheme
 - Capital Credit Union
- 2.4 In June 2015 ESIF will reach the end of a five year funding agreement with the European Regional Development Fund (ERDF). Proposals have been developed with support from the Scottish Government to establish a Pan-Scotland Local Authority Loan Fund by merging ESIF with the WSLF and inviting the remaining Local Authorities to join.

- 2.5 Meantime, the ESBLF, which has been operational since the 1980s, requires to be reviewed. Demand for loans from this source has reduced significantly since finance has been made available from the Scottish Start-up Loan Scheme and the Capital Credit Union.
- 2.6 Financial support for business, including the proposals for a Pan-Scotland fund and the review of ESBLF, was considered by Economy Committee on 18 December 2014. The committee supported the proposals and the referred the matter to Finance and Resources Committee for approval.

Main report

East of Scotland Investment Fund Ltd

- 3.1 ESIF is a company limited by guarantee owned by ten East Scotland local authorities: Angus; Dundee; Edinburgh; Falkirk; Fife, West Lothian; Moray; Perth and Kinross; Stirling; and West Lothian. The Council's Membership of ESIF was approved by the Economic Development Committee in December 2009.
- 3.2 Modelled on the successful WSLF and active since April 2010, ESIF has raised a loan fund totalling £5 million. Local authority members contributed a cumulative £1.7 million; a commercial bank loan of £1.5 million was secured; and a five year grant of £1.8 million was provided by the European Regional Development Fund (ERDF). To date ESIF has supported 89 businesses with loans totalling in excess of £4.1m.
- 3.3 The Council invested £144,000 in ESIF in April 2010 and has achieved a leverage rate of 1:3.36. To date, ESIF has supported 11 businesses in Edinburgh with loans totalling £484,000.

Edinburgh Small Business Loan Fund Ltd

- 3.4 The Council also operates ESBLF. Established in the 1980s under Lothian Regional Council it is a limited company wholly owned by the Council. The fund has provided loans of up to £5,000 via Business Gateway to micro businesses at start-up or early growth stage. The fund has a cash balance of £49,000 available to lend, and £20,000 currently out on loan. Recent demand has been low since Business Gateway has been working with two new sources of lending which became available this year:
 - Scottish Start-up Loan Scheme (provided by the UK Government and Private Sector) can provide loans of up to £25,000, to businesses under 2 years old; and

- The Capital Credit Union can now lend to small businesses, following recent changes to legislation.

3.5 With these new sources of lending in place, it is proposed to close the ESBLF.

Pan-Scotland Local Authority Business Loan Fund

3.6 ESIF and WSLF both benefit from a five year ERDF funding period due to end in June 2015. The boards of both funds entered into discussions early in 2014, with a view to ensuring sustainability and widening membership to all of Scotland's 32 local authorities. These discussions led to the proposal by SLAED to create a Pan-Scotland Local Authority Business Loan Fund (Pan-Scotland Fund). The Scottish Government is fully supportive of this proposal and, once approved, it will form part of a range of new financial instruments under the ERDF Programme 2015-2020.

3.7 The Pan-Scotland fund will be delivered through a new company limited by guarantee, membership of which will be offered to all 32 Scottish local authorities. It is proposed that the business and assets of ESIF and WSLF be transferred to the new company. The debtor books (the existing loan portfolios) will also transfer allowing both ESIF and WSLF to be wound up in due course.

3.8 The Pan-Scotland Fund will aim to raise £18 million for use during its first three years 2015-2018 comprising £5.4 million contributions from local authorities; £5.4 million matched through bank funding and £7.2 million match funding from ERDF. Further funding is likely to be provided by ERDF in 2018-2020.

3.9 The Pan-Scotland Fund will operate under the same founding principles as ESIF and WSLF to deliver an identical product:

- Loans of up to £50,000 (or £100,000 in exceptional circumstances) to small to medium sized enterprises (SMEs) at a fixed interest rate of 6% with no other charges;
- Each local authority's contribution, and the leverage it attracts, is exclusively ring-fenced to be invested by that authority in their area only;
- Each local authority retains the right to determine the outcome of applications up to £50,000 following their own delegated authority procedures;
- Applications above £50,000 will be referred to a regional investment panel with appropriate skills and experience to appraise such loan applications.

3.10 As with ESIF, local authorities will be responsible for delivery of the fund within their own area. This includes local promotion of the fund to eligible businesses and stakeholders; identification of potential applicants; supporting businesses through the application process; appraising and determining applications; and,

maintaining contact with/providing after care to loan recipients. In Edinburgh this service will be provided through Business Gateway.

- 3.11 The fund will be “evergreen” in that capital and interest loan repayments ensure that monies will be recycled with businesses benefitting from continued funding availability.

Proposal to Join the New Pan Scotland Loan Fund and Transfer Existing Assets

- 3.12 The Council has an opportunity to join the new Pan-Scotland Loan fund. Doing so would further the coalition pledge to source new funding to support small businesses. As an existing member of ESIF the Council has benefitted from significant leverage against the original investment made. Joining the new fund will repeat this experience; transfer the Council’s current assets; add leverage of at least 1:3; and enable the Council to continue to provide loan funding to local businesses.
- 3.13 Transferring the remaining funds from ESBLF, comprising £49,000, to the Pan-Scotland Fund also achieve additional leverage. With small loans becoming available elsewhere, these funds would be put to better use, providing larger scale loans and generating a significantly higher level of benefit to the regional economy.
- 3.14 It is expected that the Pan-Scotland Fund will be incorporated in April 2015 and should be operational by June.
- 3.15 Legal Services have been consulted on the contents of this report and have confirmed that the proposals are unlikely to breach state aid rules, and do not consider that there are any legal obstacles to prevent the Council from proceeding in accordance with the proposals.

Measures of success

- 4.1 The following indicative targets have been set for the Pan-Scotland Fund over an initial three year period (subject to the approval of the Scottish Government):
- Establish a fund of £18 million;
 - Support circa 450 businesses (estimated average loan value of £40,000);
 - Lend 40% by value to “new” businesses;
 - Lend 60% by value to “growing” businesses;
 - Create/safeguard 1,800 jobs;
 - Increase recipient business’ turnover by an average £250,000, totalling £112 million; and

- Achieve leverage of 1:3 from the ERDF and private sector.
- 4.2 Based on the above targets, the Council's indicative minimum lending target would be £450,000 over the initial three year period, supporting ten business equating to circa 60 jobs created or safeguarded and total increased turnover of £1 million. Added to the loans provided to date through ESIF, the Council's total lend should be in the region of £1 million by 2018, from an original investment of £144,000 in 2010.

Financial impact

- 5.1 The Council's membership of a new Pan-Scotland loan fund can be achieved without the requirement to commit additional budget beyond the level already invested in the two existing loan funds.
- 5.2 The Council's original investment in ESIF of £144,000 made in April 2010 has attracted leverage on 1:3.36 enabling £484,000 to be lent to Edinburgh businesses.
- 5.3 ESIF assets apportioned to the Council, including monies out on loan, currently total £303,705 comprising:
- £234,688 currently still out on loan
 - £ 28,600 interest due through to projected maturity dates
 - £ 40,417 balance of funds still available to lend
- 5.4 Under the proposals within this report, these assets would transfer from ESIF to the new Pan-Scotland Fund. The Articles of Association for the company stipulate that any assets remaining on dissolution of the company should be transferred to an organisation with similar objects to ESIF and with at least the same restrictions.
- 5.5 Also within these proposals, £49,000 remaining in ESBLF would be further invested in the Pan-Scotland Fund, bringing the Council's share in the Pan-Scotland Fund to £352,705. Should the new fund perform to the same standard, leverage of at least 1:3 will be achieved over the lifetime of the new fund making £1.1 million available to lend.
- 5.6 £20,000 of ESBLF funding remains out on loan. Barring any default, this should be repaid by September 2016. It is proposed that no further loans are offered through ESBLF but that the accounts remain open until monies are repaid. Thereafter monies recovered will be transferred to the Pan-Scotland Fund and ESBLF Ltd will be dissolved.

- 5.7 It is projected that investment by the other 31 Local Authorities will total circa £5 million bringing total Local Authority investment to circa £5.4 million. A further £5.4 million is to be provided by commercial bank loan. This total of £10.8 million allows £7.2 million match from ERDF to establish a total Pan-Scotland Fund of £18 million in the initial period 2015-2018.
- 5.7 The Scottish Government is actively supportive of the Pan-Scotland loan fund. Although the process is subject to approval, the Government has included an indicative allocation with the ERDF Structural Funds Programme 2014-2020 of £14.4 million. It is expected that ERDF funding of £7.2m will be awarded during 2015 to 2018. Subject to satisfactory performance, the fund should expect to secure a similar ERDF award covering the period 2018-2020.
- 5.8 Any investment in the new Pan-Scotland Fund would effectively become asset-locked, forming part of an evergreen fund. The evergreen nature of the fund is a requirement of ERDF match funding and would apply to the investment until at least 2026, (six years following the end of ERDF programme 2014-2020). The Memorandum and Articles of Association of the new company will however, provide for the redistribution of assets in proportion to members' original investment, including leverage, in the event of the dissolution of the company.
- 5.9 The fund is designed to be self-sustaining with operational costs covered by interest gained on loans and deposits.

Risk, policy, compliance and governance impact

- 6.1 Under these proposals the Council would become a member of a new Pan-Scottish Local Authority Business Loan Fund Ltd, a company limited by guarantee. The company will require to comply with both company law and its own Articles of Association and Members Agreement. Governance of the company will rest with a Board of Directors comprising local authority representatives.
- 6.2 Both ESIF and WSLF have operated to date under close scrutiny including quarterly external audits. Both companies have also complied fully with the requirements of European Funding, operating successfully with no non-compliance issues. The funds are operated under the requirements of the Financial Services Authority and all relevant legislation. This compliance experience will ensure that risks are minimised and managed effectively in the future.
- 6.3 Any investment made by the Council will stay in the city as the loan fund operating procedures ring fence funding provided by the Council, including leverage, for use exclusively within Edinburgh.

6.4 Risk of loan default is minimised by prudent use of credit checks and secured lending. To date, there have been no defaulted loans in Edinburgh.

Equalities impact

7.1 There are no equalities impacts arising from this report

Sustainability impact

8.1 The recommendations in this report propose a sustainable legacy to replace ESIF and would therefore result in a positive impact.

Consultation and engagement

9.1 Consultation has taken place with the Boards of ESBLF, ESIF and WSLF; Scottish Government, and all 32 Scottish Local Authorities through SLAED and CoSLA.

Background reading/external references

The following background reading is relevant to this report:

[Enterprise and Innovation Progress Report 15 Dec 2009 – Reports, 1.64 MB](#)

[Enterprise and Innovation Progress Report 9 Mar 2010 – Reports, 4.68 MB](#)

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Links

Coalition pledges	P16 – Examine ways to source new funding to support small businesses P28 – Further strengthen our links with the business community by developing and implementing strategies to promote and protect the economic wellbeing of the city
Council outcomes	CO7 – Edinburgh draws new investment in development and regeneration CO8 – Edinburgh's economy creates and sustains job opportunities CO9 – Edinburgh residents are able to access job opportunities
Single Outcome Agreement	SO1 – Edinburgh's economy delivers increased investment, jobs and opportunities for all
Appendices	None

